Wayland Free Public Library

Long Range/Strategic Plan

FY2013-FY2017

Approved by the Wayland Free Public Library Board of Trustees at their September 19, 2012 board meeting.

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Acknowledgements

The Wayland Free Public Library administration appreciates the contributions of our partners in the planning process, the members of the Community Committee. In addition,we would also like to thank the residents who completed the online survey.

The Town of Wayland, Massachusetts

Community Profile

The Town of Wayland, located west of Boston in Middlesex County, was originally established in 1639 as the first settlement of the Sudbury plantation. The early settlers' economy was based on agriculture although some industries, such as grist and saw milling, grew from the available water power supply. The town is now an affluent suburban community within easy commuting distance of Boston and retains no indications of its early industrial history.

Wayland was incorporated in 1780 as East Sudbury. The Town received its present name in 1835. The town was named after Francis Wayland, a preacher and president of Brown University. Francis Wayland is credited with establishing one of the first free libraries in Wayland, Massachusetts, in 1848.

The school system is a source of pride to the community, which feels that Wayland's school population receives one of the best educations the state has to offer. Wayland has spent considerable time and effort establishing and protecting quiet, handsome neighborhoods of spacious homes. Townspeople have funded the purchase of property to maintain open space and have been aided in retaining the rural character for the town by the establishment of a national wildlife preserve. In addition, a portion of scenic Lake Cochituate lies within Wayland. The town maintains a municipal beach on the lake.

The abundant pasturage along the Sudbury River that attracted the original settlers is evident today at the town's Cow Common conservation area and extensive Great Meadows National Wildlife Refuge areas. Wayland and Sudbury residents established the Sudbury Valley Trust in 1953 in part to protect these lands. Today Wayland is in the top five communities in the state in conservation acreage.

Demographic Information

Public Library use is influenced by such factors as education, income, employment, and age. In the *2012 State of America's Libraries: A Report from the American Library Association,* 58 percent of those responding to a national survey said they had a library card, and the largest group was women, especially working women. College graduates and those with a household income of more than $100,000 were also well represented among card holders, according to the survey. More detailed demographic information for Wayland is available through the 2010 U.S. Census data.

The following list provides demographic information that was reported in the 2010 U.S. Census:

Average No. of Persons Per Household	2.68
Median Household Income	$136,023
Median House Value	$635,371
Households with Children Under 18	47.74%
2010 Male Population	6,321
2010 Female Population	6,778
2010 Total Population	13,109
2010 Median Age	42.9

The following list provides data on education levels for the population 25 years and older in Wayland:

- High school or higher: 96.5%
- Bachelor's degree or higher: 68.3%
- Graduate or professional degree: 37.9%

Residents in Wayland work in a variety of **industries**. The most common industries by percentage of workers include:

- Professional, scientific, and technical services: 24%
- Finance and insurance: 10%
- Health care: 10%
- Educational services: 7%
- Computer and electronic products: 6%
- Construction: 5%
- Public administration: 3%

For residents in Wayland, the most common **occupations** by percentage of workers include:

- Other management occupations except farmers and farm managers: 10%
- Top executives: 8%
- Computer specialists: 8%
- Other sales and related workers including supervisors: 6%
- Engineers: 5%
- Physicians and surgeons: 4%
- Business operations specialists: 4%

The Wayland Free Public Library

Founded in 1848, the Wayland Free Public Library (WFPL) was one of the first free public libraries established in the United States. However, the library movement began in Wayland much earlier. In 1796, Rev. Josiah Bridge, pastor of the First Church, organized the East Sudbury Social Library. By 1832, the Library's collection had grown from a first purchase of 36 volumes to 227 volumes, all kept in the homes of the librarians. In 1815, Rev. John Burt Wight developed a collection of 300 moral and religious books known as the "East Sudbury Charitable Library." Both of these early libraries formed the original collection of the Wayland Free Public Library when it was established in the Town Hall in 1850.

In 1847, Rev. Francis Wayland, President of Brown University, offered $500 to be matched by the citizens of Wayland for the purpose of founding a town library. The sum was matched by donations amounting to $553.90 from 208 persons at a Town Meeting in 1848. Dr. Wayland's friend, Judge Edward Mellen, expressed doubts about the Town's right to tax for library support. As a result, Rev. Wight, a Representative in the General Court, introduced a bill which resulted in the Library Act of 1851 making it legal to raise and spend public funds in order to "establish and maintain libraries for the use of the inhabitants thereof."

When Wayland's first official Town Hall was built, a room was set aside for a library. After the passage of the Library Act, the existing supply of books was moved there. The first books were circulated in 1850. By 1879, the library had been moved to the new Town Hall across the street. Not long after, plans for the present library were discussed.

In 1900, Wayland celebrated the completion of the handsome red brick building that still stands today as the Wayland Free Public Library. Nearly all of the funds to construct the building were given to the Town by Warren G. Roby, a Wayland resident who had already donated the land on which the new building was to be built.

The architect for the new building was Samuel W. Mead of Weston. Travel in Italy gave Mead an interest in Roman architecture and Renaissance sculpture which he incorporated in his design: the rotunda, the strong use of columns, the red tiled roof, and an interior frieze reflect this interest.

Since the 1900 construction of the Library, many renovations and improvements have been made. In 1988, a new wing was added to the Library and renovations were made throughout the older section. In the intervening years, use of the Library by Wayland's ever-growing population has mushroomed, and its role in the community has grown to encompass far more than mere book lending.

In 2002, when the Library Planning Committee assessed the community's vision for the Wayland Library's future, the Trustees began investigating the possibility of expanding the building at the present site. The Library Building Feasibility Study Committee demonstrated in their architect's report in 2005 that there are some serious and costly impediments to building at the present site. With this in mind, the Trustees are presently investigating alternative sites for a new Library building, which will better serve the changing needs of the community in the 21st Century.

At the same time, the Library administration is making improvements to the old facility to make it as useful and welcoming to residents as the building will permit.

The Wayland Free Public Library is a founding member of the Minuteman Library Network (MLN), a group of over forty public and academic libraries that share a library automation system for circulation, acquisitions, reference and cataloging. Using the MLN database, patrons may request materials located in other libraries and have them delivered to Wayland for pickup. The Wayland Free Public Library is also a member of the Massachusetts Library System, which provides daily truck delivery of interlibrary loans, training programs, and other services to its member libraries.

The Wayland Free Public Library offers a number of educational and cultural programs throughout the year. These include a fall slide/art lecture art, a winter classics series, a spring Shakespeare festival, a monthly book discussion group, and other literary programs. The Library supports local

artists by exhibiting bimonthly art shows in the Raytheon Room and monthly exhibits in the main level foyer. The Library also offers a variety of children's programs including story times, crafts, summer reading, book groups, performances, and writing workshops.

The following chart highlights some of the Library services and use by Wayland residents during Fiscal 2008—Fiscal 2012.

Activity	Fiscal 2008	Fiscal 2009	Fiscal 2010*	Fiscal 2011	Fiscal 2012
Attendance	120,588	129,012	93,877	101,434	
Total Holdings	96,612	96,493	89,386	91,469	
Total Circulation	273,823	300,171	229,612	232,500	
eBook Circulation	0	43	64	974	
No. of Children's Programs	59	75	58	53	
Attendance @ Children's Programs	2,304	3,445	1,693	1,710	
No. of Adult and YA Programs	130	170	165	181	
Attendance @ Adult/YA Programs	2,571	4,232	3,686	3,259	
No. of Public Computers	11	11	11	11	
No. of Internet Users/Typical Week	423	675	670	680	

*The Library closed March 2010 for 4.5 months due to a severe flood and needed repairs.

Wayland Free Public Library Planning Process

The Wayland Free Public Library Planning Process was an extensive action in which Library administration, staff, and Wayland community members determined the Library's priorities for this 5-Year Plan. Identifying the Library's priorities means the Library can better focus its resources to meet the needs of the residents of Wayland, Massachusetts. This document is the result of the planning process. The following lists provide the names of the participants of the various groups that were involved in the planning process.

Community Committee

Ms. Samantha Briasco   Ms. Gretchen Schuler
Ms. Grace Cartwright   Mr. Thomas Sciacca
Ms. Corrie Dretler   Ms. Rachel Sideman-Kurtz
Mr. Thomas Fay   Mr. William Steinberg
Ms. Sarah Hubbell   Ms. Rosamond Swain
Mr. John McGah   Mr. William Zellen
Ms. Kim Reichelt   Ann Knight, Library Director (ex-officio)

Staff/Trustee Task Force

Ann Knight, Library Director   Sandra Raymond, Assistant Director
Aida A. Gennis - Trustee Chair   Jan Demeo, Head of Circulation
Sally Cartwright, Trustee   Pamela McCuen, Children's Librarian

Board of Trustees

Aida A. Gennis - Trustee Chair
Sally Cartwright, Vice-Chair
Nancy J. Jahnke, Secretary

Anne B. Heller
Lynne J. Lipcon
Thaddeus Thompson

Planning Methodology

Library Director Ann Knight and the Trustees of the Wayland Free Public Library invited library consultants to submit proposals to facilitate a long-range planning process as developed by the Massachusetts Library System. Sondra Vandermark was hired as the Wayland Free Public Library planning consultant.

On February 29, 2012, Sondra Vandermark met with Ann Knight, Library Director and the Board of Trustees to determine the timeline for the Wayland Free Public Library planning process.

On April 5, 2012 Sondra Vandermark met with the Staff/Trustee Task Force. At this meeting the Taskforce discussed the content and implementation of the online survey.

Library administration identified residents who were invited to attend Community Committee meetings on April 25, and May 16, 2012. On April 25, participants had an orientation to the long-range planning process. The orientation was followed by the Library Director's overview of the community and the Library's programs and current trends. The Committee then participated in a Library Strength, Weaknesses, Opportunities, and Threats (SWOT) analysis exercise. (See Community Committee SWOT Analysis in Appendix A)

The Community Committee held its second meeting on May 16, 2012. At this meeting, the Committee participants briefly reviewed the SWOT analysis and then spent time brainstorming a potential vision statement for Wayland. The participants each had 6 votes to prioritize the vision statement components. (See Community Vision Statement Appendix B) The final activity of the evening was to propose draft goals for the Library. The goals will help the Wayland Free Public Library move the community toward the Community Vision.

The Staff/Trustee Task Force met on May 18 to plan activities for the Staff In-Service Day. The Trustees closed the Library for the Staff In-Service program on May 21, 2012. This was an opportunity for Library staff to respond to the Community Committee Library SWOT analysis from the April 25th Community Committee Meeting, the Community Vision Statement, and draft goals developed during the second meeting of the Community Committee on May 16th. The Staff also participated in its own Library SWOT analysis. (See Staff SWOT analysis Appendix C) Using the Community Committee draft goals, the Wayland Free Public Library staff developed objectives and activities to implement the goals.

The Library posted an online survey of "20 quick questions to help us plan." The survey received input from 467 individuals from both inside and outside the Library. The online survey was available for approximately three weeks, with the deadline for responses on June 16, 2012. (See survey results in Appendix D.)

Using the materials developed by the Community Committee, the Staff/Trustee Task Force, the library staff, and responses from the online survey, Consultant Sondra Vandermark wrote a draft plan that was presented to the Staff/Trustee Task Force and, after revision, to the Board of Trustees.

The Wayland Free Public Library Mission Statement

The Library Mission Statement is posted on the Library's web site. The Statement says:

The mission of the Wayland Free Public Library is to be a free and accessible marketplace of ideas, information, and culture that fosters learning, community, and information literacy. The Library provides open and guided access to a wide variety of media and programs to inform, inspire, and empower all its patrons in their pursuit of lifelong learning, personal enrichment, and cultural understanding. In so doing, the Library seeks to promote the free exchange of ideas necessary to the effective conduct of a democracy in an ever-changing world.

Assessment of User Needs

The Library administration has worked to identify community needs and determine how the Library can help meet those needs. The work included establishing a community- based planning committee and surveying the public. The Library posted an online survey of "20 quick questions to help us plan" to obtain data from the public. 467 people responded to the survey. For the complete results, see Appendix D.

Statements of community needs were developed using the Community Committee's Library SWOT analysis, the Community Vision Statement, the Staff Library SWOT analysis, and responses to the online survey of "20 quick questions to help us plan."

The Wayland Free Public Library is a community gathering place where Wayland residents meet and exchange ideas and have access to diverse recreational activities. Users want the Library to offer good coffee, outdoor seating along the rail trail, and a better bike rack. The Library is popular for a number of programs, such as a spring Shakespeare festival, a monthly book discussion group, and other literary programs. The Library supports local artists by exhibiting bimonthly art shows in the Raytheon Room and monthly exhibits in the main level foyer. Residents want more programs including hands-on computer classes, adult author visits, musical performances, and town wide issues forums. The Library will use program suggestions from the online survey to develop new events.

For children, the Library offers a variety of programs including story times, crafts, book groups, performances, and writing workshops. The Summer Reading Program is very popular. There is interest in science-based programs. In addition, it is suggested that a children's art show be added annually.

Community Committee participants and respondents to the online survey requested more hours—additional summer weekend hours, restoring 6-9 p.m. Thursday hours, additional school-year weekend hours, and restoring the 5-6 p.m. Friday hour. Residents generally want more evening hours all year and more weekend hours in the summer. For busy residents, evenings and weekends may be the only time they can visit the Library. Residents want more than three hours on summer

Saturdays. Limited hours have a negative impact on library use. It should be noted that it will be difficult to expand hours without increasing staff.

Participants in the Community Committee and Community Survey respondents identified numerous shortcomings in the current facility. The traffic on streets in front of and near the Library is a deterrent to greater public use. For some, it influences the decision to visit other libraries. Also, the children's area is too small, the Library lacks private study rooms, and there is no separate young adult/teen area. The Wayland Library administration, along with several study groups over the years, has participated in efforts to increase the size of the facility after the new wing was added in 1988. As mentioned earlier in this report, the Trustees are currently investigating alternative sites for a new Library building.

At the same time, the Library administration is making improvements to the old facility to make it more useful and welcoming to residents. The Community Committee participants and respondents to the online survey were enthusiastic about the improvements being made in the Rotunda, which is being restored to its original beauty and will be used as a reading room.

The Library uses technology, such as self-checkout, to help the staff keep up with an annual circulation of 232,500 items. Library patrons most frequently use the Library to borrow materials such as books/audiobooks, DVDs/movies, CDs/music, and newspapers/magazines. Although residents value participation in the Minuteman Library Network and the resulting access to millions of network holdings, they would like to have more materials in Wayland. Residents want both the number and the variety of holdings available in the Wayland Free Public Library to increase. Unfortunately, the Library does not have the space to continue to expand its collection.

Residents regularly use electronic devices. In order of frequency of use, they include personal computers, DVD players, smart phones, CD players, MP3 players, eReaders (Kindles and Nooks), and iPads. Residents want to have library materials that they can use on their devices.

Wayland Library users want the Library to provide newer technologies such as a music download service and video download (streaming) service. Twenty percent of survey respondents use downloadable digital eBooks or downloadable audiobooks. Wayland Library users want more of these materials.

Wayland residents would like more reading support from the Library. Important national studies such as the National Endowment for the Arts Report "To Read or Not To Read" (2007) indicate that reading is on the decline in the United States. Children and teens prefer gaming and other electronic pastimes to reading. Computer use and media checkouts of audio and video products have been increasing while circulation of books is declining in many libraries. To counteract this trend, more reading support will include additional book groups and storytimes for children. And, the Library will continue to develop materials for the "Reader's Corner for Kids" on the Wayland Free Public Library website.

Extended partnerships between the public library and the school district will also help encourage reading. The WFPL posts the school summer reading lists on its website. However, collaborations can be expanded. For example, better access to collections at both the public library and the schools can be developed through links between the Wayland Free Public Library and school websites. A coordinated effort with the school system will make available curriculum resources aligned with class

assignments available to students at the WFPL. More interactive programs will be provided -- children need the socialization and interaction with others. Group projects, whether crafts or scriptwriting or community service, are also important.

The Wayland Library has a Summer Reading Program for Teens with prizes (donated in 2012 by a local organization) to entice participation. There is interest in developing a larger presence for teens (grades 9 and higher) at the Library. Plans are underway to develop a young adult/teen space and redistribute young adult materials from the children's room.

Free access to the Internet and public computers are highly valued by residents. Residents' weekly Internet use at the Wayland Library remains steady. During the past three years an average of 675 Library patrons have used the Internet weekly, confirming the popularity of this service. In addition, the Library makes available new technologies, including Kindle and Nook loans, and tablets for use in the Library. The Wayland Library's website is used to search the Minuteman online catalog, reserve a book, connect to "my library account," and reserve museum passes. Also the user-friendly Library website provides access to the electronic reference databases 24/7. The databases are available for student projects and other research even when the Library is closed.

During the past decade, public libraries have experienced higher customer service expectations. Libraries are expected to provide online services such as reading lists and email notifications. Media formats change rapidly, requiring libraries to process new formats; however libraries often lack the technology and/or budget to accommodate user wants. The Wayland Library is experiencing the same high customer service expectations as the rest of the nation.

Interlibrary loan and assistance in finding information also are valued services. The WFPL needs to provide more classes to instruct residents on using basic library online and print resources. As interaction with librarians by email, chat, and other online mechanisms becomes more commonplace, Wayland Library staff should become more available to help remote users with the variety of available electronic materials.

The popularity of social networking websites such as Facebook and YouTube has affected Internet use and social behavior. The steady use of the Internet by the public at the Wayland Library has been mentioned before in this section of the *Long Range/Strategic Plan*. However, there is another important use of such media: electronic marketing. The Wayland Free Public Library can more effectively market its services and programs (such as online reference materials, e-materials, and outreach services) so residents are better informed about these under-utilized services. Facebook, Twitter, QR Codes, and the Library's website are tools the staff can use to greater effect. A link to the online Long Range Planning Survey, "20 quick questions to help us plan," was available on the Library's website. In addition, there was a posted a link to the online survey on the Wayland Free Public Library Facebook page. This was a good use of this social networking tool. Library staff has identified a number of ways to use social networking tools to communicate with Wayland Library users about the Library's services.

Identifying the needs of Wayland residents means the Library can better focus its resources to meet those needs. The Wayland Free Public Library Planning Process through its Assessment of User Needs has helped determine the Library's priorities for the 5-Year Plan.

GOALS, OBJECTIVES, and ACTIVITIES

The following Goals, Objectives, and Activities were developed using the Assessment of User Needs. The Assessment of User Needs is information gathered through the Community Committee's Library SWOT analysis, the Community Vision Statement, the Staff Library SWOT analysis, and responses to the online survey of "20 quick questions to help us plan."

The Assessment of User Needs is used to develop the Goals, Objectives, and Activities. Sometimes more detailed clarity is required to develop a goal. In such cases, the original source is used to help articulate the goal.

For example, components of the Community Vision Statement provide a foundation for the development of the Library's Goals. One component of the Community Vision Statement is "residents will benefit from continued programming for all ages," which helped in the creation of Goal I, Objectives 1-2 through 1-6. Another example is "residents will benefit from expanded collaboration between Town groups, including some integration of schools and Wayland Free Public Library services" which helped in the creation of Goal II, Objective 2-3 and Goal III, Objective 3-3.

During the SWOT analysis, the Community Committee identified as weaknesses the" lack of a young adult section," which helped in the creation of Goal III, Objective 3-1. Because the Library facility often is perceived as too small, the SWOT analysis opportunity statement that Wayland "replace some print materials with eBooks as electronic materials won't take as much space" helped in the creation of Goal I, Objective 1-1. "Human contact (opportunity to meet neighbors)" was identified as an opportunity, which helped in the creation of Goal IV.

During the staff SWOT analysis, the WFPL staff identified their desire for more technology training and the time to practice new skills, which led to Goal V, Object 5-6. Specific facility areas mentioned as needing improvement include providing a YA/teen space, which led to Goal III, Objective 3-1 and an information/reference area reconfiguration, which resulted in Goal IV, Objective 4-1.

The online survey provided considerable information. Respondents identified a music download service, more adult programs, and video download (streaming) service as library services they want, which helped in the creation of Goal I, Objective 1-1. There is considerable interest in maintaining the Wayland Free Public Library as a community center or gathering space, a fact that resulted in the creation of Goal IV.

These are just a few examples of the Assessment of User Needs sources that influenced the development of Goals, Objectives, and Activities. The Goals, Objectives, and Activities for the Wayland Free Public Library Long Range/Strategic Plan, FY2013-FY2018 will help the Library focus on services to meet community needs.

GOAL 1: The Library collects materials and offers programs that satisfy the reading, lifelong learning, literacy, leisure, and entertainment needs of its users.

Objective 1-1: Each year of the plan, the Library will increase public access to digital content (eBooks, downloadable audiobooks, downloadable music. and streaming video) by 10%.
>   Activity: Increase ownership of digital content in all material types.
>   Activity: Investigate alternative delivery methods for music and movies (e.g. streaming).
>   Activity: Collect some foreign language materials in digital formats.
>   Activity: Maintain membership in MLN for network-provided digital content.
>   Activity: Maintain membership in MLS for system-provided digital content.

Objective 1-2: The Library will continue to offer a minimum of 100 adult programs each year, and using current documented average annual attendance as a base, increase participation by 10% or more during the life of the Plan. (i.e., by the end of 5 years).
>   Activity: Provide at least three music programs and/or concerts annually.
>   Activity: Provide a minimum of two Library arts/crafts programs annually.
>   Activity: Provide more film programs through a film club.
>   Activity: Develop more clubs that will help with program ideas (i.e., craft, science, and
>   finance).
>   Activity: Market the programs through the Library's website, Facebook, Twitter, and Town
>   Bulletin Boards.
>   Activity: Count the number of participants at each program to measure increases in
>   attendance against the documented base.

Objective 1-3: Through a brief survey at the end of selected programs, at least 80% of adult responders will indicate that the programs met their needs and expectations.
>   Activity: At the end of selected programs, implement a brief survey for attendees.
>   Activity: Compile responses to help plan future programs.

Objective1-4: By FY2014, at least ten programs of special interest to older adults will be offered, with an average attendance of ten.
>   Activity: Offer classes on technology at WFPL.
>   Activity: Offer programs on eBook use at WFPL.
>   Activity: Provide an annual retirement planning workshop.
>   Activity: Work with Council On Aging (COA) to identify programs of interest to seniors.
>   Activity: Advertise WFPL programs at the Senior Center.
>   Activity: Count the number of participants at each program to measure increases in
>   attendance against the documented base.

Objective 1-5: Through a brief survey at the end of selected programs, at least 80% of older adult responders will indicate that the programs met their needs and expectations.
>   Activity: At the end of selected programs, implement a brief survey for attendees.
>   Activity: Compile responses to help plan future programs.

Objective 1-6: The Library will offer four book discussion groups for readers.
>   Activity: In FY2014, the Library will institute a Summer Reading Program for adults.
>   Activity: Institute book groups for elementary and/or middle school students.

Activity: Create book groups for certain population groups (men, women, etc.)
Activity: Continue to develop Reader's Advisory resources in print and online.
Activity: Promote the online tool, NoveList, provided through membership in MLN. (FY2013-FY2018)
Activity: Create aPoetry Festival for Kids as part of "Wayland Reads"

Objective 1-7: In periodic online surveys, 75% of Library users will say they are satisfied with the extent to which WFPL's collection of materials is up-to-date.

Activity: By the end of FY2013, the staff will update the WFPL Collection Development Policy.
Activity: Continue to use Minuteman Library Network (MLN) circulation statistics reports and ILL requests of Wayland residents to analyze collection use trends and tailor purchases to meet Wayland Library user needs.
Activity: Purchase new, high-demand nonfiction in various formats identified in collection use trends. (FY2013-ongoing)
Activity: Library users will have a collection that is continuously weeded using the practices outlined in CREW: A Weeding Manual for Modern Libraries. (FY2013-ongoing)
Activity: Expand the Library's book collection, DVDs, and Books on CDs as supported by LRP online survey results. (FY2013-ongoing)
Activity: Use new book display areas to highlight portions of the collection (e.g., seasonal, crafts, politics, award winners).
Activity: Use Facebook and Twitter to promote MLN's online catalog as the best way for people to gain access to Library materials.
Activity: Maintain membership in MLN for enhanced patron service through reciprocal borrowing. (FY2013-FY2018)

Objective 1-8: Wayland residents will have increased access to a minimum of 10 additional Wayland local history materials and/or identified special items of interest each year of the plan.

Activity: Digitize local history materials in partnership with the Town Clerk and/or other Town departments and organizations.
Activity: Use staff and volunteers to identify and digitize special materials.

GOAL II: The library will provide children from infancy through age 13 with an array of materials in a variety of formats and a variety of programs that encourage a love of reading and intellectual curiosity.

Objective 2-1: At least 75% of parents or caregivers of infants, toddlers, and preschool children using the WFPL will state that they had access to collections, programs, and services that help the children develop a lifelong love of books, reading, and learning.

Activity: Provide a minimum of eight storytime series, craft programs, and/or family programs annually.
Activity: Publicize "Reader's Corner for Kids" as a tool for book selection.
Activity: Expand the collection of new, high-demand children's materials by a minimum of 10% annually.
Activity: Continue to weed the children's collection using the CREW method.
Activity: Visit preschools and schools with materials regarding WFPL services and contents.
Activity: Create Poetry Festival for Kids as part of "Wayland Reads."

Objective 2-2: At least 50% of parents or caregivers of children participating in the Summer Reading Program will state that the SRP was valuable as an incentive to keep their children reading over the summer.

> Activity: Provide annual Summer Reading Programs using the MLS materials and supported by the Friends of the Wayland Library funding for performers, supplies, and other materials.

> Activity: Annually survey a minimum of 30 parents or caregivers about the value of the SRP.

Objective 2-3: During the 5 years of the plan, the Library will show at least a 10% increase in circulation of materials purchased for school aged children.

> Activity: Develop collaboration with schools, including at least one meeting between school librarians and WFPL staff annually.

> Activity: Meet with Parent Teacher Organizations to identify areas of cooperation.

> Activity: Advertise events using school newsletters and the website.

> Activity: Collaborate with school librarians on developing summer reading lists; continue to post summer reading lists on the WFPL website.

> Activity: Make presentations in schools and libraries to students with the intention of increasing awareness of Library resources and services that help students succeed in school.

> Activity: Investigate the possibility of tours of the WFPL for students visiting the Grout-Heard House Museum; give card brochure to children to take home to get Library cards.

> Activity: Provide student instruction on how to use electronic resources for school assignments.

> Activity: Collaborate with school librarians on determining areas of the WFPL collection that need to be expanded to better support homework assignments.

> Activity: Continue to provide easy–to-use links to online databases from the WFPL website.

> Activity: Promote and develop links between the elementary and middle school library media centers and WFPL's catalog.

Goal III: Young adult/teen residents will have access to a YA/teen space, a collection of current and popular materials in a variety of formats, and a variety of programs that enhance leisure time, stimulate thought, and expand knowledge.

Objective 3-1: By the end of FY2014, 50% of young adults/teens answering a brief library survey at school will state that they have used the YA/teen space.

> Activity: In FY2103 provide a dedicated library space on the main level of the facility for YA/teen patrons.

> Activity: In FY2013, using standard library collection development tools, identify materials currently housed in the children's room that are more appropriate for older teens and move the materials to the new YA/teen area.

> Activity: In FY2013, apply for a "Serving 'Tweens and Teens" Grant from the MBLC to continue development of the YA/teen space to meet the library needs of Wayland's young adults/teens

> Activity: In FY2014, implement first year of Serving 'Tweens and Teens grant.

> Activity: In May FY2014, survey students at the Wayland middle and high school to assess degree of satisfaction with YA/teen space.

Activity: In FY2015, continue implementation of 'Tweens and Teens grant, revising grant goals as necessary to meet library needs identified in the FY2014 survey.

Activity: In May FY2015, survey students at the Wayland middle and high school to assess degree of satisfaction with YA/teen space.

Objective 3-2: Twenty percent of young adult/teens will say that new materials, programs, eBook purchases, graphic novels, and other possible services are better than they were in FY2013.

Activity: Using the Teen Advisory Board (TAB), develop lists of ideas for new materials, programs, eBook purchases, graphic novels, and other possible services.

Activity: Schedule at least four TAB meetings a year (September-May) for all members to contribute ideas for new materials and to help plan events held specifically for teens. (FY2013-FY2018)

Activity: Starting in FY2014, schedule a minimum of four young adult/teen programs each year.

Activity: By FY2014, explore, develop and implement a policy for buying eBooks that complement school collections. (FY2013-FY2018)

Activity: By FY2014, weed, update, and promote the graphic novel portion of the young adult collection and record and analyze circulation statistics.

Activity: Continue to participate in the Minuteman Library Network and other library-resource-sharing networks to provide information and materials related to teens not available at the WFPL.

Objective 3-3: During the 5 years of the plan the Library will show at least a 10% increase in circulation of materials purchased for young adults.

Activity: Meet annually with Wayland school media specialists and teachers to compare collections and ensure that the Library staff has the training and materials to support students in their formal learning assignments.

Activity: Continue to provide easy-to-use links to online databases on the WFPL website.

Activity: Schedule periodic meetings with the Library Director and/or Youth Services Librarian and school faculty and/or administrators to promote Library services and resources that can contribute to students' academic success.

Activity: Promote and develop links between the middle and high school library media centers and WFPL's catalog.

Activity: Obtain information about school curriculum school librarians for WFPL collection development.

Goal IV: The Library will continue to be perceived as a neighborhood center -- the Town's Living Room -- that is an attractive, safe, comfortable and welcoming place for Wayland residents to meet, work, and interact with others.

Objective 4-1: A minimum of 75% of respondents to a periodic online survey will indicate that the Library is an attractive, safe, comfortable and welcoming place.

Activity: Before the end of FY2013, complete the renovation of the Rotunda and equip the space with comfortable furnishings for a quiet reading room.

Activity: Study and if it is deemed appropriate setup a WFPL café; at a minimum provide coffee or tea. (FY2013-ongoing)

Activity: Before the end of FY2013, rebrand the information desk, highlighting the area with digital signage.

Activity: Continue art displays as detailed on the WFPL website "Exhibits and Displays in the Library – Policy." (ongoing)

Activity: In FY2013, expand the potential of art displays by including students' art works (both in Raytheon Room and in hallway), inviting children to the open houses, and meet the artists and teachers. (ongoing)

Activity: Exhibit preschool/elementary school student art in the lower level display cases.

Activity: Investigate and implement ways to take advantage of the Rail Trail going by the Library as an additional way for residents to get to the Library without increasing traffic.

Objective 4-2: Beginning in FY2014, a minimum of 50% of respondents to a periodic online survey will state that the Library provides educational and cultural programs and exhibits that fulfill patrons' needs for enrichment and enjoyment.

Activity: Work with local organizations and groups to offer programs of interest to their constituents.

Activity: Sponsor or co-sponsor a "Wayland Reads" program, organizing discussions throughout Town on a chosen title or theme.

Activity: Continue to use Friends of the Wayland Library support to fund children and adult programming throughout the year, such as concerts, story tellers, and other educational and recreational events that enhance the role of the Library in the community.

Activity: Participate in the Town's Holiday Open House with activities such as a gingerbread house, balloon maker for charity, music, and showing of films such as *It's A Wonderful Life* and *Christmas Story* on an ongoing, rotating schedule throughout the open house. (ongoing)

Activity: Participate in Earth Day by making information about Friends of the Wayland Library membership, Library membership card availability, and brochures about library services.

Activity: Continue to use Friends of the Wayland Library funds to support the annual museum pass program.

Objective 4-3: In a FY2014, a target of 75% online survey respondents will state that the appearance of the downstairs entrance and foyer to the WFPL has improved.

Activity: By the end of FY2013, paint the downstairs entrance.

Activity: Install a handicapped access button.

Activity: Install 'occupied/vacant' locks on the downstairs restrooms.

Activity: Install a site map of the WFPL at the downstairs entrance.

Activity: Assign staff to keep bulletin boards organized and up-to-date. (ongoing)

Activity: Investigate providing bistro-style table and chairs for casual sitting.

GOAL V: The Library will be perceived as *the* place to go for things related to information and/or technology sharing — with the resources, technology, marketing, and trained staff to fulfill this perception. Wayland residents will think of the Library when they want to use new technologies.

Objective 5-1: An online survey will show that a minimum of 75% of library technology users feel that library technology helps them meet their information needs.

> Activity: Continue to provide a minimum of 11 public access computers in working order.
> Activity: Continue to provide high-speed access to the Internet.
> Activity: Continue to provide wireless access to the Internet.
> Activity: Maintain a minimum of two self-check stations for adult and youth self-service.
> Activity: Identify opportunities and associated costs for expanding technology resources such as tablets, streaming video, etc.
> Activity: Publicize the MLN application that allows patrons to view accounts, renew various items, see what holds are ready for pick up, in transit, etc., as well as search the library network, or specific libraries within the network on an iPhone.
> Activity: Publicize the availability of library applications, such as Gale apps that provide 24/7 access to Gale resources available through MLS and MBLC contracts.
> Activity: Periodically, implement a brief survey of library users about WFPL technology.

Objective 5-2: Starting in FY2013, a minimum of 50% of the attendees participating in training opportunities provided by the Library will state that the training was useful.

> Activity: In each year of the plan, provide a minimum of 10 training opportunities on the use of the Internet, online databases, technology topics, social networking tools and/or eBooks.
> Activity: Implement a brief survey after selected training opportunity to measure usefulness.
> Activity: Provide learners of all ages with both formal and one-on-one training in the use of the library catalog and subscription databases. (ongoing)
> Activity: Provide FAQs and other tools that help users identify qualitative differences between free information on the Internet and online library resources that are funded by their tax dollars. (FY2013-FY2018)

Objective 5-3: Starting in FY2014, a minimum of 10% of respondents to a periodic online survey will indicate that they learned about the WFPL website and library services through social media such as Twitter, Facebook, and QR codes.

> Activity: Provide weekly tweets about the Library and its services.
> Activity: Promote the MLN App for the catalog.
> Activity: Use WayCAM TV for promotion of the WFPL website and library services.
> Activity: Provide tweets at least weekly about a feature of an online database, changing the online database tweeted at least bi-monthly.
> Activity: Provide updates on Facebook about an online database at least bi-monthly.
> Activity: Develop updates that relate to school assignments in collaboration with reference and youth services staff and school library.
> Activity: Continue to provide easy-to-use links to online databases from the WFPL website.
> Activity: Make available on the WFPL website FAQs guidance on how to evaluate information.
> Activity: Encourage people through training sessions and/or social networking tools to use the Library's website as an important portal for conducting research online.
> Activity: Develop a mobile site/app that WFPL users can access to learn about the website and library services.
> Activity: Develop a QR Code postcard to handout to market the WFPL website and library services.
> Activity: Investigate providing a "Text-a-Librarian" service on the website.

Objective 5-6: During performance reviews, 90% of staff will indicate that they are more comfortable in assisting library users with new technologies as the result of training.

> Activity: Starting in FY2013, through participation in MLN and MLS workshops and/or webinars, provide a minimum of one training session annually for staff on use of new technologies. (ongoing)
>
> Activity: Offer training to the staff on new MLS/MBLC online database content.
>
> Activity: Offer training to the staff on downloading eBooks and other digital formats.
>
> Activity: Offer training to the staff on how to use social networking tools such as Facebook and Twitter.
>
> Activity: As new technologies are implemented, provide staff training on the technologies.
>
> Activity: Provide adequate time each month for staff to practice new skills.

Wayland Free Public Library Long Range/Strategic Plan FY2013-FY2018

Appendix A: Community Committee Library Strengths, Weaknesses, Opportunities, and Threats (SWOT) Analysis

The Community Committee, composed of Wayland residents, met on April 25, 2012 to undertake the Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis of the Wayland Free Public Library. The following chart records the Community Committee observations about the Library.

Strengths	Weaknesses
Facility: Beautiful, well maintained building; beauty of the building and its History ties users to the past Great new round room (Rotunda) Location of the Library in the center of town	**Facility:** Inadequate meeting space--No group study rooms Children's area is too small and lacks comfortable space for reading; videos in children's area are the first thing you see—what about reading Lack of a Young Adult Section Downstairs entrance is unattractive—both the foyer and the outside grounds Steps to upper and lower level are a problem Site is prone to flooding Square footage of Library—too small Lack of adequate parking Location is near considerable traffic (the new traffic light helps, but it is difficult to exit the parking lot)

Staff:
   The Director is able to make great use of minimal resources
   Incredibly helpful staff
   Strong reference service, including technology
   Staff adapts to changes in cultural needs with access to information
   Staff is open to suggestions for purchase
	Staff:
	   Lack of YA/Teen Librarian
	   Lack of friendly customer service: some staff condescending

Hours: None specified	**Hours:** Scheduling (need more evening hours) Summer hours are lacking (3 hours on Saturday, no Sunday hours) Note: All nearby libraries seem to have the same hours

Collections: Audiovisual collection (DVDs, Books on CD, CDs) is good Range of formats in the Children's Area Electronic materials (eBooks, eAudiobooks) are good **Technology:** Free wifi **Other:** Range of possible volunteer opportunities Museum passes Membership in Minuteman Library Network	**Collections:** Breadth of collection hampered by lack of space Large Print Collection is split/in two locations Why not house hardcover and paperback books (especially fiction) together? **Technology:** None specified **Other:** Residents on South side of town use the Morse Institute (bigger, easier to use, better collections, etc.)
Opportunities	**Threats**

Facility:
Discussion about potential new library at 'new' Town Center—including Senior Center—shared facility, share programs, intergenerational services
Rail trail going by the Library (additional way to get to the Library without increasing traffic)
Reuse of current Library for some other organization
 	
Finances:
Fund raising from Town residents
  Friends raise $20,000 annually
  Library endowment
Funds for New Facility
Grants from the State
 	
Collections:
Find a niche…develop specialness; ex. Digitize large items like Maps
 	
Local reference/history materials
  Weakness: Earliest materials are in Sudbury
  Strength: Have materials from the division from Sudbury
  Opportunity: Digitize materials, old Town records; share with Town Clerk
 	
Technology:
Replace some print materials (eBooks won't take as much space)
	Facility:
	Flooding
	Age of current facility—1900
	Neighboring Libraries are bigger and have better collections
	Rush hour traffic compounded by the new shopping area
	
	Finances:
	Budget cuts
	
	Collections:
	None specified
	
	Technology:
	With the Internet, don't need a Library (perception at odds with reality)

Wayland Free Public Library Community SWOT Analysis

Programs:	Programs:
Getting teens involved: Partner with High School (ex. Poetry Month)	None specified
Other:	**Other:**
Vision of Library of Tomorrow—Community space? What will Library be tomorrow? (If you have space people will use it); Creative thinking about the Library (needs and use)	Perception of the Library as Traditional vs Community space—can it be both?
Human contact (opportunity to meet neighbors)	Book stores have changed expectations—can the library be more open and flexible?
"Specialized" programming (e.g., YA, Seniors) has generalized applications	
Collaborate with other Towns: Coordinate hours and specialized collections	

Appendix B: **Community Vision Statement**

The following Community Vision Statement components (in priority order) were developed by the Community Committee during the Committee's May 17, 2012 meeting. The Community Committee is composed of Wayland residents interested in the Library who are not Library employees. The residents volunteered to assist the Library in its Long Range Planning Process. The Community Visioning Exercise carried out by the Community Committee identifies key community topics and the vision of what Wayland should be like in ten years. The resultant Community Vision Statement is a foundation for the development of the Library's Goals. The purpose of the Goals is to give direction to the Library as it helps Wayland move toward the Community Vision.

The Community Vision Statement components are:

❖ The Town of Wayland will have more green opportunities—more water, more solar power, more bikes, and fewer cars.

❖ Residents will have access to a variety of gathering places for different sized community groups.

❖ The Town of Wayland will work smarter, not harder—residents understand that the solution is NOT always more money or being bigger.

❖ Students will continue to have access to an excellent school system.

❖ The Town of Wayland will be more community centered—residents will be more able to have their needs met in the Town.

❖ Residents will benefit from expanded collaboration between Town groups, including some integration of schools and Wayland Free Public Library services.

❖ Residents will benefit from continued programming for all ages.

❖ The Town of Wayland will provide some public transportation (trolley, bike hubs, etc.) and improved walking venues for residents (such as trails and walk-ways in the center of Town).

❖ Residents will benefit from collaboration with and cooperation between other towns.

❖ The Town of Wayland will have a state of the art information sharing center.

Wayland Free Public Library Long Range/Strategic Plan FY2013-FY2018

Appendix C: **Library Strengths, Weaknesses, Opportunity, Threats (S.W.O.T.) Analysis**

The staff of the Wayland Free Public Library met on May 21, 2012 to undertake the Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis of the Wayland Free Public Library. The following chart records the staff observations about the Library.

Strengths	Weaknesses
Facility: Physical beauty of the building Making better use of room that you have (look great & inviting) Smallness—asset to the environment Welcoming atmosphere WFPL location; good status—geographic center. Like being on Library Row, Weston, Wayland, Sudbury Rt 20 History of the Library (long support)	**Facility:** Historic building; difficult to move to a new location because of public attachment to site WFPL meeting room is limited; flexibility of space and air quality results in poor attendance at films No piano for musical programs Subterranean in wetlands (below water level) HVAC Location: parking, WPL is not a destination, traffic, no expansion possibility, limited access (ADA), not in Town population center Need more space for technology Historic collection does not have climate control Play space in children's room is not safe (and smells) Need UV shades on windows No handicapped button for door No YA space No study rooms/tutor space No quiet space No dedicated programming space for kids No café No comfortable reading area No public fax machine No public restrooms upstairs; no water No public copier downstairs No security system for Library materials Office and work space limited; lack of privacy No workspace for setting up crafts, displays
Staff: Provide good customer service Staff Continuity (stability)	**Staff:** Staff cut backs No staff diversity

Staff knowledge of materials High quality of people filing WPL positions Staff support for each other Staff can make decisions Men on staff Staff treated as adults (not a lot of rules) Staff meet patron needs, accommodating, less controlling than other libraries, makes it pleasant and smooth There are Wayland residents on WPL staff-residents like it! Flexible staff—rise to the occasion (Flood) Promoting from within Morale Real person answers the telephone Great sense of humor	No rules can cause service problems—different service for different people; consequences Only one extra computer available for staff The Library profession craves order—hard to change
Hours: None specified	**Hours:** Hours were cut back from 67 to 63 hours Public is unhappy about reduction
Collections: Collection at WPL Minuteman Library Network Variety of media, meet needs of other populations (Chinese) Weeding (removal of out of date and worn books from the collection keeps the collections attractive and current)	**Collections:** eBooks (not enough to meet demand) Small collection (cannot have growing collections, shelving is difficult & crowded) Materials are out of order; need better signs and map of locations Not enough copies to meet demand People's expectations are not being met because the collections are lacking Weeding (due of space constraints for each book purchased a book must be discarded; cannot have growing collections)
Technology: Technology is up to date; iPads for in-house use in July	**Technology:** Need more training for technology/need practice time (if not a Wayland resident staff cannot access everything from home to practice)
Other: Well supported financially Strong friends group-community effort Community Center –socializing Bulletin boards –community resource Program variety	**Other:** Friends are not as effective as we wish Interruption of service, ex. Flood & traffic construction Although volunteers are welcomed, volunteer helpers slow progress of projects because they

WFPL tries new things—the Library Director makes it seem easy to staff	are not consistently available Trustees are reluctant to spend money
Opportunities	**Threats**
Facility: Reorganize circulation desk area Install handicapped button for door Change reference signs to 'ask here' Roving reference Digital media will free up space Find ways to encourage people to ask for help Bike friendly (WFPL bike racks), shuttle bus that stops @ Library	**Facility:** Libraries in neighboring communities (larger, quiet study space, better collections)
Staff: Staff training from MBLC, MLN, MLS, webinars (important to share what learned with staff) Redirect staff efforts	**Staff:** None specified
Finances: Fund raising Community wide Library Fund Raiser, (every 2 years) encourage Friends to have Friends Card Grants—handicapped van, more than books, programs Start Friends of the Children's Room and Jr. Friends of the Library	**Finances:** Funding cuts Not enough money for staff Wayland political climate—taxes too high Residents think government makes poor decisions. Ex: purchasing wetlands for library expansion
Collections: Indicate new books in catalog (helps users find wanted materials)	**Collections:** Residents buy books rather than use the WPL Publishers –Overdrive (eMaterials) Amazon—Libraries & Kindles
Technology: Minuteman Library Network Push the website Digitize special materials	**Technology:** Are libraries left behind? Change—rapid and unknown Publishers –Overdrive (eMaterials) Amazon—Libraries & Kindles
Programs: More programming Teach how to find information Take programming on the road Use space at other locations—promote elsewhere (Want to bring people to the WPL to make them aware of the need for space) Enrichment programs at the WFPL Services for the elderly, collect their stories	**Programs:** None specified

Other:	Other:
Visit Dover Town Library as a source of ideas	Illiteracy
YA Advisory Committee	Too much information—Google
Ask Stop & Shop to sponsor library programs	Less reading
Determine what makes WFPL a destination	Too many distractions
Volunteer opportunities	Demographics; aging population might bring
ALA Library signs /Promote Library with signs	fewer people to the Library; school libraries
@ intersections—expensive & time consuming	meet kids needs
Have electronic signs to advertize services and	Concept that libraries are not necessary
programs	because of the Internet
Town Center—new site for Library	Libraries become just for hobbyists
Partnerships with community groups	
(community service for High School, tax work-	
off)	
Marketing; video of WPL—work with	
WebCam; learn to use video equipment	

Appendix D: WAYLAND LIBRARY LONG RANGE PLANNING SURVEY 2012

SurveyMonkey

1. How often do you use the library? (check one)			
		Response Percent	**Response Count**
4 times a month or more		**37.4%**	**173**
1-3 times a month		30.1%	139
About once a month		10.2%	47
About once every other month		9.3%	43
2 or 3 times a year		8.0%	37
About once a year		2.4%	11
Less than once a year		1.7%	8
Never		0.9%	4
		answered question	**462**
		skipped question	**5**

2. For what purposes does your family currently use the library in person or online?(check all that apply)

		Response Percent	Response Count
Books/Audiobooks		**94.1%**	**428**
Movies		65.5%	298
Music		31.4%	143
Assistance finding information		15.8%	72
Assistance finding books to read		14.1%	64
Museum passes		59.1%	269
Independent study space		9.9%	45
Group study		2.0%	9
Children's programs		14.1%	64
Adult programs/meetings		24.8%	113
Computers/Internet access		10.8%	49
Poetry or creative writing workshops		1.5%	7
Book discussion groups		3.7%	17
Tutoring		2.4%	11
As an ESOL tutor		1.5%	7
As an ESOL student		0.2%	1
Newspapers/magazines		26.2%	119
Subscription reference databases		8.8%	40
(e.g., Value Line, Consumer Reports)		7.0%	32
Subscription periodical databases		5.7%	26
For job/career/business information		4.6%	21
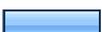
Interlibrary loan		48.8%	222
Teen programs		1.3%	6
Finding resources for school assignments		9.2%	42
Arts or Crafts workshops		5.9%	27
Needlework/knitting groups		1.3%	6
Photography workshops		1.3%	6
Photocopier/scanning services		8.8%	40
Finding resources for school assignments		7.0%	32
Downloadable digital (e)books or downloadable audiobooks		19.8%	90
Other (please specify)			26
answered question			**455**
skipped question			**12**

3. Do you visit or call other libraries regularly?

		Response Percent	Response Count
No		48.2%	219
Yes		**51.8%**	**235**
If yes, which one(s) and why?			232
answered question			**454**
skipped question			**13**

4. If you don't use the Wayland Library, what prevents you from using it? (check all that apply)

		Response Percent	Response Count
Library doesn't have what I need		25.6%	33
I use another library		25.6%	33
Library is too noisy		0.8%	1
Library is too crowded		0.8%	1
Library lacks comfortable reading areas		14.0%	18
Library lacks private study rooms		14.7%	19
Library lacks group study rooms		7.0%	9
Library lacks study rooms		9.3%	12
Children's area is too small		15.5%	20
Lack of Young Adult space		4.7%	6
Library parking is a problem		8.5%	11
Traffic around the library is a deterrent		20.2%	26
Library hours are inconvenient		22.5%	29
Customer service could be improved		4.7%	6
I find everything I need on the Internet		20.2%	26
I buy my materials		16.3%	21
I can't get to the library		6.2%	8
I just fell out of the habit of using the library		**27.9%**	**36**
Other (please specify)			40
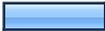
	answered question	129
	skipped question	338

5. How would you rate service from our staff?

	Excellent	Good	Fair	Poor	Response Count
Staff helpfulness	77.4% (345)	20.2% (90)	2.2% (10)	0.2% (1)	446
Staff knowledge	74.5% (328)	23.6% (104)	1.8% (8)	0.0% (0)	440
Staff courtesy	74.3% (329)	22.8% (101)	2.0% (9)	0.9% (4)	443
Overall customer service	74.4% (316)	22.4% (95)	3.1% (13)	0.2% (1)	425

Other (please specify)	42

	answered question	448
	skipped question	19

6. Below are some new services the library could consider offering. Please check off up to five (5) services that you would be most interested in.

		Response Percent	Response Count
More quiet study space		19.9%	81
Group study study space		11.3%	46
More computers		13.7%	56
Public fax machine		17.4%	71
Express* children's and YA books (*non-reservable popular items)		11.5%	47
Music download service		24.3%	99
A space for teens		21.8%	89
Video download (streaming) service		21.3%	87
Restoring 6-9pm Thursday hours		34.1%	139
Restoring 5-6pm Friday hour		17.4%	71
Additional school-year weekend hours		26.5%	108
Additional summer weekend hours		**39.2%**	**160**
More adult programs		21.6%	88
More children's programs		15.7%	64
Laptop or tablet computers (e.g. iPads) for use in the library		11.0%	45
More arts or crafts workshops		8.6%	35
More needlework/knitting groups		3.9%	16
Photography workshops		15.9%	65
Other suggestions for new services:		15.4%	63
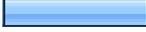
		answered question	408
		skipped question	59

7. How would you rate the library's collection of these types of materials? (check all that apply)

	Excellent	Good	Fair	Poor	Not familiar with collection	Response Count
Adult books	29.4% (116)	53.6% (211)	7.4% (29)	0.3% (1)	9.4% (37)	394
Adult eBooks	4.6% (16)	14.6% (51)	14.0% (49)	2.6% (9)	64.3% (225)	350
Adult DVDs	16.5% (61)	40.5% (150)	15.9% (59)	1.4% (5)	25.7% (95)	370
Adult music CDs	7.9% (28)	23.4% (83)	15.5% (55)	1.4% (5)	51.7% (183)	354
Adult audiobooks	9.2% (32)	22.5% (78)	14.7% (51)	1.4% (5)	52.0% (180)	346
Adult downloadable audiobooks	3.6% (12)	6.8% (23)	6.8% (23)	1.8% (6)	81.0% (273)	337
Adult large print books	3.6% (12)	7.8% (26)	5.1% (17)	0.9% (3)	82.7% (277)	335
Adult graphic novels	2.1% (7)	6.7% (22)	4.0% (13)	2.1% (7)	85.0% (278)	327
Young Adult books	7.2% (24)	22.5% (75)	7.5% (25)	1.5% (5)	61.4% (205)	334
Young Adult eBooks	1.2% (4)	4.6% (15)	5.2% (17)	2.5% (8)	86.5% (282)	326
Young Adult DVDs	3.1% (10)	8.0% (26)	7.7% (25)	1.8% (6)	79.4% (259)	326
Young Adult music CDs	1.5% (5)	4.0% (13)	4.9% (16)	2.2% (7)	87.4% (284)	325
Young Adult audiobooks	2.5% (8)	4.0% (13)	5.5% (18)	1.5% (5)	86.5% (281)	325
Young Adult downloadable audiobooks	1.6% (5)	2.2% (7)	2.2% (7)	1.3% (4)	92.8% (295)	318
Young Adult graphic novels	2.5% (8)	3.4% (11)	5.3% (17)	1.9% (6)	86.9% (278)	320
Children's books	22.2% (78)	33.8% (119)	7.7% (27)	0.6% (2)	35.8% (126)	352
Children's eBooks	1.5% (5)	3.9% (13)	5.4% (18)	1.8% (6)	87.3% (290)	332
Children's DVDs	5.9% (20)	21.6% (73)	15.4% (52)	1.2% (4)	55.9% (189)	338

Children's music CDs	3.0% (10)	9.1% (30)	8.5% (28)	2.4% (8)	**76.9% (253)**	329
Children's audiobooks	3.3% (11)	10.6% (35)	8.2% (27)	1.2% (4)	**76.6% (252)**	329
Children's downloadable audiobooks	2.2% (7)	1.2% (4)	3.4% (11)	0.3% (1)	**92.9% (301)**	324
Children's graphic novels	2.9% (9)	7.6% (24)	6.3% (20)	1.0% (3)	**82.2% (259)**	315

If the library could offer a new type of material or format to circulate that is not currently provided, what should it be?	71

answered question	405
skipped question	62

8. What types of programs would you enjoy attending that the library does not currently offer?

		Response Percent	Response Count
Program idea #1:		**100.0%**	**112**
Program idea #2:		42.0%	47
	answered question		112
	skipped question		355

9. For what purposes do you use the library's website (waylandlibrary.org)?

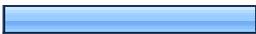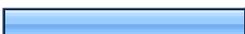|		Response Percent	Response Count
To search the online catalog		**68.8%**	**308**
To connect to my library account		60.0%	269
To reserve a book through the catalog		66.1%	296
To view the event calendar		30.1%	135
To find out about Children's programs		13.4%	60
To find out about Adult programs		16.1%	72
To find out about Teen programs		2.5%	11
For library hours/directions/services		45.1%	202
To reserve museum passes		50.7%	227
For meeting room information		2.0%	9
To search online subscription periodical/reference databases		12.1%	54
For book recommendations, booklists, reading group resources		12.9%	58
Do not use library's website		10.9%	49
Other		2.0%	9
What additional information would you like to see available via the library's website?			39
		answered question	**448**
		skipped question	**19**

10. How do you hear about upcoming library programs and events?(check all that apply)

		Response Percent	Response Count
Library's website		41.5%	178
Library's Facebook page		2.6%	11
Library's print newsletter		14.9%	64
Library's email newsletter		17.2%	74
Flyers and posters in the library		42.2%	181
Wayland Town Crier (in print or online)		**48.7%**	**209**
Wayland eNews		34.3%	147
Wayland Patch		21.2%	91
WayCAM cable television		0.9%	4
Word of mouth		22.6%	97
Other (please specify)		8.6%	37
		answered question	**429**
		skipped question	**38**

11. Please indicate up to five (5) community program areas you think are most important for the library to offer to adults.

		Response Percent	Response Count
Book discussion groups		53.5%	221
Author visits		56.4%	233
Art displays		38.0%	157
Film programs		25.2%	104
Creative writing workshops		18.4%	76
Arts/Crafts/Needlework programs		13.3%	55
English language learning programs		36.3%	150
Hands-on computer classes		33.2%	137
Concerts		20.6%	85
Community Reading Programs ("Wayland Reads")		40.0%	165
Informational programs (e.g., History, Art, Classics, Contemporary Topics, Local experts, Shakespeare)		**64.2%**	**265**
Other (please specify)			23
		answered question	**413**
		skipped question	**54**

12. Please indicate up to five (5) community library program areas you think are most important to offer to youth and parents.

		Response Percent	Response Count
Infant/toddler parent-child programs		41.9%	162
Pre-school storytimes		**63.6%**	**246**
Storytimes for early elementary school		38.5%	149
Creative writing workshops for youth		31.8%	123
Parent-child book discussion groups		27.9%	108
Book discussion groups for elementary students		20.4%	79
Summer Reading Program		**63.6%**	**246**
Book discussion groups for teenagers		24.0%	93
Author visits		40.8%	158
Science-based programs		34.9%	135
Music programs		22.5%	87
Film programs		16.5%	64
Arts/Crafts/Needlework programs		11.6%	45
	Other (please specify)		10
	answered question		387
	skipped question		80

13. Which electronic devices do you use regularly? (check all that apply)

		Response Percent	Response Count
Kindle		24.9%	113
Nook		9.1%	41
MP3 player (e.g. iPod)		32.0%	145
iPad		30.5%	138
Other e-reader (e.g. Sony)		1.8%	8
Smart phone		48.8%	221
DVD players		63.6%	288
Personal computer		**89.8%**	**407**
CD player		46.8%	212
Streaming video box		9.5%	43
Game system (Playstation, Nintendo, Xbox, etc.)		11.9%	54
Other (please specify)			10
	answered question		453
	skipped question		14

14. Using your imagination, how do you think the library will change in the next five years and how would you like it to change? How do you imagine using a library in the future?

	Response Count
	247
answered question	247
skipped question	220

15. What is your gender?

		Response Percent	Response Count
Female		**73.0%**	**332**
Male		27.0%	123
	answered question		455
	skipped question		12

16. Please check off your decade of birth:

		Response Percent	Response Count
2000-2010		1.1%	5
1990-1999		3.7%	17
1980-1989		1.8%	8
1970-1979		15.1%	69
1960-1969		**27.0%**	**123**
1950-1959		22.8%	104
1940-1949		19.5%	89
1930-1939		6.8%	31
1920-1929		2.0%	9
1910-1919		0.2%	1
	answered question		456
	skipped question		11

17. What are the ages of the members of your household?(check all that apply)

		Response Percent	Response Count
Under 12		37.1%	164
13-18		27.4%	121
19-30		20.1%	89
31-39		12.2%	54
40-54		**46.8%**	**207**
55-64		27.6%	122
65-74		15.4%	68
75+		10.4%	46
		answered question	442
		skipped question	25

18. Are you a Wayland resident?

		Response Percent	Response Count
Yes		**89.5%**	**407**
No		10.5%	48
	If yes, for how many years?		282
		answered question	455
		skipped question	12

19. If you are fluent in a language other than English, would you appreciate access to a collection of materials in that language? If so, please rank those languages below:

		Response Percent	Response Count
Language 1		**100.0%**	**79**
Language 2		38.0%	30
		answered question	79
		skipped question	388

20. Additional comments about the library and its future:

	Response Count
	128
answered question	128
skipped question	339

21. THANK YOU FOR COMPLETING OUR SURVEY TO HELP US PLAN FOR THE BEST POSSIBLE LIBRARY OF THE FUTURE! Optional: To thank you for filling out our survey, we are raffling off many gift cards to local coffee places (Starbucks, Karma, Dunkin' Donuts).If you are interested in entering a drawing for one of them, please enter your identification information below so that we can contact you if you win.

		Response Percent	Response Count
Name:		**99.3%**	**269**
Email Address:		98.5%	267
Phone Number:		90.4%	245
		answered question	271
		skipped question	196

	Page 2, Q2. For what purposes does your family currently use the library in person or online? (check all that apply)	
1	As a place to see local Artists.	Jun 11, 2012 11:14 PM
2	We've occasionally checked out art prints (not on your list!) We also used the library for staying warm and connected when power is out for a week. Thank you.	Jun 11, 2012 3:37 PM
3	Guest speakers	Jun 5, 2012 3:05 PM
4	look at community bulletin board and art displays	Jun 5, 2012 8:31 AM
5	Ancestry.com!	Jun 4, 2012 11:20 AM
6	Travel information	Jun 3, 2012 4:54 PM
7	Travel planning	Jun 3, 2012 8:02 AM
8	coming in to see the art displayed in the upper lobby or the Raytheon Room.	Jun 3, 2012 6:41 AM
9	I've used the Mango language tools in the past (and likely will again)	Jun 2, 2012 10:14 AM
10	When my computer/Internet access are down.	Jun 2, 2012 6:44 AM
11	Children's books, puzzles, story hour, etc.	Jun 1, 2012 10:40 PM
12	Children's room books for school	Jun 1, 2012 4:05 PM
13	I am a teacher. I usually use other libraries, in my town or on my commute.	Jun 1, 2012 2:57 PM
14	Wayland local reference info	Jun 1, 2012 11:12 AM
15	accessing Town records.	May 30, 2012 3:48 PM
16	My son goes after school to study.	May 30, 2012 10:56 AM
17	group instruction on how to obtain e-books Waykand Reads	May 27, 2012 10:43 AM
18	we've attended several talks and art exhibits in the Raytheon room...most recently a free talk on college essay writing.	May 26, 2012 12:34 PM
19	Mango language instruction	May 26, 2012 12:12 AM
20	Chance meetings with friends	May 25, 2012 4:47 PM
21	3 year old playspace, photograph exhibitions	May 25, 2012 1:35 PM
22	I appreciate the large number of libraries in the Minuteman system and the ability to borrow books from all of them.	May 23, 2012 2:19 PM
23	I give major talks at a discusson group several times a year, and the library is very important to me. I also am very ininvolved with operas.	May 23, 2012 1:44 PM
24	LOVE having access to libraries across Boston area! Three cheers for Interlibrary loan!	May 23, 2012 1:29 PM

| 25 | printing | May 23, 2012 11:33 AM |
| 26 | As a place to study for tests/quizzes | May 22, 2012 10:48 AM |

1	natick because i am near it often	Jun 28, 2012 2:10 PM
2	concord, weston, sudbury, lincoln, woburn M and sup. ct trial ct library	Jun 28, 2012 10:54 AM
3	seeking something that was located at a library	Jun 28, 2012 10:49 AM
4	macauliffe - framingham, b/c closer to home	Jun 28, 2012 10:47 AM
5	weston-on my way home from work	Jun 28, 2012 10:45 AM
6	weston-convenient	Jun 28, 2012 10:40 AM
7	weston and wellesley for books on cd/tape	Jun 28, 2012 10:34 AM
8	weston - exd. collection, parking	Jun 28, 2012 10:21 AM
9	weston, wellesley--collections all 3 parking too natick-collection only	Jun 28, 2012 10:18 AM
10	wellesley, natick	Jun 28, 2012 10:11 AM
11	weston, to see if they have what i am looking for	Jun 28, 2012 10:08 AM
12	sudbury	Jun 28, 2012 10:05 AM
13	weston-like their new books + british royalty magazines sudbury-books lincoln+ wellesley for books	Jun 28, 2012 10:01 AM
14	weston-availability of particular books, arts and crafts for kids	Jun 28, 2012 9:57 AM
15	occasionally sudbury, lincoln, framingham (variety)	Jun 28, 2012 9:54 AM
16	Sudbury - nearby, used when Wayland closed	Jun 28, 2012 9:40 AM
17	Weston Library b/c sometimes it's more convenient on the way to work	Jun 28, 2012 9:32 AM
18	Sometimes I work in Concord because it's such a nice place to be!	Jun 28, 2012 9:20 AM
19	Weston, Newton--near work	Jun 28, 2012 9:12 AM
20	School library	Jun 13, 2012 8:43 PM
21	Concord, Weston to pick up books not immediately available in Wayland	Jun 13, 2012 11:42 AM
22	McAuliffe. less traffic, easier to get to Weston, nice set up, spacious, good selection	Jun 13, 2012 11:04 AM
23	Mostly use online resources such as PubMed, occasionally Harvard Medical School Library. No real need to go to a physical library building.	Jun 13, 2012 10:38 AM
24	Sudbury. Different experience	Jun 12, 2012 11:24 AM
25	Newton - it's convenient to where I work	Jun 12, 2012 9:43 AM
26	Weston, Lincoln, Concord, mostly for variety of books on disc, sometimes for	Jun 12, 2012 9:05 AM

	books needed right away	
27	Sudbury	Jun 12, 2012 8:23 AM
28	Weston	Jun 11, 2012 5:42 PM
29	Weston. Near me	Jun 11, 2012 5:10 PM
30	A new place to browse, also sometimes another library has something available on the shelf that WPL does not.	Jun 11, 2012 3:37 PM
31	Arlington, Lexington, Waltham, Lincoln, Weston, Natick, Sudbury to take out materials from their collections. We are very active library users and make extensive use of the Minuteman network.	Jun 11, 2012 3:37 PM
32	I sometimes pick up my interlibrary loan books in Natick.	Jun 11, 2012 2:09 PM
33	Sudbury and Weston	Jun 11, 2012 11:39 AM
34	Sudbury, Weston, less often Lincoln, Maynard, Natick, Framingham, Waltham, Lexington - to get books "right now" and not wait for loan	Jun 11, 2012 9:32 AM
35	Goodnow Library (Sudbury) and Weston Library - sometimes visit these to get a book if it's not available in Wayland (faster to visit than to request via interlibrary loan)	Jun 11, 2012 9:21 AM
36	Weston, Wellesley, Natick, Concord	Jun 11, 2012 12:39 AM
37	Weston - if I don't have the time to wait for a book or movie, I try picking it up in Weston	Jun 10, 2012 8:07 AM
38	sudbury: quieter independent study space lincoln: closer to work and quieter independent study space	Jun 9, 2012 3:10 PM
39	Framingham, wider selection. Lexington, better reading areas.	Jun 9, 2012 12:27 PM
40	Wellesley Library - more books	Jun 9, 2012 8:39 AM
41	Weston, McAuliffe, Natick - location and selection	Jun 8, 2012 7:25 PM
42	all metrowest libraries	Jun 8, 2012 5:30 PM
43	Happy Hollow Library, I volunteer there, so it's easily to take out books while I'm there.	Jun 8, 2012 4:49 PM
44	Wellesley, Bedford, Weston, Wayland, Lincoln, my laptop died need to use computer	Jun 8, 2012 3:18 PM
45	Often: Natick, Weston, Sudbury. Less often: Framingham, Wellesley, Waltham, Newton, Concord, Cambridge. Fun to visit big libraries with more books... also looking for wider selection of non-fiction audio books. Also, several of the close libraries are about as close to my house as Wayland.	Jun 7, 2012 9:00 PM
46	Framingham McCaulif branch	Jun 7, 2012 4:02 PM

47	Framingham, Natick, Weston, Sudbury	Jun 6, 2012 12:19 PM
48	Weston because sometimes more convenient.	Jun 6, 2012 8:55 AM
49	natick, framingham, weston	Jun 6, 2012 8:42 AM
50	concord - location; sudbury - better collection	Jun 5, 2012 8:58 PM
51	Lincoln. It is on the way to and from my job.	Jun 5, 2012 7:41 PM
52	Wellesley	Jun 5, 2012 6:16 PM
53	Weston - close by, bigger selection, more quiet places to sit	Jun 5, 2012 4:28 PM
54	Lincoln	Jun 5, 2012 3:59 PM
55	Sudbury, sometimes Weston, because they have books on hand that we would normally have to request	Jun 5, 2012 1:54 PM
56	Bedford, easy and free printing	Jun 5, 2012 1:48 PM
57	West Concord, Maynard, Concord -- I live in Maynard and my kids go to pre-school in Concord so we also frequent those libraries. (I am a teacher in Wayland.)	Jun 5, 2012 1:19 PM
58	Fram, Weston for convenience	Jun 5, 2012 11:53 AM
59	affiliated with a university - w/ library access	Jun 5, 2012 11:28 AM
60	Quechee Public Library in Vermont-we have a vacation home there. Independent study space, movies, books, computers and internet access.	Jun 5, 2012 11:25 AM
61	Weston. We like Weston for its large selection and well organized	Jun 5, 2012 9:46 AM
62	Boston Public Library (so I can get more ebooks), Cambridge Public Library - author event, Wellesley, Natick, and Norwood public libraries - near work, or on the way home from work.	Jun 4, 2012 6:07 PM
63	Sudbury	Jun 4, 2012 5:17 PM
64	To get books they have available - typically Weston, Sudbury, Lincoln	Jun 4, 2012 5:16 PM
65	Weston. We like the children's area and my husband likes the reading room to work in.	Jun 4, 2012 4:55 PM
66	Framingham McAuliffe Library	Jun 4, 2012 2:36 PM
67	Weston, because the children staff and selection is superior to waylsnd	Jun 4, 2012 2:06 PM
68	Natick or Sudbury-- if I'm nearby	Jun 4, 2012 2:05 PM
69	Museum passes, programs,	Jun 4, 2012 1:49 PM
70	Weston, Wellesley - if I am doing other errands in one of those towns	Jun 4, 2012 1:33 PM

71	Framingahm (McAulliffe), Weston, Natick, and BPL, all for proximity	Jun 4, 2012 1:22 PM
72	weston, sudbury, waltham	Jun 4, 2012 12:17 PM
73	Framingham. Better selection of books on tape.	Jun 4, 2012 11:20 AM
74	Natick	Jun 3, 2012 8:25 PM
75	Sudbury; Bedford. Borrow films; nicer atmosphere.	Jun 3, 2012 8:23 PM
76	books Children's programs museum passes	Jun 3, 2012 7:49 PM
77	Natick has a larger children's area and more to do for the children. Weston's children section is a more comfortable setting for children and adults to spend time in.	Jun 3, 2012 7:32 PM
78	Weston, Lincoln, Sudbury, Concord	Jun 3, 2012 7:01 PM
79	Second residence in Maine	Jun 3, 2012 4:54 PM
80	Arlington Robbins Library	Jun 3, 2012 4:36 PM
81	Bedford; convenience - it is between work and home.	Jun 3, 2012 4:28 PM
82	Sudbury, research and quiet reading.	Jun 3, 2012 2:25 PM
83	Sometimes Boston Public Library	Jun 3, 2012 12:37 PM
84	Lincoln	Jun 3, 2012 12:36 PM
85	Weston - it is conveniently located for us, often have more availability on books, and they have a strong chidren/teen summer reading program.	Jun 3, 2012 8:46 AM
86	Framingham - McCauliffe - closer	Jun 3, 2012 7:43 AM
87	Weston	Jun 3, 2012 7:35 AM
88	I visit the Sudbury Library to find books on tape that you don't have in before a trip when I really want a particular book on tape.	Jun 3, 2012 6:41 AM
89	BPL or Southborough (availability of materials not in Wayland, or proximity to home)	Jun 3, 2012 12:06 AM
90	I live outside of the country for part of the year. Therefore I use the local library in Mombasa, Kenya.	Jun 2, 2012 11:56 PM
91	Weston, Newton and Sudbury	Jun 2, 2012 11:27 PM
92	Weston - on my route for activities	Jun 2, 2012 11:17 PM
93	Law	Jun 2, 2012 11:15 PM
94	Morse Institute in Natick	Jun 2, 2012 9:38 PM

95	Natick- it's on my way home.	Jun 2, 2012 8:54 PM
96	Arlington - work in Arlington Waltham - often in Waltham	Jun 2, 2012 8:16 PM
97	Sudbury, Framingham, Weston	Jun 2, 2012 8:11 PM
98	Sudbury, Weston, Wellesley. Convenience, more resources, more comfortable reading rooms.	Jun 2, 2012 5:49 PM
99	Weston, Regis, and local school libraries	Jun 2, 2012 5:12 PM
100	Natick Public Lirbary,Framingham Public Library,Wellesley Public Library. All for access to books I want for my preschool classroom and for my own reading.	Jun 2, 2012 5:08 PM
101	I was a frequent visitor to others (Weston, Framingham, Wellesley, Natick) in the past, but now work, and only have to for you. :)	Jun 2, 2012 5:05 PM
102	Weelesley and Regis...better hours, esp on weekends. Better study and group meeting space.	Jun 2, 2012 5:02 PM
103	Framingham PL in Saxonville because it is close to home and Weston PL because it is on my way home from work. Both are very convenient	Jun 2, 2012 4:49 PM
104	Weston, Sudbury: Passes not available or taken at Wayland	Jun 2, 2012 4:38 PM
105	Beebe Library, Wakefield (near my job) Lincoln (on the way to work) Lexington (ditto) Weston (recorded books)	Jun 2, 2012 4:29 PM
106	Wellesley	Jun 2, 2012 4:18 PM
107	Lincoln Public	Jun 2, 2012 4:14 PM
108	Weston, Wellesley - different selections, on my driving routes	Jun 2, 2012 4:13 PM
109	weston	Jun 2, 2012 4:12 PM
110	Wellesley--attend library-sponosored computer classes and foundation-sponsored workshops Weston--Sunday afternoon concerts	Jun 2, 2012 4:04 PM
111	Sudbury	Jun 2, 2012 4:01 PM
112	Weston, Wellesley, Sudbury to drop off books on way to or from work or pick up books that Wayland doesn't have.	Jun 2, 2012 2:48 PM
113	If I have extra time in some place, I go to the closest library where I am at that time.	Jun 2, 2012 2:42 PM
114	Weston, Sudbury, Concord, Natick, Lincoln....just for fun	Jun 2, 2012 1:08 PM
115	sudbury wellesley framingham natick to hold books for pickup	Jun 2, 2012 11:46 AM
116	Framingham and Maynard - location and selection	Jun 2, 2012 10:33 AM
117	Sometimes Morse in Natick, because it has a bigger collection and I have a	Jun 2, 2012 10:14 AM

	routine event (music lesson) nearby.	
118	Weston space and collection	Jun 2, 2012 7:30 AM
119	Weston - great children's section Concord - also great children's section Lincoln - very friendly to children	Jun 1, 2012 10:40 PM
120	Weston- sometimes more convenient for me	Jun 1, 2012 10:18 PM
121	Natick - I live in Natick Sudbury - I tutor in Sudbury Framingham - I tutor in Framingham	Jun 1, 2012 9:53 PM
122	natick, weston, wellesley, weston, sudbury and framingham to get oboks that wayland doesn't have	Jun 1, 2012 9:31 PM
123	Maynard - close to home	Jun 1, 2012 9:24 PM
124	Natick- live there Sherborn- Like the size and selection	Jun 1, 2012 9:24 PM
125	Wellesley, Lexington, Arlington because I am near them on a regular basis. Weston and Sudbury because they often have a larger collection of what I'm looking for.	Jun 1, 2012 9:01 PM
126	Natick. It's bigger and the children's room is nicer.	Jun 1, 2012 8:05 PM
127	Weston and sudbury. Convenience/additional resources.	Jun 1, 2012 4:20 PM
128	Hudson	Jun 1, 2012 4:10 PM
129	Only when searching for books for my work in a preschool.	Jun 1, 2012 4:05 PM
130	French Library & Cultural Center - Boston - for French language materials, classes and children's programs Wellesley - for French language storyhour have been to others for special events (e.g. Curious George @ Waltham, Jeannie Mack in Weston)	Jun 1, 2012 3:20 PM
131	Holliston, Natick, Framingham - they are on my commute home from teaching in Wayland.	Jun 1, 2012 2:57 PM
132	Wellesley, my favorite, excellent resources Bedford Natick	Jun 1, 2012 12:23 PM
133	Saxonville, proximity to work	Jun 1, 2012 11:12 AM
134	Mostly Sudbury,Concord, Acton, Framingham, and Natick. But I have been to the libraries in Lexington and Belmont	Jun 1, 2012 11:05 AM
135	Andover Memorial Hall Library - b/c I live in Andover	Jun 1, 2012 10:58 AM
136	Framingham McAulliffe Branch - Proximity	Jun 1, 2012 10:52 AM
137	Abutting town	Jun 1, 2012 10:12 AM
138	Weston, sudbury, Wellesley, Framingham	May 31, 2012 10:31 PM

139	Natick. It's on the way home from work.	May 31, 2012 5:05 PM
140	Wellesley	May 31, 2012 8:48 AM
141	Snell Library, Cambridge Public Library	May 30, 2012 8:54 PM
142	natick, framingham for more availablilty and more resources and study space, larger children spaces elsewhere	May 30, 2012 4:58 PM
143	visit	May 30, 2012 4:14 PM
144	Weston, Waltham, Sudbury, have what I need, convenience during commute	May 30, 2012 10:59 AM
145	My husband sometimes visits the Weston Library on his way home but returns the books in Wayland.	May 30, 2012 10:56 AM
146	Natick-- more kids' books and more kid space	May 30, 2012 10:23 AM
147	Weston-- close to my place of employment	May 30, 2012 10:12 AM
148	Weston and Wellesley (occasionally Natick) - more spacious quarters and more quiet when I plan to spend several hours researching and working	May 30, 2012 8:25 AM
149	McAuliffe (it is a bit closer to home) Weston (it has a much better selection of new books and books on CD) Natick (it has a much better selection of books in my field) Waltham (has better selection of music)	May 30, 2012 8:12 AM
150	needham, natick. friendly childrens room staff	May 29, 2012 9:52 PM
151	Weston, convenience to nearby lessons & great set up and selection	May 29, 2012 7:34 PM
152	Natick library as I live towards that end of Wayland and often go to Natick	May 29, 2012 7:25 PM
153	McAuliffe Library in Framingham Goodnow Library in Sudbury	May 29, 2012 6:33 PM
154	natck	May 29, 2012 3:10 PM
155	Weston ... lots of books, open space, friendly attitude	May 29, 2012 2:14 PM
156	natick - because the staff is really nice and the facility is comfortable. They have study rooms.	May 29, 2012 1:50 PM
157	Weston. Got in the habit after the flood. Great collection, especially kids' fiction, plus slightly easier hours keeps us going once every couple months.	May 29, 2012 11:40 AM
158	Interlibrary system limits need for visiting other libraries.	May 29, 2012 11:06 AM
159	Natick	May 29, 2012 10:16 AM
160	Weston	May 29, 2012 10:12 AM
161	Convenience if I am in Sud. or Lincoln or am looking for a varied supply of Playaways	May 29, 2012 9:53 AM

162	Weston. Just for variety and sometimes on my way...	May 29, 2012 8:11 AM
163	Boston Athenaeum: convenient to work; good circulating collection and rare book department; obscure magazines; great lectures; art gallery; helpful staff; very comfortable, traditional, quiet environment.	May 29, 2012 8:09 AM
164	weston, on route home from work	May 28, 2012 3:38 PM
165	Newton, Wellesley, Sudbury, Framingham. The Wayland library doesn't have good study space for high school students like me. Even Wayland HS has more tables and private study rooms.	May 28, 2012 1:54 PM
166	Boston Public Library, Snell Library, Cambridge Public Library	May 28, 2012 11:08 AM
167	Visit the library directly	May 27, 2012 4:23 PM
168	pccasionally	May 27, 2012 10:51 AM
169	Framingham, Natick, Weston convenience and looking for quick reads	May 27, 2012 10:43 AM
170	to find books that Wayland does not have	May 27, 2012 8:56 AM
171	Weston because it is very comfortable and better hours.	May 27, 2012 8:51 AM
172	Natick Library- It has more selection, bigger and its closer to my home. Weston- It has a wider range of music to choose from	May 26, 2012 2:17 PM
173	Framingham- closer to work Natick- closer to work & shopping	May 26, 2012 12:39 PM
174	Lincoln library, Sudbury and also the Concord library...Lincoln is on my way to work; Sudbury is also along my route to work and often has books that Wayland does not; Concord offers more poetry readings, etc .	May 25, 2012 11:30 PM
175	Weston to take out books on CD	May 25, 2012 11:06 PM
176	Concord and Sudbury	May 25, 2012 9:18 PM
177	Weston LIbrary	May 25, 2012 8:45 PM
178	Sudbury and Weston, predominantly for change of pace but also for better selection. Also more comfortable space. Spend most of time in children's section.	May 25, 2012 8:13 PM
179	Natick Morse Framingham McAlliffe Weston (occasionally) Sudbury Goodnow (occasionally)	May 25, 2012 6:21 PM
180	North End Branch BPL (books, browsing, internet)	May 25, 2012 4:47 PM
181	Weston. It's on my way into Boston.	May 25, 2012 4:33 PM
182	mcaullife, weston, sudbury for speedreads, check out different collections	May 25, 2012 4:01 PM
183	Weston, Lincoln, Sudbury depends where I am, programs, light beautiful children's rooms	May 25, 2012 3:49 PM

	Page 2, Q3. Do you visit or call other libraries regularly?	
184	Weston, Sudbury, Natick, Newton, Lincoln	May 25, 2012 3:45 PM
185	Not regularly, but occasionally visit Natick or Weston.	May 25, 2012 3:10 PM
186	Lincoln- for childrens music time once a month	May 25, 2012 2:12 PM
187	wellesley, framingham, natick - they have a bigger collection of books	May 25, 2012 12:11 PM
188	Natick, for museum passes if all are booked in Wayland or for other option.	May 25, 2012 10:04 AM
189	Weston, Wellesley, Sudbury - movies and music. Other libraries often get new release videos before Wayland has even ordered them.	May 25, 2012 9:27 AM
190	Wellesley Library as it is near where the kids have their swim practice	May 25, 2012 9:00 AM
191	Wayland, Natick, Framingham (mcalliuf (SP) branch)	May 24, 2012 4:48 PM
192	Natick and Sudbury, convenience-when I am in the areas and selection	May 24, 2012 10:25 AM
193	Natick, Sudbury, Lincoln, Wellesley	May 24, 2012 10:00 AM
194	To request items that Wayland does not have.	May 24, 2012 9:51 AM
195	Newton, occasionally, only because I find myself in Newton periodically with time to kill. And when Wayland Library was closed during flooding, I used Sudbury regularly.	May 24, 2012 6:24 AM
196	Morse/Natick - convenient to my kids' activities, spacious, quiet	May 23, 2012 11:29 PM
197	Natick-on my way home from work	May 23, 2012 10:17 PM
198	Natick, Weston	May 23, 2012 8:47 PM
199	Lincoln and Weston because they are on my routes of travel during most days. Also the chidren's room in Both of those libraries are lovely.	May 23, 2012 7:36 PM
200	Weston Minuteman Library	May 23, 2012 7:25 PM
201	Weston if they have the book I'm looking for in stock -- it's on my way home from work and they are open late.	May 23, 2012 7:24 PM
202	Weston - location	May 23, 2012 7:14 PM
203	Sudbury, Concord, Maynard, Natick	May 23, 2012 5:43 PM
204	Framingham (McAuliffe) it's close and I like their selection of books on CD	May 23, 2012 4:20 PM
205	UMass (student)	May 23, 2012 3:52 PM
206	Concord & Sudbury for magazine recyling & exchange. These plus Wellesley, Weston, Waltham, Framingham, Natick for periodicals, books & books on CD	May 23, 2012 3:17 PM
207	natick, which is close and has better study space. It is quieter.	May 23, 2012 3:15 PM

208	Sudbury, Weston -- if they have a book not available at Wayland, or if I happen to be passing by them	May 23, 2012 3:01 PM
209	Wellesley	May 23, 2012 2:57 PM
210	Waltham--near my office Weston--on the way home from work	May 23, 2012 1:40 PM
211	Natick because I teach a youth program at the church accross the street.	May 23, 2012 1:38 PM
212	I used to visit Natick regularly, but only because I was killing time while kids were at hockey.	May 23, 2012 1:29 PM
213	Weston Public Library, as an ESOL student	May 23, 2012 1:16 PM
214	Sudbury, next to my kids afternoon activities	May 23, 2012 12:46 PM
215	Lincoln, Sudbury, Weston. I am occasionally in their area when I have some time to use them (while waiting to pick up children from an activity, for example). Lincoln has an excellent selection of audiobooks that we've used during summer road trips in the past. I used to utilize the children's programs at these three libraries when my kids were younger. I sometimes go to Framingham for their books in Spanish.	May 23, 2012 12:18 PM
216	Hudson Public Library Marlborough Public Library Goodnow Public Library Brookline Public Library Newton Free Library	May 23, 2012 12:05 PM
217	Sudbury, Weston	May 23, 2012 12:03 PM
218	Wellesley	May 23, 2012 11:56 AM
219	Watertown Main Branch	May 23, 2012 11:48 AM
220	Belk Library at Elon University where I go to school	May 23, 2012 11:33 AM
221	Wellesley, Natick Closer to work	May 23, 2012 10:56 AM
222	Framingham Library, closer to my house	May 23, 2012 10:13 AM
223	An academic library, where I also work.	May 23, 2012 10:01 AM
224	Weston Library and sometimes Wellesley.	May 23, 2012 9:31 AM
225	Weston. Sudbury	May 23, 2012 9:27 AM
226	Natick - occassionly	May 23, 2012 9:05 AM
227	Goodnow in Sudbury (it's on my way home from work)	May 22, 2012 10:50 PM
228	weston it's nice, better movie selection, and organized by genre	May 22, 2012 8:50 PM
229	Natick	May 22, 2012 3:51 PM
230	Natick. When Peham Island bridge is closed.	May 22, 2012 2:15 PM

231	Weston, Lexington and out of state in Florida	May 22, 2012 1:51 PM
232	Weston Sudbury	May 22, 2012 1:12 PM

Page 2, Q4.	**If you don't use the Wayland Library, what prevents you from using it? (check all that apply)**	
1	could use more selection, better hours (open)	Jun 28, 2012 10:24 AM
2	you could reconfigure parking lot, eliminate commuter/carpool cars from being left there all day, install a secure book return system inside the library	Jun 28, 2012 10:21 AM
3	it would be useful to provide a secure book deposit inside the library	Jun 28, 2012 10:18 AM
4	nothing really prevents me (aside from it seldom being open when I'm near home), but there is little if any need to go to a physical building to get library materials.	Jun 13, 2012 10:38 AM
5	I love the Wayland library, but the traffic getting there from Rt 30 makes it very inconvenient.	Jun 12, 2012 9:43 AM
6	How to join existing groups as a newcomer. Levels of competence in joining needlework or crafts groups. Age or gender relevance of groups? How welcome are newcomers? And any hierarchy in joining groups? "Word of mouth" made needlework groups seem exclusive.	Jun 11, 2012 11:14 PM
7	We use libraries in addition to Wayland for their larger collections and complementary strengths.	Jun 11, 2012 3:37 PM
8	We use WFPL a <lot> but use others as well.	Jun 11, 2012 9:32 AM
9	Waiting list for the last item I reuqested took over three months.	Jun 10, 2012 3:26 PM
10	Computers need upgrading to W7, Office version 10 and readable USB flash drives, other libraries reserve allow Laptop free rentals for 3 hours to a full day...	Jun 8, 2012 3:18 PM
11	The space is not very inviting.	Jun 7, 2012 10:32 PM
12	library hours require planning around. Avoiding rt 20/126 intersection at peak hours. Remembering when it closes early on weekends. I'm too busy to hit the right times.	Jun 6, 2012 12:13 PM
13	I use the library less since I stopped drivintg. However, I download many audio books.	Jun 5, 2012 3:30 PM
14	It is inconvenient to get there and it used to be a pain to get out of parking lot. But now there is a traffic light, so that is better. However, the traffic to get there is awful.	Jun 4, 2012 2:36 PM
15	Some childrens staff is not friendly.	Jun 4, 2012 2:06 PM
16	I use the WAyland library so this question could've had a N/A box?	Jun 4, 2012 11:46 AM
17	Need more weekend & evening hours	Jun 4, 2012 9:29 AM
18	I used to be a frequent visitor to the library but I now have a Kindle and find it much more convenient.	Jun 3, 2012 8:08 PM
19	Have used other libraries when the book I need for a discussion group is not available for a long time.	Jun 3, 2012 4:54 PM

	Page 2, Q4. If you don't use the Wayland Library, what prevents you from using it? (check all that apply)	
20	Rarely home when the library is open	Jun 3, 2012 6:31 AM
21	Natick Library is closer to my house	Jun 2, 2012 9:38 PM
22	It is less convenient for me than other libraries.	Jun 2, 2012 8:54 PM
23	The Wayland Library is wonderful but I do wish there could be a branch in Cochituate. I think many people, especially the elderly in Cochituate Village, would use it.	Jun 2, 2012 4:49 PM
24	Landfill supplies most of the books I read. Find books while using landfill. Paperbacks easier on arthritic hands. Don't have to worry about due dates.	Jun 2, 2012 3:01 PM
25	I think our library is just FINE...... If I want a large impersonal library I can go to: Weston, Natick, Sudbury, Wellesley	Jun 2, 2012 2:57 PM
26	I haven't actually explored for study rooms, but in the times I've been in, I've never noticed any and so I tend to not try to schedule any tutoring there...	Jun 1, 2012 9:53 PM
27	I use audio books from Audible.com	Jun 1, 2012 4:05 PM
28	I used to be at the Wayland library once or twice a week, even more in the summer when my children were younger. They are now in college	Jun 1, 2012 12:23 PM
29	Can use school library for resources Use Internet for information searches Use Kindle for reading books	Jun 1, 2012 11:32 AM
30	Used it more when my kids were Young- Elementary ages	Jun 1, 2012 11:02 AM
31	I don't find the above a problem at all. The library is cozy and warm.	May 30, 2012 7:45 AM
32	librarians in childrens area are unwelcoming, not nice to young kids.	May 29, 2012 9:52 PM
33	I can download the audio books from the libraries website.	May 29, 2012 2:27 PM
34	Due to lincovenient location, I often keep books past due date.	May 26, 2012 12:39 PM
35	Although I DO use the Wayland Library, I must say that it often seems too noisy (people talk loudly and there's lots of open space).	May 25, 2012 3:45 PM
36	Usually it is just a matter of which library I am closest to on a given day-but the other libraries also have larger selections of some items	May 24, 2012 10:25 AM
37	I will probably use the library more often this summer.	May 23, 2012 3:52 PM
38	I would use it more for kids' homework space after school before activities start (instead of stopping at home), but there are really no areas to do this in.	May 23, 2012 10:28 AM
39	It's further from my house	May 23, 2012 10:13 AM
40	My husband goes every week, so I go less often and he picks stuff up for me (and for our kids).	May 23, 2012 9:31 AM

1	wayland staff is the best of any library i visit	Jun 28, 2012 10:01 AM
2	Varies widely by staff member. Some are warm and wonderful, but there is at least one woman I avoid as she makes me feel as if I am an interruption.	Jun 12, 2012 8:23 AM
3	everyone is professional, kind and thorough. When I had a small problem with email notifications, Jan kept after it until it was rectified.	Jun 11, 2012 9:07 PM
4	They are friendly too.	Jun 11, 2012 5:10 PM
5	We can't say enough about the wonderful staff. Please tell them that they are fantastic.	Jun 11, 2012 3:37 PM
6	Some of the staff are much more friendly than others.....	Jun 11, 2012 9:21 AM
7	I love Pam, the librarian in the childrens area.	Jun 8, 2012 4:49 PM
8	unimportant to my library experience	Jun 7, 2012 9:00 PM
9	superb staff!	Jun 7, 2012 4:02 PM
10	Program will not let me check "excellent" for all catergories	Jun 6, 2012 8:42 PM
11	I am always extremely appreciative of the help I receive when I visit	Jun 5, 2012 8:02 AM
12	The staff is very friendly and helpful!	Jun 4, 2012 5:17 PM
13	My answers above relate only to childrens staff	Jun 4, 2012 2:06 PM
14	Always a pleasurable experience when asking the staff for assistance.	Jun 3, 2012 2:25 PM
15	staff are very helpdul	Jun 3, 2012 8:18 AM
16	I just had one problem where I returned a book on tape but the Library somehow did not register this and they want me to pay $50.n tape was	Jun 3, 2012 6:41 AM
17	Don't know, most likely excellent	Jun 3, 2012 6:31 AM
18	Only wish for better weeking hours in summer.	Jun 2, 2012 5:05 PM
19	generally don't ask for help	Jun 2, 2012 2:57 PM
20	Always had very positive interactions	Jun 2, 2012 10:14 AM
21	Staff offers extra support for the ESOL program	Jun 1, 2012 9:13 PM
22	The Children's Room Librarians are excellent, especially Pam	Jun 1, 2012 12:30 PM
23	The Wayland library staff is great. Couldn't be better.	May 31, 2012 5:05 PM
24	Childrens' librarians rock!	May 30, 2012 10:23 AM
25	While I understand the trend for self-checkout, I find the system a little cranky. Besides, I enjoy the personal touch of interacting with staff.	May 30, 2012 8:25 AM

26	see above	May 29, 2012 9:52 PM
27	I do a lot of self-service; childrens room has been helpful with book recommendations	May 29, 2012 8:23 PM
28	Some adult section librarians can sometimes be a little testy and condescending.	May 29, 2012 7:19 PM
29	It varies by staff member. Overall, they are very good.	May 26, 2012 12:12 AM
30	I regret that the librarians don't wear name tags so that I could relate to them more personally. As it is, it seems as if they are impersonal clerks.	May 25, 2012 11:06 PM
31	Knowledge of "upgraded" computers = spotty	May 25, 2012 4:47 PM
32	persnickity staff	May 25, 2012 4:01 PM
33	Staff seems quite unfriendly. we moved from shrewsbury and librarians were loverly and very helpful	May 25, 2012 12:11 PM
34	Children's Staff is particularly wonderful! We love Pam and she always has great suggestions	May 24, 2012 10:25 AM
35	Fantastic in every way!!! I LOVE Wayland library!! THX!	May 24, 2012 12:35 AM
36	There's just one person in the staff that I have had a bad experience with	May 23, 2012 7:25 PM
37	They walk on water.	May 23, 2012 6:22 PM
38	I love our library	May 23, 2012 5:45 PM
39	It really depends on the invididual staff member.	May 23, 2012 12:18 PM
40	The Children's Room librarians are AWESOME with recommendations, help and advice!	May 23, 2012 10:28 AM
41	More librarians should be trained to assist w/computer	May 22, 2012 8:36 PM
42	with the exception of one or two staff	May 22, 2012 2:03 PM

Page 2, Q6. Below are some new services the library could consider offering. Please check off up to five (5) services that you would be most interested in.

1	availability of a scanner - handheld or as part of a printer	Jun 28, 2012 10:54 AM
2	i frequently enjoy the evening speakers in the raytheon room. please continue and increase these if possible	Jun 28, 2012 9:54 AM
3	I appreciate the 7-day loan new books, and wish there were more to select	Jun 28, 2012 9:40 AM
4	online access to books and periodicals-- there are already plenty of outlets for music and movies, no need to duplicate this	Jun 13, 2012 10:38 AM
5	If you haven't used the Library services in a while -the best introduction to joining existing groups.	Jun 11, 2012 11:14 PM
6	Services for high school teens	Jun 11, 2012 8:27 PM
7	Hours, hours, hours. We can only get to the library in the off hours but that is what is cut first!! Updating the art collection. More comfortable reading/snoozing chairs.	Jun 11, 2012 3:37 PM
8	Additional room(s) for community meetings. Not as large as Raytheon room.	Jun 11, 2012 3:04 PM
9	Meeting space for small groups	Jun 11, 2012 2:09 PM
10	More books!	Jun 11, 2012 9:32 AM
11	Couches/lounge-style reading area	Jun 9, 2012 12:27 PM
12	Allow books to be dropped off somewhere in cochituate area	Jun 8, 2012 5:30 PM
13	Friday Night! And open on 3 day weekends. Close during work hours.	Jun 7, 2012 9:00 PM
14	coffee/tea	Jun 6, 2012 8:55 AM
15	None	Jun 5, 2012 6:16 PM
16	I like it just the way it is!	Jun 5, 2012 11:28 AM
17	More museum passes like the Natick library	Jun 4, 2012 2:36 PM
18	Friendlier, more accessible childrens staff	Jun 4, 2012 2:06 PM
19	more adult education seminars	Jun 3, 2012 1:10 PM
20	small group meeting spaces - not necessarily for studying	Jun 3, 2012 6:41 AM
21	No public fax machine	Jun 3, 2012 6:31 AM
22	I come every Saturday & will miss the library in summer	Jun 2, 2012 5:05 PM
23	Cafe or coffe shop like many cooleges and universities	Jun 2, 2012 5:02 PM

24	None libraries are no longer useful	Jun 2, 2012 4:18 PM
25	Tablets to loan	Jun 2, 2012 2:48 PM
26	issue-specific programs & resources; eg, alternative energy; climate change	Jun 2, 2012 10:23 AM
27	Only allow 2 new release 7-day movie rentals. It's not fair when people are scooping up all the recent releases.	Jun 2, 2012 7:48 AM
28	Better ebook (Kindle),audiobook download (Audible)	Jun 1, 2012 11:12 AM
29	I'm not sure if you already have it but e-book download service	Jun 1, 2012 10:48 AM
30	More online book options	May 31, 2012 10:31 PM
31	More DVD movies, more new computer books	May 30, 2012 4:14 PM
32	Study/work space with closed door in which a phone call or teleconference could be taken without disturbing other library patrons.	May 30, 2012 10:11 AM
33	improved connection or leadership in Wayland arts, lectures, performing arts	May 30, 2012 7:45 AM
34	more ebooks please	May 29, 2012 8:23 PM
35	More seating for reading (comfortable).	May 29, 2012 7:19 PM
36	1. Assistance with document formatting; 2. Printing services	May 29, 2012 4:26 PM
37	Would love to see you offer a course in Photoshop, etc.	May 29, 2012 9:34 AM
38	lights that don't buzz	May 28, 2012 1:45 PM
39	I would like to see space for ESOL tutoring.	May 26, 2012 12:12 AM
40	My work schedule prevents me from attending some of the workshops that are offered .	May 25, 2012 11:30 PM
41	comfortable seats in the kids section for tween age	May 25, 2012 3:49 PM
42	Tutoring (or ESOL tutoring) areas close to free computers	May 25, 2012 3:45 PM
43	larger young children's area	May 25, 2012 1:35 PM
44	More books. Larger library!	May 25, 2012 10:07 AM
45	do you have WIFI?	May 25, 2012 9:00 AM
46	Host more book clubs and guest speakers in evening hours	May 24, 2012 3:31 PM
47	book club for children was a great idea and then became too full so we were unable to participate a second time	May 24, 2012 10:25 AM

48	more teen and young teen reading and non reading programs.	May 24, 2012 6:38 AM
49	More games materials like nintendo, xbox, more books	May 23, 2012 5:46 PM
50	more teen programs	May 23, 2012 4:13 PM
51	mother daughter or father son type bookclub	May 23, 2012 4:02 PM
52	more ebook offerings.	May 23, 2012 3:15 PM
53	Add more and up to date children's books	May 23, 2012 3:14 PM
54	cafe-like area for coffee, tea, snacks	May 23, 2012 1:40 PM
55	more ebooks	May 23, 2012 12:03 PM
56	Drive thru book pick up	May 23, 2012 12:00 PM
57	Larger selection of eBooks	May 23, 2012 10:14 AM
58	job and community service opportunities clearinghouse	May 23, 2012 10:08 AM
59	new furniture/sitting area near the videos.	May 23, 2012 10:01 AM
60	It would be great to have a larger meeting area for things like music, author talks etc.	May 23, 2012 9:31 AM
61	Ebook loan service (kindle, nook,etc)	May 23, 2012 9:16 AM
62	computer workshops	May 22, 2012 6:32 PM
63	adult language lessons	May 22, 2012 10:48 AM

Page 2, Q7.	**How would you rate the library's collection of these types of materials? (check all that apply)**	
1	have a computer that could print in color	Jun 28, 2012 11:02 AM
2	downloadable college/high school lectures on various subjects	Jun 28, 2012 10:54 AM
3	Play views	Jun 28, 2012 10:38 AM
4	more e-books (suitable for tablets)	Jun 28, 2012 10:30 AM
5	play views	Jun 28, 2012 10:29 AM
6	Nothing! the library is almost perfect (well, more comfy seating)	Jun 28, 2012 10:27 AM
7	more passes to different museums	Jun 28, 2012 10:08 AM
8	i don't use a computer or watch tv	Jun 28, 2012 10:05 AM
9	online access to some newspapers (eg New York times_ and magazines	Jun 28, 2012 9:54 AM
10	e-newspapers	Jun 28, 2012 9:49 AM
11	Not sure	Jun 13, 2012 8:43 PM
12	online access to periodical content (newspapers like NY Times, WSJ, magazines of all sorts, medical and scientific literature	Jun 13, 2012 10:38 AM
13	Refresh, expand, and improve the art print collection.	Jun 11, 2012 3:37 PM
14	Oral histories of Waylanders who have "made a difference" in our town.	Jun 11, 2012 3:04 PM
15	Music scores for instrumentalists	Jun 11, 2012 9:21 AM
16	more books for kindles and other ereaders	Jun 8, 2012 5:30 PM
17	Other libraries have Small Business training courses	Jun 8, 2012 3:18 PM
18	games	Jun 7, 2012 9:00 PM
19	More travel and art books	Jun 7, 2012 6:38 PM
20	Program will not allow me to check off above categoriesl.	Jun 6, 2012 8:42 PM
21	more foreign films on DVD :)	Jun 5, 2012 11:28 AM
22	computer programming and typing	Jun 5, 2012 10:00 AM
23	What is a graphic novel ??	Jun 5, 2012 9:34 AM
24	I would like to understand the e-books and downloadables better.	Jun 4, 2012 5:43 PM
25	More materials (books, music and all downloadable) for toddlers and young children	Jun 4, 2012 3:44 PM
26	More current DVDs and music CDs for adults & young adults	Jun 4, 2012 2:36 PM

27	Easier to download books, weed out older stuff,	Jun 4, 2012 1:49 PM
28	More dvds	Jun 3, 2012 7:01 PM
29	I have a Kindle, and I purchase books for it. I have an iPad and I have newspaper subscriptions on it.	Jun 3, 2012 12:36 PM
30	1) Video, music and podcast streaming 2) Apps for IPhone or iPad that can be "borrowed" for a certain amount of time.	Jun 2, 2012 11:17 PM
31	I guess more ebooks. I think interlibrary and database (materials sharing) is very helpful.	Jun 2, 2012 5:12 PM
32	laptops or tablets, esp if you got laptops used as part of the one to one initiative at the school.	Jun 2, 2012 5:02 PM
33	the collection in wayland is pretty irrelevant as interlibrary can get anything. I would like to see displays of classics occasionally rather than popular dreck.	Jun 2, 2012 2:57 PM
34	see answer to #6; like many small suburban communities in the US, Wayland is likely to face several interrelated issues as resource depletion and climate change force changes in how we live; living sustainably, eating locally grown food, reduced reliance on fossil fuels, working more locally, etc etc etc. Seems like lots of possibilities for involvement by the Library would present themselves for offering programs, providing meeting space, specialized collections, etc.	Jun 2, 2012 10:23 AM
35	We do a biography project every year for our 5th graders and knowing that there are many more choices at various reading levels would be a tremendous help. (If you'd like, we can share the list of names we suggest based on books we're aware of.)	Jun 1, 2012 9:53 PM
36	downloadable music	Jun 1, 2012 9:01 PM
37	more foreign language (French - if I'm being selfish!)	Jun 1, 2012 3:20 PM
38	I include interlibrary loan in above ratings. Minuteman is critical to keep the library useful.	Jun 1, 2012 12:12 PM
39	traditional Chinese books	May 30, 2012 4:14 PM
40	Current online subscriptions to major newspapers and magazines.	May 30, 2012 3:48 PM
41	I am interested in learning more about the ebooks for children.	May 30, 2012 3:20 PM
42	More ebooks and other electronic media; BOOKS IN OTHER LANGUAGES	May 30, 2012 10:23 AM
43	You might have this already (I haven't checked but would like to at some stage), but a specialized collection on local history might be a good addition. It wasn't listed above, but I think your periodical collection of magazines etc is excellent too.	May 30, 2012 10:11 AM
44	online subscription to NY Times, Wall Street Journal, and Boston Globe	May 30, 2012 8:12 AM
45	don't know if this exists yet, but how about online magazine subscriptions that	May 29, 2012 8:23 PM

	we can download to an e-reader like we can with ebooks?	
46	DVD or downloadable applications for eLearning such as "How to learn to use Visio, how to learn how to build a website, etc.	May 29, 2012 4:26 PM
47	We're trying to limit screen time, so online versions are not a big attraction for us. That said, we would want to learn and get used to new formats if they will be used in the schools.	May 29, 2012 11:40 AM
48	Downloadable music	May 29, 2012 11:06 AM
49	more lectures on topics of interest more authors invited to speak	May 27, 2012 10:43 AM
50	video games	May 26, 2012 4:48 PM
51	We get a lot from interlibrary loan and other libraries so having stuff at any one library is not that important	May 25, 2012 3:49 PM
52	very limited number of books	May 25, 2012 12:11 PM
53	Would love more books on CD for kids	May 24, 2012 10:25 AM
54	more books for kids to study related to acadamics.	May 23, 2012 5:46 PM
55	newer music	May 23, 2012 5:09 PM
56	Enhance your website so it is easier to browse ebooks. For instance I am looking for first grade level books for my kindle what do you have available now? It is hard to do that kind of search/browse in that way	May 23, 2012 4:02 PM
57	I would like to find academic articles online through Sage, etc. Maybe this is already available at the Wayland Library, but I haven't accessed it yet.	May 23, 2012 3:52 PM
58	With Minuteman access overall collection is excellent.	May 23, 2012 3:17 PM
59	A free magazine exchange. They get messy, but in my experience in other towns, they get used a lot.	May 23, 2012 2:44 PM
60	WPL does an adequate job of pursuing new tech. Probably better than I keep up with it. Kudos. Keep at it. Where the future is. Keep adding electronic titles and making it easier for citizens to grab electronically lended material. Thank you!	May 23, 2012 1:29 PM
61	Playaway audio books	May 23, 2012 12:00 PM
62	My teenagers do not think you have the most up-to-date books that they want to read.	May 23, 2012 10:58 AM
63	The interlibrary loan system makes the local collection of books not as relevant.	May 23, 2012 10:14 AM
64	List most popular books from each catagory or for different age of kids. Like art, music, science, animals, history, noval, Geography, story book....	May 23, 2012 10:13 AM
65	We love the resources available - but frequently have to request DVDs and books from other libraries in the Minuteman network.	May 23, 2012 9:31 AM

66	Presidents Annual Economic Report	May 23, 2012 9:27 AM
67	More marketing of ebooks available and "copies"	May 23, 2012 9:05 AM
68	A section for Teens	May 22, 2012 10:50 PM
69	MA	May 22, 2012 8:50 PM
70	Weston has a case for new books for children and teens Very helpful	May 22, 2012 1:12 PM
71	downloadabkle weekly newsmagazines ,eg "ECONOMIST"	May 22, 2012 10:48 AM

	Page 2, Q8. What types of programs would you enjoy attending that the library does not currently offer?	
	Program idea #1:	
1	movies	Jun 28, 2012 2:12 PM
2	programs that discuss current issues in wayland town government and other wayland community subjects	Jun 28, 2012 11:02 AM
3	increase the number and variety of author visits	Jun 28, 2012 10:57 AM
4	videotape/upload "great presenter" programs for those unable to attend live presentations	Jun 28, 2012 10:54 AM
5	more computer knowledge	Jun 28, 2012 10:49 AM
6	the library has everything i need	Jun 28, 2012 10:38 AM
7	the nova programs the Eran has given in the past	Jun 28, 2012 10:36 AM
8	i have everything i want	Jun 28, 2012 10:29 AM
9	support groups for children with special needs	Jun 28, 2012 10:24 AM
10	literature and arts programs	Jun 28, 2012 10:21 AM
11	it would be great to offer monthly programming geared towards tweens (10-13 years)	Jun 28, 2012 10:14 AM
12	different kind of art	Jun 28, 2012 10:08 AM
13	how to use my kindle/ipad/iphone/ipod	Jun 28, 2012 10:01 AM
14	seminars on using the available minuteman databases	Jun 28, 2012 9:54 AM
15	Authors reading their books	Jun 28, 2012 9:12 AM
16	Not sure	Jun 13, 2012 8:43 PM
17	Musical groups	Jun 11, 2012 4:43 PM
18	Not interested in programs, thanks. I'm sure others are.	Jun 11, 2012 3:37 PM
19	Community conversations about any topic attendees would like to chat about	Jun 11, 2012 3:04 PM
20	Ask when my kids are older and I have time again!	Jun 11, 2012 2:09 PM
21	Travel programs of trips people have taken	Jun 11, 2012 11:39 AM
22	Presentations by Experts	Jun 11, 2012 8:51 AM
23	Small Business Professional Roundtables	Jun 8, 2012 3:18 PM
24	non fiction book club at night/weekend	Jun 7, 2012 9:00 PM
25	foreign language films	Jun 7, 2012 1:07 PM

26	computer classes	Jun 6, 2012 8:55 AM
27	more adult book author visits	Jun 5, 2012 11:57 PM
28	Organizational skills workshops	Jun 5, 2012 1:54 PM
29	talks from local visual artists about their works	Jun 5, 2012 12:25 PM
30	Public discussion/dialogue on topics like 'Wayland's Water Future'	Jun 5, 2012 11:28 AM
31	programs for children age 9-16	Jun 5, 2012 9:46 AM
32	Focused film series (e.g., Scandinavian, Japanese, Iranian, or classic directors	Jun 4, 2012 11:38 PM
33	Literature lectures and discussion by classic author (like the Shakespeare series)	Jun 4, 2012 5:43 PM
34	Musical performances	Jun 4, 2012 5:17 PM
35	Regular children's music performance	Jun 4, 2012 4:55 PM
36	program for toddlers and children on weekends	Jun 4, 2012 3:44 PM
37	College writing for kids	Jun 4, 2012 2:36 PM
38	More school aged kids programs book club	Jun 4, 2012 1:49 PM
39	Daytime historical or literary speakers	Jun 4, 2012 1:33 PM
40	more extended lecture series. The ones we have are very good.	Jun 4, 2012 12:17 PM
41	Political discussion sessions	Jun 4, 2012 9:29 AM
42	Town wide book discussion	Jun 3, 2012 4:54 PM
43	Solo music performances	Jun 3, 2012 2:25 PM
44	class instruction for adults	Jun 3, 2012 1:10 PM
45	language classes: Italian, French, Spanish	Jun 3, 2012 12:36 PM
46	A more involved children/teen summer reading program	Jun 3, 2012 8:46 AM
47	Cooking classes	Jun 3, 2012 8:02 AM
48	More events like Helen's Whall's Shakespeare lectures/discussion	Jun 3, 2012 7:35 AM
49	Lectures on art - both history and how to	Jun 3, 2012 6:41 AM
50	Classic Movie night	Jun 3, 2012 6:31 AM
51	Book Club	Jun 3, 2012 12:09 AM
52	Non-mainstream religion	Jun 2, 2012 11:27 PM

53	Creative non- fiction workshop offered in evenings	Jun 2, 2012 11:17 PM
54	legal forms	Jun 2, 2012 11:15 PM
55	estate planning	Jun 2, 2012 8:16 PM
56	sewing classes	Jun 2, 2012 6:12 PM
57	Summer time adult programs - needlepoint?	Jun 2, 2012 5:12 PM
58	Sat.AM book discussion gp for those who work during wk	Jun 2, 2012 4:49 PM
59	History of the region	Jun 2, 2012 4:01 PM
60	more lectures	Jun 2, 2012 3:25 PM
61	current jazz groups	Jun 2, 2012 2:51 PM
62	sexual education for teenager, eg, about periods, body change.	Jun 2, 2012 2:42 PM
63	Parenting groups for people to come share based upon different age group	Jun 2, 2012 2:37 PM
64	See answer to #6, 7	Jun 2, 2012 10:23 AM
65	Local artist gallery	Jun 1, 2012 10:40 PM
66	I don't know how, but there should be a way to have our biography celebration tied to the library...	Jun 1, 2012 9:53 PM
67	for adults: how to write or perform music	Jun 1, 2012 9:01 PM
68	Foreign language children's story hour in French or other languages	Jun 1, 2012 3:20 PM
69	Teaching volunteers to use the video equipment in the Raytheon room to take programs	Jun 1, 2012 1:01 PM
70	Author Visits	Jun 1, 2012 11:32 AM
71	More author evenings	May 31, 2012 8:48 AM
72	Book club for college students in the summer	May 30, 2012 8:54 PM
73	evening book group	May 30, 2012 10:12 AM
74	college lecture series. have professors offer mini-classes 2-3 day sessions	May 30, 2012 7:45 AM
75	Resume writing	May 29, 2012 4:26 PM
76	Children's elementary level events that are outside the working day.	May 29, 2012 11:40 AM
77	A Photoshop workshop	May 29, 2012 9:34 AM
78	More adult book groups for the summer or college students	May 28, 2012 11:08 AM

79	discussions of books that residents have enjoyed reading	May 27, 2012 10:43 AM
80	Social networking courses	May 27, 2012 7:32 AM
81	Tutoring (for HS students)	May 26, 2012 2:17 PM
82	classes in foreign languages(evenings)	May 25, 2012 11:30 PM
83	More lectures on literary/ fine arts topics	May 25, 2012 11:06 PM
84	Current events / political thought	May 25, 2012 3:45 PM
85	children's music time wed or friday	May 25, 2012 2:12 PM
86	TEDx talks	May 24, 2012 4:48 PM
87	Guest speakers / Author talks / Book clubs	May 24, 2012 3:31 PM
88	book clubs for children/teens	May 24, 2012 10:25 AM
89	Needlework/knitting groups for kids after school or wknd	May 24, 2012 12:35 AM
90	spinning of yarn group	May 23, 2012 5:44 PM
91	A study area with textbooks	May 23, 2012 5:09 PM
92	Toddler crafts	May 23, 2012 4:16 PM
93	schedule programs so working parents can attend	May 23, 2012 4:02 PM
94	New mom group	May 23, 2012 3:52 PM
95	nondenominational Bible and/or comparative religion study group	May 23, 2012 2:44 PM
96	Book Reviews (with or without authors)	May 23, 2012 1:33 PM
97	NO	May 23, 2012 1:16 PM
98	concerts!	May 23, 2012 12:18 PM
99	Expert talks- science, philosophy,history, government	May 23, 2012 11:56 AM
100	Evening bookclub	May 23, 2012 11:38 AM
101	Pairing two authors or author and "expert" to discuss related topic	May 23, 2012 11:16 AM
102	weekend adult programming	May 23, 2012 10:35 AM
103	elementary-aged reading groups - especially during the summer	May 23, 2012 10:28 AM
104	Computer typing contest	May 23, 2012 10:13 AM
105	orientation to the databases the library has	May 23, 2012 10:08 AM

106	Something about work/life balance	May 23, 2012 9:31 AM
107	Visiting Professors in Medicine, Science .etc.	May 23, 2012 9:27 AM
108	movie night	May 22, 2012 10:50 PM
109	live muscians	May 22, 2012 6:32 PM
110	author visits	May 22, 2012 11:00 AM
111	Photography workshops	May 22, 2012 10:48 AM
112	adult language lessons	May 22, 2012 10:48 AM
	Program idea #2:	
9	more teen programs	Jun 28, 2012 10:24 AM
23	Healthcare & Wellness Programs	Jun 8, 2012 3:18 PM
26	author talks	Jun 6, 2012 8:55 AM
28	Crafts workshops (jewelry, etc) --I don't know if these are offered already	Jun 5, 2012 1:54 PM
29	talks from local, professional and non-professional theatre companies	Jun 5, 2012 12:25 PM
30	Imagining Wayland Center	Jun 5, 2012 11:28 AM
33	Dinner and a movie monthly -- potluck	Jun 4, 2012 5:43 PM
34	Networking groups	Jun 4, 2012 5:17 PM
37	Financial Planning or College Financial Planning	Jun 4, 2012 2:36 PM
38	how to use technology programs	Jun 4, 2012 1:49 PM
44	class intruction for children	Jun 3, 2012 1:10 PM
47	Gardening workshops	Jun 3, 2012 8:02 AM
52	Meetings and discussions about the current political situations in town and its resources.	Jun 2, 2012 11:27 PM
53	Photography workshops	Jun 2, 2012 11:17 PM
54	westlaw or mass practice	Jun 2, 2012 11:15 PM
55	health prevention programs	Jun 2, 2012 8:16 PM
56	videography	Jun 2, 2012 6:12 PM
58	More scheduled adult "courses" by local experts	Jun 2, 2012 4:49 PM
59	Modern Art Exploration	Jun 2, 2012 4:01 PM

61	using library as rentable space to groups	Jun 2, 2012 2:51 PM
65	speaker series	Jun 1, 2012 10:40 PM
67	parent/child or parent/teen book groups	Jun 1, 2012 9:01 PM
72	More book clubs	May 30, 2012 8:54 PM
75	Storing music in the cloud	May 29, 2012 4:26 PM
79	Staff presentations of books by category that may be of interest to read	May 27, 2012 10:43 AM
80	more activities for children ages 10 and up	May 27, 2012 7:32 AM
81	Music Programs	May 26, 2012 2:17 PM
82	more authors readings esp. poets(weeknds, evenings)	May 25, 2012 11:30 PM
83	Reinstate the Jewish Lit fall program	May 25, 2012 11:06 PM
84	I'd like Raytheon Room to improve its lighting (warmer & brighter .. now it's garish)	May 25, 2012 3:45 PM
85	another children's reading time (wed/fri preferred)	May 25, 2012 2:12 PM
87	adult classes and learning	May 24, 2012 3:31 PM
88	programs for elementary aged children/middle school	May 24, 2012 10:25 AM
89	gardening for kids wknd	May 24, 2012 12:35 AM
90	knitting group	May 23, 2012 5:44 PM
91	Offer some sort of a writing workshop for editing papers and what not	May 23, 2012 5:09 PM
95	classics book club	May 23, 2012 2:44 PM
96	Local Authors	May 23, 2012 1:33 PM
97	NO	May 23, 2012 1:16 PM
98	photography workshops	May 23, 2012 12:18 PM
100	Evening needlework	May 23, 2012 11:38 AM
102	teen programming - photography, other	May 23, 2012 10:35 AM
103	creative writing/illustrating workshops for kids (elementary-aged)	May 23, 2012 10:28 AM
105	Spanish and Chinese lessons	May 23, 2012 10:08 AM
106	Something about retirement	May 23, 2012 9:31 AM
108	young parents' socials	May 22, 2012 10:50 PM

111	Video workshops		May 22, 2012 10:48 AM

Page 2, Q9. For what purposes do you use the library's website (waylandlibrary.org)?		
1	i would like this website to be more able to connect to other educational websites and other library websites in the us and the world	Jun 28, 2012 11:02 AM
2	the web has everything i need	Jun 28, 2012 10:38 AM
3	what are the post popular novels for each age group and genre	Jun 28, 2012 10:27 AM
4	what things go on	Jun 28, 2012 10:08 AM
5	I need to sign up for the Library web site, so that I receive info on programs and services. That's assuming that they send out a newsletter or weekly updates on current happenings and events.	Jun 11, 2012 11:14 PM
6	A way to suggest items for aquisition	Jun 11, 2012 9:32 AM
7	A request section for anything that the library doesn't currently own.	Jun 11, 2012 8:51 AM
8	I tried and couldn't sign in.	Jun 8, 2012 4:49 PM
9	When at a member library, I would like to see which of the books on my book lists are available at that library. Right now I have to go through the books one at a time.	Jun 7, 2012 9:00 PM
10	I use the bookmarked minuteman website to go directly to search/reserve/account- does that count here?	Jun 6, 2012 12:13 PM
11	I actually go to the minutemen site for this, not the specific Wayland library site.	Jun 5, 2012 8:34 AM
12	Do you list what books are popular? That would be interesting (though it would increase demand -- maybe not a good idea!).	Jun 4, 2012 5:43 PM
13	Quiet space for writing	Jun 3, 2012 12:06 AM
14	A day does not go by that i amnot on the website.	Jun 2, 2012 5:12 PM
15	Don't reallY use it except to check calendar	Jun 2, 2012 5:02 PM
16	More info on using online subscription/periodical databases.	Jun 2, 2012 2:57 PM
17	I actually use Minuteman for the first 3 items.	Jun 1, 2012 10:18 PM
18	Instead of calling it "events," it would be helpful to use the word "Calendar." Also could showcase one part of the collection (or do a staff profile of one staffer) every 4 weeks or so. More fun links (where's george for tracking $1 bills, for example, or the diary project for teens).	Jun 1, 2012 9:01 PM
19	I used to live in Boulder - the library's web site was the same format as Wayland's, but they also provided an auto-email reminder when books were coming due. That would be a wonderful extra service! (It might exist - I have searched online but couldn't figure it out)	Jun 1, 2012 3:20 PM
20	Interlibrary loan is what I use most on the web site.	Jun 1, 2012 12:12 PM
21	Collaboration and meeting services for town committees and groups to connect	Jun 1, 2012 11:12 AM

	with those unable to physically travel and to remote resources.	
22	On line search and request is a really great thing. I use it all the time and it has made a huge difference to me.	May 31, 2012 5:05 PM
23	for access to ebooks!	May 29, 2012 8:23 PM
24	Top lists for our library and nearby libraries, for kids and for adults fiction/nonfiction.	May 29, 2012 11:40 AM
25	It's an excellent resource and I have no one to blame but myself for not using it.	May 29, 2012 9:53 AM
26	i use the minuteman site primarily	May 25, 2012 4:01 PM
27	Not exactly sure "what" .. but the additional info would connect to Wayland community info	May 25, 2012 3:45 PM
28	More eBooks. More available for download, more choices.	May 25, 2012 10:04 AM
29	Was not aware of some of the services on the list.	May 25, 2012 9:27 AM
30	I really like all the library newsletters that they send me	May 24, 2012 9:48 AM
31	I love the staff book recommendations!	May 23, 2012 6:22 PM
32	Want to know when library is closed. Also, there should be an MLN page where we can see which libraries are closing for holidays.	May 23, 2012 5:43 PM
33	renew books	May 23, 2012 3:15 PM
34	downloading ebooks	May 23, 2012 2:54 PM
35	You didn't list downloading books! That is my main use of the Web site, as well as renewing books.	May 23, 2012 2:44 PM
36	it would be nice to get a sense of how long you should expect it to get a book that you have to wait for; also it would be great if there was some way to see availability information for multiple items at the same time (e.g., sometimes there are multiple listings for the essentially same book, but maybe different year)	May 23, 2012 12:03 PM
37	Now that I see the list of purposes for using the library's web site, I will be using it more!	May 23, 2012 11:24 AM
38	List most popular books from each catagory or for different age of kids. Like art, music, science, animals, history, noval, Geography, story book....	May 23, 2012 10:13 AM
39	many more e-books	May 22, 2012 10:48 AM

	Page 2, Q10. How do you hear about upcoming library programs and events? (check all that apply)	
1	outside signage	Jun 28, 2012 10:45 AM
2	the marquee outside	Jun 28, 2012 9:20 AM
3	With town bills, just threw away the author's series notice. I think that came with the tax bill.	Jun 11, 2012 2:09 PM
4	Happy Hollow News email	Jun 9, 2012 8:39 AM
5	driving by	Jun 8, 2012 5:30 PM
6	Wayland Voters Network newsletter online	Jun 6, 2012 12:19 PM
7	outside library sign	Jun 5, 2012 8:58 PM
8	Sandwich board in front of library	Jun 5, 2012 8:34 AM
9	Signs out front	Jun 4, 2012 5:17 PM
10	sandwich board announcements ouside the library	Jun 4, 2012 10:51 AM
11	Sign outside the library	Jun 3, 2012 8:08 PM
12	Sign out front.	Jun 3, 2012 2:25 PM
13	sign out front	Jun 3, 2012 1:10 PM
14	don't pay much attention	Jun 2, 2012 2:57 PM
15	signs around town	Jun 2, 2012 8:54 AM
16	I almost never hear about library programs and events	Jun 1, 2012 9:53 PM
17	sign outside	Jun 1, 2012 9:24 PM
18	signs	Jun 1, 2012 3:52 PM
19	Signs outside the library/town streets	Jun 1, 2012 11:05 AM
20	signs around town (e.g., for book sales)	May 29, 2012 8:23 PM
21	What's posted on the sandwich outside the library.	May 29, 2012 7:19 PM
22	school email newsletters	May 29, 2012 11:40 AM
23	outdoor sandwich boards	May 29, 2012 9:53 AM
24	email re speakers series	May 27, 2012 6:44 PM
25	sign out side	May 27, 2012 8:51 AM
26	metrowest Daily News	May 26, 2012 12:39 PM
27	wcpa newsletter	May 25, 2012 8:45 PM

	Page 2, Q10. How do you hear about upcoming library programs and events? (check all that apply)	
28	Library sign	May 25, 2012 8:13 PM
29	sign board out front of library	May 25, 2012 4:01 PM
30	sign outside the library	May 25, 2012 3:42 PM
31	bulletin board	May 25, 2012 9:27 AM
32	seeing flyers at the library	May 23, 2012 11:49 PM
33	The board outside of the library towards concord road/27 that always says what events are coming up	May 23, 2012 5:09 PM
34	groups holding events often publicize them through email or Facebook	May 23, 2012 1:40 PM
35	A certain Trustee keeps me more than well informed.	May 23, 2012 1:29 PM
36	local school newsletter	May 23, 2012 12:56 PM
37	minuteman library website	May 23, 2012 10:01 AM

1	all are important	Jun 21, 2012 4:02 PM
2	Concerts but Library does not have facilities for most such programs.	Jun 11, 2012 8:27 PM
3	Small Business Roundtable and computerTraining classes,	Jun 8, 2012 3:18 PM
4	Emergency preparedness	Jun 5, 2012 3:05 PM
5	Children's programs	Jun 4, 2012 1:49 PM
6	Political discussion groups	Jun 4, 2012 9:29 AM
7	classroom-type instruction	Jun 3, 2012 1:10 PM
8	more day programs	Jun 3, 2012 8:18 AM
9	None	Jun 2, 2012 4:18 PM
10	none	Jun 2, 2012 4:12 PM
11	books, books, and books. I think the info programs could/should be handled by schools	Jun 2, 2012 2:57 PM
12	Need better seats for film program	Jun 2, 2012 2:48 PM
13	Went to Maynard book fair and they had both Richard Russo and Andre Dubus III as speakers and book signers.	Jun 2, 2012 7:48 AM
14	I think the library should be solely about getting books and reading material.	Jun 1, 2012 12:12 PM
15	I enjoyed the Wayland Reads initiative	Jun 1, 2012 11:32 AM
16	Venue for WHS and WAYLAND HISTORY collections	Jun 1, 2012 11:12 AM
17	Film discussion groups	Jun 1, 2012 11:05 AM
18	This is a leading question and skews results.	Jun 1, 2012 10:12 AM
19	story hour for grownups!	May 30, 2012 8:12 AM
20	linkage to performing arts. Many communities have a library and performing arts center.	May 30, 2012 7:45 AM
21	like the computer programs for those who have no access to help (either financial or isolated)	May 29, 2012 9:53 AM
22	The many lectures I have attended, ranging from the stone walls author to the disability services series.	May 26, 2012 12:12 AM
23	language lessons for adults	May 22, 2012 10:48 AM

Page 2, Q12. Please indicate up to five (5) community library program areas you think are most important to offer to youth and parents.

1	all are important	Jun 21, 2012 4:02 PM
2	Need to collaborate with the public school librarians	Jun 7, 2012 4:02 PM
3	Emergency preparedness	Jun 5, 2012 3:05 PM
4	Better summer reading program	Jun 4, 2012 1:49 PM
5	drawing comics/graphic novels for young adults	Jun 1, 2012 9:01 PM
6	None. Focus should be on books and reading material.	Jun 1, 2012 12:12 PM
7	tough to pick just 5	May 29, 2012 9:53 AM
8	Music programs/concerts for older kids--tweens and teens	May 25, 2012 8:13 PM
9	not applicable don't have kids	May 22, 2012 8:36 PM
10	I'm single so this doesn't apply	May 22, 2012 1:51 PM

	Page 2, Q13. Which electronic devices do you use regularly? (check all that apply)	
1	(508) 942-6685	Jun 11, 2012 11:14 PM
2	but don't use smart phone for reading or music much	Jun 6, 2012 12:13 PM
3	508 358-3480	Jun 5, 2012 11:25 AM
4	508 358-7277	Jun 2, 2012 11:27 PM
5	Computer	Jun 2, 2012 1:05 PM
6	sometimes i use my kindle	Jun 1, 2012 10:48 AM
7	toothbrush :-)	May 29, 2012 8:23 PM
8	Telephone, Fax, Answering machine, calculator	May 25, 2012 4:47 PM
9	508 545 0405	May 23, 2012 8:47 PM
10	508 358-0227	May 23, 2012 1:40 PM

Page 2, Q14. Using your imagination, how do you think the library will change in the next five years and how would you like it to change? How do you imagine using a library in the future?

1	to watch movies and to stream tv shows in a room	Jun 28, 2012 2:07 PM
2	the library will be bigger (shape) and better in the future, i would like to access major english speaking libraries (and art museums) in the world	Jun 28, 2012 11:02 AM
3	offer language courses/more historical information/more technical books (science, etc)/education on the continuing stream of electronic devices/information about searchable databases/access to some databases that currently cost - such as historical documents continue to offer books for browsing/reading areas that are comfortable highlight topics periodically (similar to current artwork) and provide resources on display/a lecture perhaps (or series) to deepen one's knowledge or expose someone to an area unknown to that person before	Jun 28, 2012 10:45 AM
4	egg chairs/comfy seating (heh) lofts for doing homework quiet space for test reading books	Jun 28, 2012 10:27 AM
5	more sophisticated computers: courses, availability also add: study rooms, conference rooms, more diverse collection, more copies of popular items	Jun 28, 2012 10:24 AM
6	more online info and therefore more computers	Jun 28, 2012 10:10 AM
7	more open to all ages more classes	Jun 28, 2012 10:08 AM
8	it would be nice to have it as part of a community center complex with theater (programs in raytheon room are not easy-hard to see, uncomfortable chairs)	Jun 28, 2012 10:01 AM
9	Future of the library: -downloadable books and textbooks -still a major community resource, but more electronic. less exchange of paper (even though i love paper)	Jun 28, 2012 9:49 AM
10	I just hope this library continues to have good book selection with friendly, helpful staff that keep me coming back	Jun 28, 2012 9:40 AM
11	I see the library adopting new technology, a lot more kindle and e-reader friendly books, and less use out of paper books. I think the library should try as much as possible to be a member of the Wayland community and be supportive of children and young people by increasing youth/teen programs. they don't even have to be here, going to schools is also an option! Thanks!	Jun 28, 2012 9:32 AM
12	More and more the library is becoming the community center! I'd like to see it as the hub for community education-- more classes.	Jun 21, 2012 4:02 PM
13	Computer that can use your voice to find books	Jun 13, 2012 8:43 PM
14	More Kindle books!	Jun 13, 2012 6:52 PM
15	Even with the popularity of ebooks, I still think most people prefer to hold a real book in their hands.	Jun 13, 2012 11:04 AM
16	It should become largely virtual, providing access to much more material but	Jun 13, 2012 10:38 AM

	without the need for much physical space. Interaction with librarians by email, chat and other online mechanisms becomes commonplace to help avoid the need for having to actually go to the library. Encouraging children to read remains a high priority and should be a focus of programs.	
17	I would like library to keep up it's good work, keep offering programs and services to community. I imagine myself using the library more in future. I have already stopped buying books and rely on library for the books I read.	Jun 13, 2012 9:02 AM
18	More electronic media.	Jun 12, 2012 9:40 PM
19	It probably won't change	Jun 12, 2012 2:05 PM
20	More of a social spot for organized and impromptu get togethers. Could have literary based programming (i.e. craft for kids with related books highlighted)	Jun 12, 2012 11:24 AM
21	A place where creative, interested minds can meet and join an open and welcoming community in many and varied interests. As a senior now, I've been through the library with children, an educational resource for teens; as a professional - a great resource for research, as an artist - an opportunity to display my work, and now "where would I be most welcome?" As an avid reader, a place of community and acceptance, how can I fit in now? Where do I begin? Where is the beginning for someone whose use of the Library as lost the purpose of children, educational sources for them, and my work? Where is the fun, where do I belong?	Jun 11, 2012 11:14 PM
22	do not give up on actual books. I am distressed to see fewer and fewer books. Would like to see more staff usggestions for authors or books.	Jun 11, 2012 8:27 PM
23	Lecture on the internet.	Jun 11, 2012 5:10 PM
24	Whereas libraries are evolving to be community centers, places for people to connect with each other over information and exchange of ideas, I'd like to see the Wayland PL follow suit. Many activities take place at our library, an impressive amount given the limitations of its space, but I'd like to see more space given to such activities without compromising the ability to browse the collection.	Jun 11, 2012 3:37 PM
25	The library must deal with its limited space and expanding types of media. It also acts as a community center. We're still a fan of real books but also are active eReaders and consumers of audio and video. We also regularly check art out from other libraries because Wayland's collection is static. One thought is to divide the collection into two: active and less frequently accessed. Move the infrequent part of the collection into nearby off site stacks and require that patrons put a hold on those materials, to be satisfied the next day. Children's collection needs to be out and visible but this works with the adult collection. Then take the extra space and use it for more study area, comfortable chairs, and art prints or donated original art. Add standing lights above the chairs, privacy partitions between group study desks, and more outlets. Stack frequent reading in small shelves between chairs. Make the library homey, comfortable,	Jun 11, 2012 3:37 PM

	and current. Also, upgrade the art collection and hang it on the walls with a sign that says "You can check this out". Put the art everywhere, at the end of each stack, in the halls, on the exterior bathroom doors. Ask the artists who display if they would like to donate a piece.	
26	I suppose electronics will play a bigger role but I don't know enough about the technology to guess how this will affect the Library's services.	Jun 11, 2012 3:04 PM
27	I like the idea of downloading books to a Kindle, but have not figured it out yet.	Jun 11, 2012 11:39 AM
28	Fewer people will be reading.	Jun 11, 2012 10:26 AM
29	More e-books! Better access to online databases and periodicals	Jun 11, 2012 9:32 AM
30	Lots more downloadable/electronic files, e.g. e-books.	Jun 11, 2012 9:21 AM
31	I still like to hold a book in my hand and prefer the physical activity of going to a library to look for one. I hope the library doesn't become too electronically dependent.	Jun 11, 2012 12:39 AM
32	Places for students to do work	Jun 10, 2012 1:47 PM
33	Will become more of a 'community center', unfortunately books may be utilized more electronically.	Jun 10, 2012 8:07 AM
34	Electronic devices will be more prevalent and books less so. People will use the library more to download e-books and access magazines, newspapers, and other printed materials (much as I hate this to happen!) Library space will be used for study, reading, and computer (electronic devices) so more study and quiet space will be needed. Also, I hope that libraries will become a focus for more community gatherings, such as educational workshops, book discussion groups and other interests. As a result of the latter, not only quiet study areas will be needed but also larger spaces for group gatherings. I hope to see the library becoming more of a focus for the community above and beyond it's scope as a resource for printed and electronic text material.	Jun 9, 2012 3:10 PM
35	I'd like to see a community library that serves as a "weekend destination" for families and adults, with programs that encourage reading, book appreciation, and lifelong learning. Even though Wayland Library is closest to me in distance, I find it small and generally only use it to pick-up, drop off, or to browse briefly. I don't know that there are any reading rooms or private spaces where one can comfortably sit and read for a couple of hours. I frequently go to the Lexington library because that space is larger, and more inviting - it's easier to spend an afternoon browsing the collection and reading in the comfy chairs. I realize that space is a limitation at the Wayland library, though.	Jun 9, 2012 12:27 PM
36	Our library should twice the size and a gathering place. I met one of my best friends at wayland library Four years ago!	Jun 8, 2012 4:49 PM
37	Updated Technology and business model to Web 2.0 and Computer Stations	Jun 8, 2012 3:18 PM

38	I would love a new, bright library with a room for recitals and other programs.	Jun 7, 2012 10:32 PM
39	I guess within 5 years I will probably have a e-reader of some kind. So at that point I'll start caring about digital downloads. I would guess that the physical building of the library, as a place to house books, will become even less important over time. I'm hoping the Wayland library will stay in the same building so I don't have to help pay for a new one. :)	Jun 7, 2012 9:00 PM
40	Increased space and more community events	Jun 7, 2012 5:36 PM
41	Electronic media seems to be the future. I envision a library with fewer books, but electronic access to a very impressive data base. There will always be a need for a physical building (I hope!!).	Jun 7, 2012 4:02 PM
42	more teen space	Jun 7, 2012 12:35 PM
43	A larger building to house all library resources and to act as a community "meeting place", thoough I would personally miss our current facility.	Jun 6, 2012 8:42 PM
44	My favorite part of the library is the extra reach you get from the inter-library loan. I'm not sure how that would work if major use goes to e-readers/downloads but I would still like that kind of access. This survey has prompted me into looking closer at music cds or downloads. An increase to the Large print book selection for my mom but I'm trying to convert her to the Nook. We go to Natick sometime so she can pick something different by browsing-she's read so much of the Wayland collection. Plastic strip magnifiers hanging from select shelves here and there like keys would be a nice plus. They did it in CVS for awhile till the kids started ripping them off.	Jun 6, 2012 12:13 PM
45	More eBooks, streaming content	Jun 6, 2012 10:47 AM
46	I imagine using a library like a combination bookstore/coffee shop/resource store. A place where I can go to read, have a cup of tea and potentially have a person troubleshoot with my electronics...similiar to services offered at an Apple store by their experienced techies.	Jun 6, 2012 8:55 AM
47	I needs to be a place that draws kids to study and adults to keep sharp. This means interactive programs for adults and some work to encourage kids to come...perhaps organized study sessions?	Jun 5, 2012 11:57 PM
48	1. eBooks will further replace hard copies 2. More books will be searchable electronically, simplifying and speeding up research 3. Periodicals will all be accessible from home 4. Libraries will possibly have book and periodical serviers 5. The big question is how to manage the transition from library to something else (or nothing else). One could easily make the argument that the library eventually closes down at some point in the future and the building sold for some other purpose. Optionally, to get out ahead of this potential eventuality, As to what that something else is, here are a few thoughts: o A center of excellence for select sciences and mathematics o A cutting edge technology center for information access, display and analysis o Author roundtable on topics of	Jun 5, 2012 11:09 PM

	interest o Moderated, televised debates on current local and national topics - might need an amphitheatre room	
49	More hours, less cost to town.	Jun 5, 2012 9:49 PM
50	Less books in print requiring less space.	Jun 5, 2012 6:16 PM
51	more ebooks	Jun 5, 2012 5:43 PM
52	expand space and book collection. combine public library with coffee shop (charging money). change from book/information offering to service, e.g. conduct database topic searches for businesses at non-profit rates. prepare syndicated reports on topics of interest for businesses.	Jun 5, 2012 4:28 PM
53	I would like to see a satellite library in Cochituate. Many seniors would	Jun 5, 2012 3:05 PM
54	I'd like to see it be more of a community center with space for people to meet as well as study by themselves, but at the same time I don't want to lose the library part.	Jun 5, 2012 1:54 PM
55	I am afraid the library will become an automated, technological laboratoy. The library serves an incredibly importatnt service to the community by offering a non threatening , welcoming place for people (many who live alone) . It is vital that the library does NOT lose it human-ness. That it keeps its social , person to person quality alive and well.	Jun 5, 2012 12:25 PM
56	Construction of flood-proof dike or building extension that acts as permanent protection from future rising waters! Negotiate land-use or purchase agreement with neighboring property to enable extension of 'new wing' to create a multi-purpose daylit space for expansion of study / meeting / collections / and online access/resources.	Jun 5, 2012 11:28 AM
57	So much is moving to computers and downloading, but it is so nice to have a place to go and be quiet and take your children to as well. I believe libraries will become smaller but the space may promote more areas of sitting as well as gathering. Book groups discussions, and keeping the community together.	Jun 5, 2012 11:25 AM
58	I think the library will be a comfortable place to read. I feel most of the library material will be online.	Jun 5, 2012 9:46 AM
59	Although I have all the electronic gadgits....i love holding and reading a book. I think that in the next 5 years there will be more kindle type books and less hard copy books.	Jun 5, 2012 8:59 AM
60	More information will be down-loaded thru e-readers or computers, less need to visit physical building.	Jun 5, 2012 8:41 AM
61	I have to assume that the library will become more digital. I would still like to read real books, but I do think that the digital offerings will need to increase.	Jun 5, 2012 8:34 AM
62	I'd like to see a new one in the new town center	Jun 5, 2012 8:31 AM

63	I wish there was more adaptation of products for Apple products. I only have Macs so I can't download the WMA audiobooks, which seems to have a better selection than the MP3 audiobooks.	Jun 5, 2012 8:29 AM
64	everything will be digital	Jun 5, 2012 8:02 AM
65	It will offer new educational programs that older adults need to access.	Jun 4, 2012 9:09 PM
66	I love the library building and hope that it continues as a library. If more space is needed, perhaps the children's room could be moved to new space, perhaps in the town center, and expand the adult library to that space.	Jun 4, 2012 7:19 PM
67	It will be more like a bookstore/community center, with lots of seating and laptops available, magazines and newspapers, coffee. It will have more computers. it will host a lot of community meetings. The new high school could also do this, I suppose, but we most definitely need more community meeting space somewhere.	Jun 4, 2012 5:43 PM
68	More performance and discussion groups. I would use the library similar to now, as in a place to go to gain knowledge in many things through books, online research and presentations. I enjoy the feeling of being part of a community.	Jun 4, 2012 5:17 PM
69	I worry that the print books will become more and more scarce, as e-books increase in popularity. I hope that real books remain a priority, though know that may be wishful thinking. Realize that any one library cannot have all the books of interest, so really appreciate the interlibrary loan program.	Jun 4, 2012 5:16 PM
70	More hours with more programs for younger children.	Jun 4, 2012 3:44 PM
71	The libaray to be a place where parents can take their children and learn more via workshops or programs. Also a place where teens can get together to study or even learn more via tutoring or workshops.	Jun 4, 2012 2:36 PM
72	Expansion of emphasis on conversation, reflection, dialogue regarding information and wisdom.	Jun 4, 2012 2:08 PM
73	The library will need to keep pace with emerging technology related to books and news sources, but I hope it's able to maintain a vibrant collection of hard copy books and materials, and also continue to be a unique quiet, pleasant space for reading and studying for people of all ages that's not overrun with people looking at screens. I imagine continuing to use the library to obtain books and articles of interest, look at works by local artists, and attend lectures by interesting people.	Jun 4, 2012 1:54 PM
74	Offer more and better programming, move to a better facility, offer more for kids, look at what other libary offer and build from those ideas (Natick, Weston, Sudbury)	Jun 4, 2012 1:49 PM
75	More technology will come!	Jun 4, 2012 1:33 PM
76	I imagine more space to read/ study singly or in small groups and more space to	Jun 4, 2012 11:46 AM

	have events simultaneously. I think more people will be working at "home offices" in the coming years and that can open time for people to arrange their time schedules to take advantage of daytime events [then getting their 'work work' done at night or other times of the week]. So having more/another space available for daytime events could allow more people to take advantage of educational/ enjoyable program events at the library.	
77	I can't imagine a world without a library. I suspect there will be fewer books (oh, dear) and more electronic offerings, some of which have not yet been dreamt of.	Jun 4, 2012 11:20 AM
78	I hope that books--physical, hold-in-your-hand books--still ahve a place in the library of the future. To go entirely electronic would be a shame. I would like to see the search functions enhanced, however. Too often I have gone onto the Library's computer to search for a book on some topic, and too often I have found nothing. Most often, this has been in a search for a book with some medical topic.	Jun 4, 2012 11:20 AM
79	Don't go all electronic! Many of us still like to hold a book in our hands!	Jun 4, 2012 10:51 AM
80	As a source of electronic content As a source of content produced by townspeople - e.g., blogs, news stories, commentary	Jun 4, 2012 9:29 AM
81	I feel at this time the library acts as a community center and makes good use of its space. If there will be more space in the future the enrichment programs could be expanded. It is truly the HUB of our community and I hope it continues to be.	Jun 3, 2012 7:49 PM
82	Given technology, I don't see the library getting bigger. Nor do I see a need for it to move. Rather I imagine virtual space growing so that the library serves the community 24/7 electronically.	Jun 3, 2012 7:01 PM
83	Educational community center	Jun 3, 2012 4:54 PM
84	I can imagine that all digital media will be available for "check-out" on-line, eliminating the need for physical copies to be stored, shelved, maintained, etc.	Jun 3, 2012 4:28 PM
85	It's difficult to predict the library's usefulness with the huge advances in technology. The traditional use is likely to fade in popularity.	Jun 3, 2012 1:10 PM
86	See below.	Jun 3, 2012 12:37 PM
87	e-lending will grow, but I think a 21- day limit is a deterrent. I like to read multiple books and with an e-reader borrowing program, I want a longer borrowing window. I also see coordination with the school system for enhanced curriculum resources aligned with class assignments...individual study projects.	Jun 3, 2012 12:36 PM
88	maybe having a bookmobile again	Jun 3, 2012 8:18 AM
89	More books will be read electronically The library will be used as a quiet comfortable space to obtain knowledge, whether online or in books	Jun 3, 2012 8:02 AM

90	I would like to see more digital materials (downloadable eBooks, playaways, etc.) in order to have a larger and better collection. I would like to see the focus of activities on reading and writings.	Jun 3, 2012 7:35 AM
91	A place to meet with people if private meeting spaces were provided. More art displays. More books on tape/CD - lots of us spend a lot of time in the car and it would be great to have a better collection of these. More opportunities for bookish kids like my own high school daughter to volunteer or have a job at the library - perhaps tutoring other kids on reading or writing, etc.	Jun 3, 2012 6:41 AM
92	Leave the physical plant as is	Jun 3, 2012 6:31 AM
93	The library could bring its patrons up-to-date on the internet resources. For example, as newspapers are lessening their influence, we need to know how to access what we want on the database; how to stream, and how to research using the library's resources. Keep up with the world of publishing. DId you know that Simon and Schuster declared bankruptcy?	Jun 2, 2012 11:27 PM
94	I would like to see more titles on a digital format.	Jun 2, 2012 11:17 PM
95	Coordinate with PC and kindle	Jun 2, 2012 11:15 PM
96	More as a conduit to expensive online services like the Oxford English Dictionary	Jun 2, 2012 9:56 PM
97	worried about the library being in existence with all the online books/music etc available. i would like to think that our libraries will be with us physically, not just online	Jun 2, 2012 8:16 PM
98	I think the need for the library has diminished greatly over the past 5 years and will continue to degrade with the advance of the internet and higher speed connections. The library should reformulate itself for meeting/study space.	Jun 2, 2012 6:12 PM
99	Resource sharing, more information available more easily (but possibly at a higher cost, I fear). Ultimately, probably less paper - but I wonder about how libraries will make THEIR business model work after publishers are through figuring out theirs!	Jun 2, 2012 5:12 PM
100	More electronic offerings and uniquek/improved connectivity	Jun 2, 2012 5:11 PM
101	Like to see it as a community meeting place with a cafe and food service where people would meet. would love to see integration of intergenerational programs. would have loved to have seen library at the new high school to have coordinated resources and operations. love to see library, senior center, preschool all together under one roof with a coordination of operations and integration of young and old.	Jun 2, 2012 5:02 PM
102	More online services, e-books and video presentations for those who cannot travel to the library. Special services for the elderly such as regular delivery of large-type books and audio books. Assistance and classes for those who are just learning to use the Internet and online services	Jun 2, 2012 4:49 PM

103	If we got a larger space, I would love to see more community gathering area for concerts, lectures etc	Jun 2, 2012 4:29 PM
104	I like to read paper books where I can turn the page and feel the paper stock. I like the library the way it is and would NOT like it to change.	Jun 2, 2012 4:12 PM
105	It will become more electronic while still continuing to promote reading as well as embracing that which will be developed.	Jun 2, 2012 4:01 PM
106	More e-books.	Jun 2, 2012 3:25 PM
107	If landfill took away book trailor, I'd use library more.	Jun 2, 2012 3:01 PM
108	Keep small, intimate building. Maybe a radical swap out of some c rate once popular modern books for classics. Could have classic author of the month or something Work on more remote access of content.	Jun 2, 2012 2:57 PM
109	I like the library the way it is...warm and charming	Jun 2, 2012 2:51 PM
110	I'm hoping the library might move to the new town center and be closer to coffee with an outside space, and have better art space, and a music or movie space. I think the current building is beautiful but it the space is tight.	Jun 2, 2012 2:48 PM
111	I hope that the library become a information center including contemporary topic.	Jun 2, 2012 2:42 PM
112	*being able to access books and movies via internet *being able to come for seminiars on how to help kids navigate the internet safely, and for how to know a valid resource versus not	Jun 2, 2012 2:37 PM
113	More user friendly for preschoolers - visually see the books covers not just the bindings.	Jun 2, 2012 10:33 AM
114	The library will be more proactive in assisting residents to adjust to turbulence in "life as usual." We (residents) will need help and the library can provide some of that help, both as an information resource but also as a community hub where people can gather, talk with each other, attend lectures or workshops, get new ideas to try, etc.	Jun 2, 2012 10:23 AM
115	Great (and tough!) question, depends so much on speed and degree of transition to direct content delivery. Offhand I think there will be some additional shift of focus for the library being a face-to-face meeting place.	Jun 2, 2012 10:14 AM
116	I envision using library more electronically. I think library should adapt to evolving functions without need for new/enlarged structure. There are numerous nearby libraries in Minuteman network that fulfil traditional needs. This library could concentrate its efforts more on Wayland-centric activites.	Jun 2, 2012 8:54 AM
117	I am not anti-technology, but I see too many students unable to find information other than by "google" searching. Any programs that help students find resources or information that is NOT an on-line search is worth offering!	Jun 1, 2012 9:53 PM

118	I continue to enjoy reading actual books. Not really fond of books on tape (more of a visual learner), and have not become comfortable with ebooks. I do believe the kids will be mostly geared towards ebooks	Jun 1, 2012 9:24 PM
119	It will have more spaces for reading and for tutoring.	Jun 1, 2012 9:13 PM
120	I think there will be fewer books in paper, and that makes me sad. I like reading books in paper! I still view the library as my knowledge base, more selective than the computer search engine that pulls in too much "by-catch" in its net.	Jun 1, 2012 9:01 PM
121	I would like to see the library used more by middle/high school students as a place to study/do homework. Wish there was more space for carrels and dedicated work areas.	Jun 1, 2012 4:20 PM
122	I can see library as part of a community/Senior Center, which would possibly raise demand for many of the activities currently available. I love this survey because it gets at the overall question in Wayland of "what kinds of services should the town support"?	Jun 1, 2012 3:52 PM
123	I still love books in print. We are trying to pare down the "stuff" in our house, and many print books have gone out the door. We continue to buy kids' books, but it's fun to have a bunch of new ones that come in and out the door every few weeks - keeps things fresh! I do rely heavily on inter-library network for books and greatly appreciate this shared service.	Jun 1, 2012 3:20 PM
124	I would like to use more of the technological services available. We've never downloaded a book or used an e-book or anything.	Jun 1, 2012 12:30 PM
125	More online access to reading material, downloadable books and video. Less need for physical building, everything online. It should become a virtual library.	Jun 1, 2012 12:12 PM
126	Technology will have a major impact on library use, especially the move toward Kindles, Nooks, Ipads, etc. Fewer people will read actual books. I think library usage will decline; libraries will need less space since there will be fewer books. Maybe emphasizing more interactive programs will be the way to go - children need the socialization and interaction with others. Group projects - whether crafts or scriptwriting or community service - will be important. So maybe the library will evolve into more of a community center as people rely less on it as a source of information.	Jun 1, 2012 11:32 AM
127	Physical book, audio, video collection shrinks. LIcensing of electronic reference and entertainment media expands. LIBRARY STAYS WHERE IT IS, and specializes in things WAYLAND.	Jun 1, 2012 11:12 AM
128	I cannot imagine NOT using the library.	Jun 1, 2012 11:05 AM
129	Electonic downloads of all material	Jun 1, 2012 10:36 AM
130	To take out books or books on CD.	Jun 1, 2012 10:12 AM
131	more electronic media, community programs	May 31, 2012 9:30 PM

132	Probably more electronic distribution of materials. Libraries have been a central part of my life for a long time and I expect that to continue, no matter how the material is delivered. The Wayland library is central to life in town.	May 31, 2012 5:05 PM
133	Many materials can be in the Cloud electronically above the library and with your library ID you could read a book or article, watch a video, or listen to music	May 31, 2012 8:48 AM
134	I would like it to have more foreign language material, as well as more book discussion groups for a variety of ages	May 30, 2012 8:54 PM
135	more community resources,classes to attend with the kids	May 30, 2012 4:58 PM
136	can borrow more books/DVD movies from more libraries and longer time to keep them	May 30, 2012 4:14 PM
137	More emphasis on electronic media and in-person programming, less on traditional books.	May 30, 2012 3:48 PM
138	Library as a physical place is still VERY important; more community events, larger hall to have them.	May 30, 2012 10:59 AM
139	A community center with meeting spaces and computers rather than traditional books and periodicals.	May 30, 2012 10:25 AM
140	The children's area would have light, seating, play spaces, reading areas, many more materials, author visits, programs. There would be a teen reading/ gathering area. There would be a café (like my library in Boulder, CO). There would be art gallery space and a small auditorium for concerts, etc. The staff would get paid much more!	May 30, 2012 10:23 AM
141	more electronic -- more online usage	May 30, 2012 10:12 AM
142	Tough question - don't have the time to devote to thinking about it too deeply - sorry! I don't know how closely you currently work with the schools, but I think there might be benefits in joint planning between the library and the school system so the library can provide explicit programs and support to the school curriculum. Eg, high school English is studying MacBeth and the library offers a supporting reading program and/or discussion group that extends and compliments what the school is covering without duplicating it. For adults, I like the idea of the visiting lectures that you occasionally have. Unfortunately, I haven't been able to get along to any of these, but I like the idea and see this as a valuable program to continue. Need to perhaps improve though how the topics are selected to ensure the appeal is maximized and doesn't overly cater to too-small of an interest group. More generally, I think close integration with other community groups and events is desirable - keep connected with what's being done by other groups and in local politics and proactively reach out to them or brainstorm how the library can provide supporting programs. Eg, is there anything the library can do that would support the rail trail initiative?	May 30, 2012 10:11 AM
143	I think the library will increasingly become a distribution hub for information and learning. Less a physical repository or place for a collection of physical books.	May 30, 2012 8:25 AM

	WIth the world going more and more digital, the shift toward downloading will accelerate. Supply will be a function of publisher's practices around availability and restriction (and the self-publishing trend). It will be interesting to see how that shakes out as publishers strive to remain relevant and profitable.	
144	Expand into arts (i.e Wayland Library and Arts Center); purchase the yelllow house next door to allow land expansion; additional building for rentals, community meetings, possibly add a small black box theatre for concerts, meetings, functions. Could be income for the library to offset other expenses. Use CPC funds to make purchase (historic building). Library stacks will not be needed 10 years from now with electronic books.	May 30, 2012 7:45 AM
145	with bookstores disappearing, maybe libraries will become a place where we go to look at books before we buy them, in addition to borrowing. I imagine we will have fewer paper books but I hope we'll always have some -- I think they are better for skimming and comparing.	May 29, 2012 8:23 PM
146	continue using library to loan books, magazines, audio books and dvds.	May 29, 2012 7:25 PM
147	I foresee the library becoming more and more electronic. I am afraid books will eventually become obsolete, which I think is sad. I would like to see a bigger library, but I don't see how that can happen in the current space. The library really should have a full second floor. I like Weston and Sudbury libraries but not Lincoln, the space is not open and bright.	May 29, 2012 7:19 PM
148	Unfortunately, the gradual removal of actual books for "e-books". I hope this does not happen.	May 29, 2012 6:33 PM
149	hands-on computer classes and support, document formatting and printing, knowledge sharing	May 29, 2012 4:26 PM
150	I love to read, and I never thought I would prefer my Kindle, but I do. I can see that being a larger part of the library in the future	May 29, 2012 2:27 PM
151	Not sure	May 29, 2012 2:14 PM
152	I'd like to see it anchor the Town Center	May 29, 2012 1:52 PM
153	more casual seating, internet cafe with food/coffee available. more kids programing. place for teens to want to be. place for seriors to meet.	May 29, 2012 1:50 PM
154	The library is a really important community center. To me that is the top priority. Currently books are a way to manage information and entertainment that compliments many hours online for work.	May 29, 2012 11:40 AM
155	A place for my children to go, study, meet friends after school.	May 29, 2012 10:12 AM
156	I think it will change in many ways but what I would most not want it to be is completely 'virtual'. We need community spaces to come together, to interact, help eachother, provide a social space for those who are isolated, a place to learn together, etc.	May 29, 2012 9:53 AM

157	Having to physically go to the library is often a big deterrent. You really have to need the info / book etc. in order to make the trip. I would love to be able to access e-books remotely. (Maybe that is already offerred, and I'm just out of the loop.) The library needs to move from paper products to electronic....with the necessary classes for the older folks who may be intimidated.	May 29, 2012 9:34 AM
158	Base for access to electronic technology of every sort. But print books/magazines/newspapers must also be provided. Library must strike a balance between new and old formats, preserving the best of the traditional.	May 29, 2012 8:09 AM
159	New facility, Wayland is so behind you should see the Newton library, WOW. We need to invest in the Wayland Library	May 28, 2012 1:54 PM
160	Hope it will continue to have programs to encourage as many community gaherings as possible	May 27, 2012 6:44 PM
161	The library should have wireless access through the whole building.	May 27, 2012 4:23 PM
162	More electronics likely, but I would like to see instead more classics in real books. (I am an old fogey.)	May 27, 2012 12:32 PM
163	No idea	May 27, 2012 11:41 AM
164	new things and keep the old	May 27, 2012 10:51 AM
165	more dependence on e-books more discussion groups more instructional sessions particularly re the electronic era I hope the Library gain additional space	May 27, 2012 10:43 AM
166	Make it more comfortable	May 27, 2012 8:51 AM
167	I love the library in its current state; the structure is beautiful and the staff are wonderful to say the least. I would like to see more programs offered for adults and kids ages 10 and up.	May 27, 2012 7:32 AM
168	newer stuff	May 26, 2012 4:48 PM
169	It could have a place for books and a separate place for study/quiet reading ares. There would be tables with outlets in them so people could bring their computer/ipods/electronics to read or study from and use the wifi.	May 26, 2012 2:17 PM
170	The Wayland Library is lovely and historical, but it is a bit cramped for space and maybe needs to branch out to another building for certain uses. I will always love browsing through stacks for new books and authors, and bringing my granddaughter for the same. It's nice when there is a good space for children to read/explore/play. I'd also love to see library materials (and knowledgeable staff) for children and adults with physical and intellectual disabilities.	May 26, 2012 12:39 PM
171	I'm looking forward to accessing the library via railtrail. My teenage kids frequent the library and I hope they will continue to do so. A space for teens would be wonderful. I'm very happy with the on-line reserve service and email due date	May 26, 2012 12:34 PM

reminder.

172	I would like the library to have rooms for teen group project work and for English tutoring.	May 26, 2012 12:12 AM
173	More adult education; more natural light and comfortable places to read with local artist displays; perhaps a separate room that could be equipped with mats,cushions where people could learn to meditate or do gentle yoga classes.	May 25, 2012 11:30 PM
174	I would love to see the library relocated to a new and larger facility like Weston's. I don't foresee using it differently. I like real books, I use books on CD in my car daily.	May 25, 2012 11:06 PM
175	I think the library is going to continue its electronic trend -- as it should.	May 25, 2012 9:18 PM
176	I am considering buying my kids and myself e-readers, something I never thought I would do. So I can envision looking for more e-books.	May 25, 2012 8:45 PM
177	Would like to see it draw more tweens/teens as a safe place to meet with friends and enjoy programs designed to meet their needs, not just for completing homework assignments. Doesn't Weston do more for this age group in their summer reading program? Again, see my answers above--science, math, music, chess, etc.	May 25, 2012 8:13 PM
178	Expand the physical plant.	May 25, 2012 6:21 PM
179	I need more time to formulate an answer to this! For starters, what about renaming the "Raytheon" room? We could do without that monstrosity.	May 25, 2012 4:47 PM
180	more resources spent on electronic products to the detriment of print sources and collections. I'll still be there looking at books.	May 25, 2012 4:01 PM
181	needs to be more of a community meeting place. Place where people can exchange ideas. We'll be able to get information at home, but to discuss community issues face to face is important. We need better spaces for this!	May 25, 2012 3:49 PM
182	I think the library will make increasing use of electronic devices .. I continue to be a reader of "books" however and hope your collection will not shrink. Networks (such as Minuteman) will probably be increasingly utilized.	May 25, 2012 3:45 PM
183	Become a comfortable, multi-purpose, community gathering space for the open, free exchange of ideas and access to information.	May 25, 2012 3:10 PM
184	Will continue to use mainly for young children	May 25, 2012 2:12 PM
185	Larger gathering space for people...try to keep young people coming in... a live learning/discussion center... too much on-line, electronics, computers...	May 25, 2012 1:35 PM
186	5 years imo is not a lot of time for libraries to change. However they will carry less books and more e-material maybe. Libraries should become more of a place for social gathering and for shared learning experience rather then just for	May 25, 2012 12:11 PM

	borrowing books.	
187	More of a gathering space? Maybe offer Coffee or snacks?	May 25, 2012 9:00 AM
188	More computer space and more ebooks	May 24, 2012 4:48 PM
189	Library will coninue to offer more digital on-demand streaming books, movies, music.	May 24, 2012 3:31 PM
190	It may become more "virtual." I expect access will be more and more remote, depending less on "bricks and motar."	May 24, 2012 12:01 PM
191	More community gathering type events	May 24, 2012 10:25 AM
192	more electronic formated material for download - does not need that much imagination Keep spaces for face to face interactions, as a counterpoint to all electronic - Ways to have the interpersonal interactions, lectures, one on one, small group settings that do include ways to share electronic information, flat screens in small study rooms	May 24, 2012 10:00 AM
193	like most other things, I suspect there will be more online content; I hope the print books don't suffer. I suspect I will also continue to borrow DVDs and CDs.	May 24, 2012 9:50 AM
194	Provide more streaming and e-book/emusic options. Still a physical place to go and use community shared resources.	May 24, 2012 6:48 AM
195	It should always be a place to research information and gather. Students will have their own computers so online access to other libraries is important.	May 24, 2012 6:38 AM
196	I would imagine the trend away from physical books will continue -- unfortunately. Trend toward more self-service will undoubtedly continue also.	May 24, 2012 6:24 AM
197	more e books	May 23, 2012 10:17 PM
198	probably less use by the public	May 23, 2012 9:42 PM
199	I love wandering the stacks and hope paper books don't get phased out with the arrive of Kindles, etc.	May 23, 2012 8:47 PM
200	I think that I will become more electronic based but I would not like to see the number of actual books in the library go down.	May 23, 2012 7:25 PM
201	As books become virtual and communication becomes texts community institutions like the library that can create reasons for people to actually get together is going to be important. Discussion groups and author visits seem to be natural reasons to gather. There are probably more innovative reasons as well.	May 23, 2012 7:24 PM
202	Borrowing books via expiring downloads more children's activiites	May 23, 2012 7:14 PM
203	more books either ebooks or physical but more books for children to explore	May 23, 2012 5:46 PM

	their interested subjects. Science projects.	
204	e-books film and audio	May 23, 2012 5:45 PM
205	I would imagine that a library is going to become more technologically focused since that is the way that our society is headed. Since it seems like more poeple are liking to read on iPads or Nooks or something, I feel like libraries are going to somehow find a way to get it so you can check out books from them on your device - but I don't know how that would work. However, I love reading books, the REAL thing like paper so I would want it to stay the same because I love coming here for quietness to work and check out good books to read.	May 23, 2012 5:09 PM
206	A more spacious and modern high-tech library.	May 23, 2012 4:16 PM
207	easier for new members to find certain topics on their own	May 23, 2012 4:13 PM
208	I imagine it to be online and electronic. Make your website fabulous, make it fast and easy to search and make books available to read on my kindle...	May 23, 2012 4:02 PM
209	I'm very happy with the way it is, except that quiet space is always welcomed.	May 23, 2012 4:00 PM
210	ebook use will explode. CD and DVD use will decline due to downloadable content.	May 23, 2012 3:15 PM
211	I'm wondering if there are plans to expand/move to the town center?	May 23, 2012 3:01 PM
212	Better display of materials, Easier to find materials	May 23, 2012 2:57 PM
213	Even with (maybe especially with!) all the reading material available over the Internet, people still need to meet and interact with other people. To exchange ideas and experiences, to inspire each other, to help each other -- and simply to relax and have fun. I hope libraries will stick tight while adapting to and exploiting tech changes, as centers for honing and expanding our humanity.	May 23, 2012 2:44 PM
214	Connecting by WiFi to stream video, download eBooks and most things you do on the computer for information.	May 23, 2012 2:43 PM
215	More and more technology, of course, but I hope town libraries will continue to be a community hub where people meet to discuss books, whether read electronically or in print.	May 23, 2012 2:19 PM
216	I love the use of e-readers and e-books. I hope to see more of it. I haven't used it as much because of the limited number of possible downloads. I hope to access the library more via the web and smart phone. It is like having my library right at my fingertips at home and away.	May 23, 2012 2:17 PM
217	On-line access to materials allowing use of library's resources when the building is closed and there is no staff on site.	May 23, 2012 2:08 PM
218	With more and more material available electronically and remotely, the rolls of the library as a community hub and place for people to connect to each other	May 23, 2012 1:40 PM

	and to new ideas seems key. We will also need the library as a "filter" to help direct us to quality resources as we try to navigate amid the information overload, so lists of recommended books etc. will be useful.	
219	I think that the future of the library will be more e book format. I hope that the next generation will still have a place for paper books.	May 23, 2012 1:38 PM
220	The library is a very valuable asset to the Town. Unfortunately, we have not been using it recently. We assume that there will be continued use of electronic devioces and more workshops for various ages!	May 23, 2012 1:33 PM
221	WPL should become a "Stop-in To Plug-In" place. Less a repository for books, more of a e-service of downloadable media. Imagine a "Wall of Knowledge" you walk up to...plug your USB, IPOD, eReader into and download a borrowed text, movie, music etc. Information Exchange. Also, why not use the Freight Shed as a coffee/yogurt stop? Throw up some colored awnings, bike racks, and USE the space. What a town center THAT would be!	May 23, 2012 1:29 PM
222	I imagine more and more people will like to use library resources on the internet in the future. But I hope the libary can create a wonderful environment, where the people like to stop by in person.	May 23, 2012 1:16 PM
223	we need to draw younger people to library - currently they can do all research online. Perhaps increase the technology section & introduce tech specialists	May 23, 2012 12:55 PM
224	I would have to think about this for a day or so to come up with my thoughts!	May 23, 2012 12:18 PM
225	Teaching patrons how to recognize which resources are the best to access their particular topic.	May 23, 2012 12:05 PM
226	I think it will get increasingly electronic, and hope it will get more social (like a book store) and more computerized	May 23, 2012 12:03 PM
227	I imagine any book will be accessible in an online catalog 360 days a year 24 hours a day.	May 23, 2012 12:00 PM
228	I would love to have it updated decor wise as well as perhaps include sitting area outside and/ or sculptures around grounds invisiting people to use	May 23, 2012 11:48 AM
229	Children are in my near future but I am a working parent. I would like to see weekend storytimes!	May 23, 2012 11:38 AM
230	more cozy, welcoming & with more private spaces	May 23, 2012 11:33 AM
231	I would love to see more meeting space and quiet areas for work/study at the library. I don't know if the Town will fund this.	May 23, 2012 11:16 AM
232	More electronic, remote access of media. I would still like it to remain a source of education for the community (in person teaching)	May 23, 2012 10:35 AM
233	Would love it to move towards a community center approach with more spaces	May 23, 2012 10:28 AM

	for groups and more book groups/community offerings that are better publicized. Unfortunately, I don't have any suggestions for HOW to do that with the space constraints and/or how you publicize now...	
234	I think that the physical collection will become less relevant and that electronic resources will become more relevant. Longer term, I wonder if there will be a need for a physical collection.	May 23, 2012 10:14 AM
235	attending "meet up" groups for intercultural exchange. Could the library have a kitchen for cooking demonstrations?	May 23, 2012 10:08 AM
236	a new space for older kids, maybe better displays of latest releases. An area for coffee on weekends!	May 23, 2012 10:01 AM
237	I think the library will move towards more and more technology- Nooks, Kindles, etc. I hope there will always be actual books! There is something about holding a book in your hands that is very powerful.	May 23, 2012 9:31 AM
238	More digital information	May 23, 2012 9:27 AM
239	More technological	May 23, 2012 9:05 AM
240	Online presence and resources will continue to grow.	May 22, 2012 10:50 PM
241	I could imagine a more social interactive area for teens with computers to watch utube, etc.	May 22, 2012 8:50 PM
242	Build some kind of a "sea-wall" to keep out the global warming flooding from the Sudbury River. It was tough when the Library was closed for two months due to the floods whenever that year was.	May 22, 2012 8:36 PM
243	I imagine that Wayland will be planning a new library building	May 22, 2012 4:01 PM
244	I fear less personal interaction with library staff	May 22, 2012 1:12 PM
245	There will sadly be less audiobook CDs, less drama DVDs, less staff, and open later, close earlier..and weekend closings...(ie budget cuts!)	May 22, 2012 11:00 AM
246	They need to actually use today's technology and learn to embrace it. If not, I feel that libraries will disappear from the world completely. Especially with the ever-changing world of kindles and nooks.	May 22, 2012 10:48 AM
247	Much more e-material, less physical space, more librarians with strong computer backgrounds	May 22, 2012 10:48 AM

1	10	Jun 28, 2012 2:10 PM
2	2	Jun 28, 2012 2:07 PM
3	50+	Jun 28, 2012 11:02 AM
4	32	Jun 28, 2012 10:57 AM
5	34+	Jun 28, 2012 10:54 AM
6	40	Jun 28, 2012 10:47 AM
7	31	Jun 28, 2012 10:45 AM
8	5	Jun 28, 2012 10:38 AM
9	32	Jun 28, 2012 10:36 AM
10	5	Jun 28, 2012 10:29 AM
11	11	Jun 28, 2012 10:27 AM
12	34	Jun 28, 2012 10:21 AM
13	34	Jun 28, 2012 10:18 AM
14	11	Jun 28, 2012 10:14 AM
15	3	Jun 28, 2012 10:10 AM
16	15	Jun 28, 2012 10:08 AM
17	51	Jun 28, 2012 10:05 AM
18	26	Jun 28, 2012 10:01 AM
19	16	Jun 28, 2012 9:55 AM
20	28	Jun 28, 2012 9:54 AM
21	11+	Jun 28, 2012 9:49 AM
22	26	Jun 28, 2012 9:45 AM
23	15	Jun 28, 2012 9:32 AM
24	24	Jun 21, 2012 4:02 PM
25	33	Jun 13, 2012 9:33 PM
26	21 years	Jun 13, 2012 8:43 PM
27	54	Jun 13, 2012 11:42 AM

28	14	Jun 13, 2012 10:38 AM
29	18 years	Jun 13, 2012 9:02 AM
30	12	Jun 12, 2012 9:40 PM
31	30	Jun 12, 2012 9:43 AM
32	38	Jun 12, 2012 9:05 AM
33	15	Jun 12, 2012 8:36 AM
34	29 years	Jun 11, 2012 11:14 PM
35	28 yrs	Jun 11, 2012 9:07 PM
36	53 years	Jun 11, 2012 8:27 PM
37	10 years	Jun 11, 2012 3:37 PM
38	15	Jun 11, 2012 3:37 PM
39	50	Jun 11, 2012 3:04 PM
40	40	Jun 11, 2012 11:39 AM
41	48	Jun 11, 2012 10:26 AM
42	12	Jun 11, 2012 9:21 AM
43	35	Jun 11, 2012 12:39 AM
44	17 yrs (my whole life)	Jun 10, 2012 1:47 PM
45	13	Jun 10, 2012 8:07 AM
46	14 years	Jun 9, 2012 3:10 PM
47	2	Jun 9, 2012 12:27 PM
48	35	Jun 8, 2012 7:25 PM
49	28	Jun 8, 2012 5:30 PM
50	13 years	Jun 8, 2012 4:49 PM
51	Raised in Weston, patron of many Wayland Establishments in the area	Jun 8, 2012 3:18 PM
52	21 years	Jun 7, 2012 10:32 PM
53	8	Jun 7, 2012 9:00 PM
54	32 years	Jun 7, 2012 4:02 PM

55	11 years	Jun 7, 2012 12:35 PM
56	33 years	Jun 6, 2012 8:42 PM
57	54, 48, 25 respectively	Jun 6, 2012 12:13 PM
58	8	Jun 6, 2012 10:47 AM
59	25	Jun 6, 2012 8:55 AM
60	22	Jun 6, 2012 8:42 AM
61	10	Jun 5, 2012 11:57 PM
62	13	Jun 5, 2012 11:09 PM
63	43	Jun 5, 2012 9:55 PM
64	6	Jun 5, 2012 9:49 PM
65	13	Jun 5, 2012 7:41 PM
66	34	Jun 5, 2012 6:16 PM
67	5	Jun 5, 2012 4:28 PM
68	18	Jun 5, 2012 3:59 PM
69	Since 1958/	Jun 5, 2012 3:30 PM
70	28 years	Jun 5, 2012 3:05 PM
71	12	Jun 5, 2012 1:54 PM
72	born and raised here	Jun 5, 2012 12:25 PM
73	10	Jun 5, 2012 11:53 AM
74	~35	Jun 5, 2012 11:28 AM
75	15	Jun 5, 2012 11:25 AM
76	10 years	Jun 5, 2012 9:46 AM
77	43	Jun 5, 2012 9:34 AM
78	8	Jun 5, 2012 8:02 AM
79	30	Jun 4, 2012 11:38 PM
80	45	Jun 4, 2012 9:09 PM
81	35 years	Jun 4, 2012 7:19 PM

82	36		Jun 4, 2012 6:07 PM
83	17		Jun 4, 2012 5:17 PM
84	19		Jun 4, 2012 5:16 PM
85	6		Jun 4, 2012 4:55 PM
86	1		Jun 4, 2012 3:44 PM
87	43		Jun 4, 2012 2:08 PM
88	46		Jun 4, 2012 2:05 PM
89	40		Jun 4, 2012 1:54 PM
90	4		Jun 4, 2012 1:33 PM
91	18		Jun 4, 2012 1:22 PM
92	44		Jun 4, 2012 12:17 PM
93	13		Jun 4, 2012 11:20 AM
94	21 years		Jun 4, 2012 11:20 AM
95	6		Jun 3, 2012 8:23 PM
96	40 years		Jun 3, 2012 7:49 PM
97	8		Jun 3, 2012 7:32 PM
98	15+		Jun 3, 2012 7:01 PM
99	43		Jun 3, 2012 4:54 PM
100	29		Jun 3, 2012 4:28 PM
101	20		Jun 3, 2012 1:10 PM
102	14		Jun 3, 2012 12:36 PM
103	40		Jun 3, 2012 12:26 PM
104	21		Jun 3, 2012 11:09 AM
105	22		Jun 3, 2012 10:11 AM
106	43		Jun 3, 2012 9:14 AM
107	3		Jun 3, 2012 8:46 AM
108	4 plus		Jun 3, 2012 8:18 AM

109	21	Jun 3, 2012 8:06 AM
110	14	Jun 3, 2012 8:02 AM
111	7 years	Jun 3, 2012 6:41 AM
112	20	Jun 2, 2012 11:56 PM
113	46 years	Jun 2, 2012 11:27 PM
114	20 years	Jun 2, 2012 11:17 PM
115	28	Jun 2, 2012 9:56 PM
116	27	Jun 2, 2012 8:16 PM
117	27	Jun 2, 2012 5:49 PM
118	15	Jun 2, 2012 5:05 PM
119	17	Jun 2, 2012 5:02 PM
120	27 years	Jun 2, 2012 4:49 PM
121	42	Jun 2, 2012 4:38 PM
122	55	Jun 2, 2012 4:29 PM
123	7	Jun 2, 2012 4:14 PM
124	33	Jun 2, 2012 4:12 PM
125	36	Jun 2, 2012 3:55 PM
126	38	Jun 2, 2012 3:01 PM
127	25	Jun 2, 2012 2:57 PM
128	30	Jun 2, 2012 2:51 PM
129	5 years	Jun 2, 2012 2:42 PM
130	18+	Jun 2, 2012 1:08 PM
131	50+	Jun 2, 2012 1:05 PM
132	7	Jun 2, 2012 11:46 AM
133	15	Jun 2, 2012 10:14 AM
134	16	Jun 2, 2012 9:06 AM
135	17	Jun 2, 2012 8:54 AM

136	20+	Jun 2, 2012 6:44 AM
137	I am employed by the Wayland Public Schools	Jun 2, 2012 4:38 AM
138	Just moved here from neighboring town	Jun 1, 2012 10:40 PM
139	32	Jun 1, 2012 10:18 PM
140	49	Jun 1, 2012 9:13 PM
141	22	Jun 1, 2012 9:01 PM
142	15 years	Jun 1, 2012 6:29 PM
143	17 years	Jun 1, 2012 4:20 PM
144	20	Jun 1, 2012 4:05 PM
145	28	Jun 1, 2012 3:52 PM
146	1	Jun 1, 2012 3:20 PM
147	21	Jun 1, 2012 12:23 PM
148	28	Jun 1, 2012 11:32 AM
149	35	Jun 1, 2012 11:12 AM
150	30	Jun 1, 2012 11:02 AM
151	I was one	Jun 1, 2012 10:48 AM
152	57 - Lifelong	Jun 1, 2012 10:36 AM
153	29	May 31, 2012 9:30 PM
154	25 years	May 31, 2012 5:05 PM
155	20	May 31, 2012 8:48 AM
156	16	May 30, 2012 8:54 PM
157	40+	May 30, 2012 3:48 PM
158	10	May 30, 2012 3:20 PM
159	3	May 30, 2012 1:05 PM
160	35	May 30, 2012 10:59 AM
161	4	May 30, 2012 10:23 AM
162	30	May 30, 2012 10:12 AM

Page 2, Q18. Are you a Wayland resident?		
163	4	May 30, 2012 10:11 AM
164	20	May 30, 2012 8:25 AM
165	34	May 30, 2012 8:12 AM
166	25 years	May 30, 2012 7:45 AM
167	6	May 29, 2012 8:23 PM
168	20	May 29, 2012 7:34 PM
169	7	May 29, 2012 7:25 PM
170	40	May 29, 2012 7:19 PM
171	18	May 29, 2012 4:26 PM
172	13	May 29, 2012 3:10 PM
173	off and on for 45 years	May 29, 2012 2:27 PM
174	27	May 29, 2012 11:53 AM
175	4	May 29, 2012 11:40 AM
176	45 years	May 29, 2012 10:19 AM
177	9	May 29, 2012 10:16 AM
178	15	May 29, 2012 10:12 AM
179	24	May 29, 2012 9:53 AM
180	27	May 29, 2012 9:34 AM
181	40	May 29, 2012 8:09 AM
182	17	May 28, 2012 1:54 PM
183	16	May 28, 2012 11:08 AM
184	48	May 28, 2012 7:22 AM
185	36	May 27, 2012 6:44 PM
186	10+	May 27, 2012 4:23 PM
187	24	May 27, 2012 10:51 AM
188	11	May 27, 2012 8:56 AM
189	5	May 27, 2012 8:51 AM

190	4	May 26, 2012 8:43 PM
191	18 Years (my entire life)	May 26, 2012 2:17 PM
192	12	May 26, 2012 1:36 PM
193	4	May 26, 2012 12:39 PM
194	50	May 26, 2012 12:12 AM
195	29	May 25, 2012 11:30 PM
196	32	May 25, 2012 11:06 PM
197	38 years	May 25, 2012 9:18 PM
198	6	May 25, 2012 8:45 PM
199	7	May 25, 2012 8:13 PM
200	17	May 25, 2012 6:21 PM
201	45 years	May 25, 2012 4:47 PM
202	28	May 25, 2012 4:33 PM
203	19	May 25, 2012 4:01 PM
204	16	May 25, 2012 3:42 PM
205	2	May 25, 2012 2:12 PM
206	34	May 25, 2012 1:35 PM
207	1	May 25, 2012 12:11 PM
208	8 months	May 25, 2012 10:07 AM
209	13	May 25, 2012 10:04 AM
210	14	May 25, 2012 9:00 AM
211	23	May 24, 2012 4:48 PM
212	3	May 24, 2012 3:31 PM
213	43	May 24, 2012 2:27 PM
214	36 years	May 24, 2012 2:04 PM
215	15	May 24, 2012 12:01 PM
216	32 yrs	May 24, 2012 10:00 AM

217	19	May 24, 2012 9:51 AM
218	18	May 24, 2012 9:50 AM
219	35	May 24, 2012 9:48 AM
220	19	May 24, 2012 6:48 AM
221	13	May 24, 2012 6:24 AM
222	8	May 24, 2012 12:35 AM
223	25 yrs	May 23, 2012 11:29 PM
224	14	May 23, 2012 10:17 PM
225	2	May 23, 2012 9:51 PM
226	43	May 23, 2012 9:42 PM
227	8	May 23, 2012 9:23 PM
228	4	May 23, 2012 7:36 PM
229	12	May 23, 2012 7:25 PM
230	13	May 23, 2012 7:24 PM
231	4	May 23, 2012 7:14 PM
232	26	May 23, 2012 6:22 PM
233	3 yrs.	May 23, 2012 5:46 PM
234	35	May 23, 2012 5:45 PM
235	my whole life...so 16, but my parents for 21 years	May 23, 2012 5:09 PM
236	35	May 23, 2012 4:20 PM
237	3	May 23, 2012 4:16 PM
238	3	May 23, 2012 4:13 PM
239	1	May 23, 2012 4:02 PM
240	30	May 23, 2012 4:00 PM
241	46	May 23, 2012 3:17 PM
242	age 0-20 and for last 5 yrs	May 23, 2012 3:15 PM
243	2	May 23, 2012 3:14 PM

244	19	May 23, 2012 3:01 PM
245	2	May 23, 2012 2:44 PM
246	50	May 23, 2012 2:43 PM
247	8	May 23, 2012 2:36 PM
248	7	May 23, 2012 2:19 PM
249	34 years	May 23, 2012 2:19 PM
250	28	May 23, 2012 2:17 PM
251	3 years	May 23, 2012 2:08 PM
252	47	May 23, 2012 1:44 PM
253	22 years	May 23, 2012 1:40 PM
254	15 years	May 23, 2012 1:38 PM
255	44 years; We moved into town on 01/01/1968	May 23, 2012 1:33 PM
256	21	May 23, 2012 1:29 PM
257	55Italian	May 23, 2012 1:22 PM
258	2 years	May 23, 2012 1:16 PM
259	5	May 23, 2012 12:56 PM
260	8	May 23, 2012 12:55 PM
261	12	May 23, 2012 12:18 PM
262	20	May 23, 2012 12:14 PM
263	56	May 23, 2012 11:56 AM
264	11	May 23, 2012 11:49 AM
265	11	May 23, 2012 11:37 AM
266	19	May 23, 2012 11:33 AM
267	15 years	May 23, 2012 11:24 AM
268	24	May 23, 2012 11:16 AM
269	12	May 23, 2012 10:58 AM
270	16 years	May 23, 2012 10:56 AM

	Page 2, Q18. Are you a Wayland resident?	
271	Five	May 23, 2012 10:28 AM
272	11 years	May 23, 2012 10:13 AM
273	32 years	May 23, 2012 10:08 AM
274	50	May 23, 2012 9:27 AM
275	12	May 23, 2012 9:16 AM
276	4	May 22, 2012 10:50 PM
277	30+	May 22, 2012 10:26 PM
278	20	May 22, 2012 8:50 PM
279	16 years	May 22, 2012 6:32 PM
280	6 years	May 22, 2012 3:51 PM
281	26 years	May 22, 2012 1:51 PM
282	14	May 22, 2012 10:48 AM

Page 2, Q19. If you are fluent in a language other than English, would you appreciate access to a collection of materials in that language? If so, please rank those languages below:

	Language 1	
1	German	Jun 28, 2012 2:14 PM
2	Chinese	Jun 28, 2012 2:07 PM
3	Korean	Jun 28, 2012 10:38 AM
4	Portuguese	Jun 28, 2012 10:34 AM
5	Chinese	Jun 28, 2012 10:30 AM
6	Korean	Jun 28, 2012 10:29 AM
7	Italian	Jun 28, 2012 9:45 AM
8	Hebrew-movies	Jun 28, 2012 9:40 AM
9	Spanish	Jun 12, 2012 9:40 PM
10	French	Jun 11, 2012 4:43 PM
11	russian	Jun 11, 2012 1:46 PM
12	French	Jun 11, 2012 9:32 AM
13	French	Jun 11, 2012 9:21 AM
14	n/a	Jun 11, 2012 12:39 AM
15	Spanish	Jun 8, 2012 4:49 PM
16	perl	Jun 7, 2012 9:00 PM
17	French	Jun 7, 2012 6:38 PM
18	Spanish	Jun 7, 2012 1:07 PM
19	French	Jun 6, 2012 8:42 PM
20	Mandarin Chinese	Jun 6, 2012 8:42 AM
21	French	Jun 5, 2012 1:54 PM
22	French	Jun 5, 2012 11:53 AM
23	French	Jun 5, 2012 11:28 AM
24	German	Jun 5, 2012 8:02 AM
25	Dutch	Jun 3, 2012 8:23 PM
26	Hebrew	Jun 2, 2012 11:27 PM

27	italian	Jun 2, 2012 8:16 PM
28	Russian	Jun 2, 2012 5:12 PM
29	Spanish No need for access	Jun 2, 2012 5:11 PM
30	French	Jun 2, 2012 4:29 PM
31	Korean	Jun 2, 2012 2:42 PM
32	Japanese	Jun 2, 2012 6:44 AM
33	French	Jun 1, 2012 9:24 PM
34	French	Jun 1, 2012 3:20 PM
35	Portuguese	Jun 1, 2012 11:05 AM
36	Spanish	May 30, 2012 8:54 PM
37	spanish	May 30, 2012 4:58 PM
38	traditional Chinese	May 30, 2012 4:14 PM
39	French	May 30, 2012 10:23 AM
40	Hindi	May 29, 2012 7:25 PM
41	Spanish (Spain/European)	May 29, 2012 11:40 AM
42	Spanish	May 28, 2012 11:08 AM
43	Chinese	May 27, 2012 4:23 PM
44	French	May 27, 2012 2:47 PM
45	French	May 26, 2012 8:43 PM
46	Hebrew	May 26, 2012 1:36 PM
47	French	May 25, 2012 11:30 PM
48	Russian	May 25, 2012 6:21 PM
49	French	May 25, 2012 3:45 PM
50	English	May 25, 2012 12:11 PM
51	Hindi	May 25, 2012 10:07 AM
52	Hungarian	May 24, 2012 6:38 AM
53	French	May 24, 2012 1:00 AM

54	russian	May 24, 2012 12:35 AM
55	French	May 23, 2012 8:47 PM
56	Hindi,	May 23, 2012 5:46 PM
57	English	May 23, 2012 5:44 PM
58	German	May 23, 2012 5:43 PM
59	Spanish	May 23, 2012 4:16 PM
60	Chinese	May 23, 2012 3:14 PM
61	French	May 23, 2012 3:01 PM
62	Greek	May 23, 2012 2:19 PM
63	Not fluent but already take out Spanish material	May 23, 2012 2:17 PM
64	Italian	May 23, 2012 1:22 PM
65	Chinese	May 23, 2012 1:16 PM
66	Russian	May 23, 2012 12:56 PM
67	Hebrew	May 23, 2012 12:46 PM
68	Hebrew	May 23, 2012 12:29 PM
69	Spanish	May 23, 2012 12:18 PM
70	French	May 23, 2012 11:56 AM
71	Spanish	May 23, 2012 11:33 AM
72	Japanese	May 23, 2012 10:56 AM
73	Chinese	May 23, 2012 10:13 AM
74	German	May 23, 2012 9:27 AM
75	spanish	May 22, 2012 8:50 PM
76	Italian	May 22, 2012 1:51 PM
77	french	May 22, 2012 12:32 PM
78	Spanish	May 22, 2012 11:00 AM
79	french	May 22, 2012 10:48 AM

Language 2

2	Latin	Jun 28, 2012 2:07 PM
12	Spanish	Jun 11, 2012 9:32 AM
19	Italian	Jun 6, 2012 8:42 PM
23	Spanish	Jun 5, 2012 11:28 AM
25	German	Jun 3, 2012 8:23 PM
27	french	Jun 2, 2012 8:16 PM
28	Spanish	Jun 2, 2012 5:12 PM
32	Japanese language texts	Jun 2, 2012 6:44 AM
33	Irish Gaelic or Spanish	Jun 1, 2012 9:24 PM
34	Italian	Jun 1, 2012 3:20 PM
35	Spanish	Jun 1, 2012 11:05 AM
36	German	May 30, 2012 8:54 PM
40	Gujarati	May 29, 2012 7:25 PM
42	German	May 28, 2012 11:08 AM
44	Italian	May 27, 2012 2:47 PM
45	German	May 26, 2012 8:43 PM
48	Spanish	May 25, 2012 6:21 PM
49	Hebrew	May 25, 2012 3:45 PM
51	Kannada	May 25, 2012 10:07 AM
52	French	May 24, 2012 6:38 AM
56	Malayalam	May 23, 2012 5:46 PM
58	French	May 23, 2012 5:43 PM
59	Cantonese	May 23, 2012 4:16 PM
62	Armenian	May 23, 2012 2:19 PM
63	Not fluent but already take out Portuguese material	May 23, 2012 2:17 PM
66	Hebrew	May 23, 2012 12:56 PM
70	German	May 23, 2012 11:56 AM

Page 2, Q19. If you are fluent in a language other than English, would you appreciate access to a collection of materials in that language? If so, please rank those languages below:

72	Spanish	May 23, 2012 10:56 AM
76	Spanish	May 22, 2012 1:51 PM
78	French	May 22, 2012 11:00 AM

	Page 2, Q20. Additional comments about the library and its future:	
1	tutoring in the library is too noisy, it is very hard to ignore	Jun 28, 2012 2:14 PM
2	i would like to see this library be open more hours - like it used to be. and have a reference librarian in the library most of the time	Jun 28, 2012 11:02 AM
3	a more inviting area to sit and read would be a huge change and a very positive one a printed version, for pickup and review, of staff recommendations by genre	Jun 28, 2012 10:57 AM
4	the library is great! i would like to see more 'great presenter' programs in the areas of history, economics, politics, business, law, computer related topics, etc. these should be videotaped and made accessible via the library's website. the town has unbelievable resources in its citizenry - get more of them to contribute! how about adult education programs or courses? -work with other libraries to share programs, speakers, courses, facilities? I would love having local access (at library) to mroe databases online (eg westlaw, lexis, etc)	Jun 28, 2012 10:54 AM
5	raytheon room not adequate for programs	Jun 28, 2012 10:01 AM
6	outstanding resource!	Jun 28, 2012 9:54 AM
7	I love libraries and i love the wayland library	Jun 28, 2012 9:45 AM
8	This library is a local treasure. your staff is full of lovely people.	Jun 28, 2012 9:40 AM
9	I do wish the library was a little bigger. The Wayland traffic and the difficulty getting in and out of the parking lot does influence my decision to visit other libraries.	Jun 13, 2012 11:04 AM
10	I'm disappointed that the library is considering physical expansion when the focus should be, I believe, on intellectual expansion, making resources and library resources available without the need to travel to a physical building. While I love physical books I think the need to warehouse large numbers of them has largely passed and the future lies in creative ways of making well curated information available wherever the user is at whatever time of day the need arises. A lot of the programming the library does seems completely irrelevant to the mission of a library (arts, crafts, needlework, photography??) , similarly replicating inexpensive and convenient commercial services already available to provide music and movies seems as if it should be outside the scope of a modern library.	Jun 13, 2012 10:38 AM
11	I love the library and appreciate so many aspects of what it does. I love the art exhibits and enjoy it when it plays a role as a center for community. I enjoyed the Wayland Reads with the Breakfast with Buddha and have found I frequently referred to many aspects of that experience. I didn't find as many personal points of engagement with Zeitoun, although I enjoyed reading it. The resources the library offers enrich my life on a daily basis!	Jun 11, 2012 9:07 PM
12	Not fluent in another language but would appreciate access to DVDs and other formats which promote fluency in other languages.	Jun 11, 2012 8:27 PM
13	The WPL has always been blessed having a friendly staff..not many other libraries around here do	Jun 11, 2012 5:10 PM

14	Regarding the staff -- I'd like to see staff members wear name tags. After 10 years, too much time has passed for me to ask (again) what each of their names are, but I feel terrible not being able to greet anyone by name.	Jun 11, 2012 3:37 PM
15	I love the library and find it very helpful for finding books and films.	Jun 11, 2012 11:39 AM
16	More space for a larger collection would be good, books, magazines, and dvds. I don't care so much about programs, and I have never understood why audiobooks are interesting.	Jun 11, 2012 9:32 AM
17	We love our big old building with the big clock inside. We also appreciate the art exhibits in the entrance.It has the best collection of movie DVD's in the Minuteman system!	Jun 11, 2012 12:39 AM
18	With all the changes that are taking place in the world of printed material and the move to electronic devices, I still see a need for a local library but one with a broader scope of available options to the community, as mentioned above. More classes, library personnel available to help with the variety of available electronic materials, and space in which to study individually or as a group. In summary, I think the library should expand its scope to become a space in which members of the community can gather individually or as groups to participate in a wider range of activities above and beyond that related to its current focus.	Jun 9, 2012 3:10 PM
19	The short hours on Thursday and Friday nights are really painful. What could be better than stopping at the library on Friday night after a long week, to pick up a book and a movie to enjoy over the weekend?	Jun 7, 2012 9:00 PM
20	The library and its staff are "jewels". We are just so fortunate to have them, especially its Director. She has given so much to our community and her staff is always helpful, professional and personable. It is always a joy to go to the library. We never want to leave.	Jun 6, 2012 8:42 PM
21	Please stay in the existing building.	Jun 6, 2012 12:19 PM
22	It's a vital part of the community.	Jun 6, 2012 12:13 PM
23	hope the library has a future, period	Jun 6, 2012 10:47 AM
24	I am opposed to a new library or further expansion. I do not think it is the role of a public library to provide movies or music CD's. Pooling resources with other towns is the way to go. We had the experience of using other libraries when Wayland was flooded.	Jun 5, 2012 6:16 PM
25	Whatever technological improvements you make, please keep its warma nd friendliness Thank you.	Jun 5, 2012 12:25 PM
26	I feel extremely strongly that the library should retain it's location, character, and stay in its present building, and that to ensure this planning should encompass investment strategy to protect the structure and collection from future flood risk, to improve technology & access to online resources, to create multi-purpose 'green' daylit space that enables flexible enlargement of study space, meeting space, and collections.	Jun 5, 2012 11:28 AM

27	I think the Wayland Library already does a tremendous job supporting and connecting with the community. Some more space for both quiet and group meetings would help keep the library as a destination rather than just an online resource center.	Jun 5, 2012 8:41 AM
28	A library is also a "sacred" space. It provides a break from routine, a safe space to explore, a place to find quiet time. At the same time it is a space for people to get together to exchange ideas. This is true for any library, but not every library is successful at it. Every time I am in the Wayland Public Library I find myself smiling at how successful it is at providing that kind of space. Thank you for all the wonderful hard work you do. I am always hoping to be able to take more advantage of it some day, but of course there are many competing demands on my time. I know it's unreasonable to ever expect the library to be open late at night, but since many people are probably in the same situation I'm in perhaps you could have an "all night library" once or twice a year. With midnight soup and yoga and meditation and breakfast in the morning. I think that could be really cool... :) P.S.: It keeps giving me an error message ("Please enter a positive number" on Question 8. So I'm just going to copy my suggestions below: #1 Foreign Language courses for adults (Arabic, Chinese, Spanish, Portuguese, Russian) #2 help dealing with finances (debt relief; planning retirement; teaching youth how to be smart about money etc.)	Jun 5, 2012 8:02 AM
29	The Wayland Library constantly enriches our life.	Jun 4, 2012 9:09 PM
30	I think the library is a wonderful community and always has satisfied my needs and hope that it maintains that level of service into the future.	Jun 4, 2012 5:17 PM
31	Our family loves the library and use it sometimes daily for books, magazines, CD's, movies. It is a great community resource. Keep up the good work.	Jun 4, 2012 5:16 PM
32	Thank you!	Jun 4, 2012 2:08 PM
33	Having lived in Weston for decades, we moved to Wayland condo and now use libraries in both towns. We are very favorably impressed with Wayland's collections of books and CDs. The Minuteman network is wonderful!	Jun 4, 2012 1:33 PM
34	I use the library agreat deal. It is a wonderful resource and I want it to stay a vital part of our community.	Jun 4, 2012 12:17 PM
35	love the library, wish you could elevate the building by about 5 feet to keep it out of future floods, is it possible to move the original library to another location so there would be more land to build another larger library? or is it possible to build another level on top of the addition so there could be 2 floors there? or could a second floor be added inside the addition? and even a third on top of that?????	Jun 4, 2012 11:46 AM
36	The physical plant is still beautiful to me. I would hate to lose that lovely building. Perhaps it could be enlarged, and perhaps parking could improve, somehow. Moving to a new building on Town Center might be a lovely concept, but it will not be a beautiful building. It would be steel and concrete.	Jun 4, 2012 11:20 AM
37	The library needs to think about how to separate its content from the place. The place is important for gathering, sharing ideas, meetings & access to knowledgeable people. The collection will be mostly online.	Jun 4, 2012 9:29 AM

38	I would love to see the library relocate to the new town center. The old building could be used for lots of great purposes, but having the reading library there would really enhance our sense of community. Thank you!	Jun 3, 2012 8:08 PM
39	Think outside the box instead of asking for a bigger box	Jun 3, 2012 7:01 PM
40	Please don't "write-off" the future of books in print form. After 500 years of access to mass produced books, print media is practically in our DNA. As a regular borrower of DVDs, I really do appreciate that you offer more than just books, but if you had to focus on just one thing, books would be at the very top of the list; conversely, if you had to cut back, books should be excluded. Thanks for all you do.	Jun 3, 2012 4:28 PM
41	In order for the library to maintain broader appeal, I believe it should morph into education... and charge fees accordingly... for guest lecturers and classes. We have Regis and Danforth nearby. Why not partner with these places to offer classes? Creating more of a community center/ multi media center could be a way to add more validity to the library. Host regular movie nights, for example... invest in a theater room. There is no theater in town and this attraction could bring in NEW customers. The children have access to libraries at school and therefore do not need the local library's traditional services as often. Additionally, regionalization has been a topic on the radar to conserve money as costs become unsustainable. We are flanked with excellent libraries that are well within traveling distance from Wayland. Make Wayland's library a unique destination... could even have a coffee shop for people to meet... need to think outside the box and create new validity to maintain interest with the digital age users.	Jun 3, 2012 1:10 PM
42	I believe that libraries should be regionalized. Given our ability to access the world wide web and get information - this has reduced the need for so many redundant libraries. Non research library functions as listed above could be achieved by a community center is superfluous the basis functions of a library. If people use libraries to get wifi then this is an inefficient usage of tax payer dollars. I would support regionalizing the Wayland library with other towns or dispanding it to combine with other towns. A strong central library like the Boston Public Library should remain in place. School libraries can remain open for students. Archival Wayland documents can be placed online without having a library. I believe that this is the future for libraries. I cannot support the building of a new library for all of these reasons.	Jun 3, 2012 12:37 PM
43	The library is a great resource: books, audio books, museum passes, DVDs are what I use the most. It needs to continue to serve the entire community's needs. I like the library in its current location.	Jun 3, 2012 12:36 PM
44	For what we use the library for, its great. In the future for "younger folk" I'm sure all the electronic uses will be strong.	Jun 3, 2012 12:26 PM
45	I love the physical building of the library. I think it is worth saving and expanding. I do not see the need for a new library and I don't wish to pay for it through taxes.	Jun 3, 2012 10:11 AM
46	The only criticism of the staff I have is that they speak very loudly and, by doing so, seem to encourage other patrons to do so. Please create a quieter	Jun 3, 2012 7:35 AM

environment.

47	Good luck. we do need a larger space.	Jun 2, 2012 11:27 PM
48	Thanks for being part of the Minuteman network - what a great way to gain access to books we could not afford locally!	Jun 2, 2012 9:56 PM
49	The library is our best town resource. We need to preserve its quality, and help it prepare for what may be rocky times ahead as literacy meets the challenges of the digital age!	Jun 2, 2012 5:12 PM
50	I think the staff is excellent, and their work within the confines/limitations of the unit is exemplary.	Jun 2, 2012 5:11 PM
51	need to think out of the box. We are a community of life long learners whcih our library shoulf reflect and celebrate. For as much as technology has provided, there is nothing more exciting then reading a good book!!!! thanks.	Jun 2, 2012 5:02 PM
52	The Wayland Library is one of my favorite places to visit. Thanks to the staff of the WPL for making our library an enjoyable, comfortable and enriching place to spend time. The most valuable card in my wallet is my Minuteman Library card!	Jun 2, 2012 4:49 PM
53	Great that you have a good supply of CDs and DVDs	Jun 2, 2012 4:13 PM
54	Keep it small and friendly. I like the intimate, cozy feeling that it has always had. When I walk into the library, it is like coming home after being away for a long time.	Jun 2, 2012 4:12 PM
55	I would appreciate a town-wide calendar. I know that the library tried to do this at one time. There are so many interesting programs in town and it would be helpful to have a town-wide calendar to avoid so many program/meeting conflicts. This is not necessarily a library responsibility but perhaps you could push for such a calendar.	Jun 2, 2012 4:04 PM
56	I like the building that the library is in and would not want to see it move.	Jun 2, 2012 3:25 PM
57	offload many programs by working with schools and coa. These could occur in schools at night. We don't need to build more space (sorry, I know that's against the current grain). PLEASE keep our historic, small, friendly building for books, kids' stories	Jun 2, 2012 2:57 PM
58	I may eventually get an ipad but for now I still like heading to the library and browsing for books and movies. I like books on CD for an hour long commute. I'd like a longer time on rental for series CD's -- I have one out now for two weeks but it is many episodes of a BBC series and need more time to get through it. Waiving late fees or having an amnesty day for returns one in a while would be nice.	Jun 2, 2012 2:48 PM
59	we will always need a place to come, explore new books, mediums, and research.	Jun 2, 2012 2:37 PM
60	I love that the library is old; the architecture is beautiful and I love going upstairs, although I spend my time in the children's room with my 11 y.o. son. I like the library but I only use it for book for him, as he is an avid reader. For me, I get	Jun 2, 2012 11:46 AM

	boks for my Kindle on the library website. The children's librarians are always very helpful.	
61	Good luck!	Jun 2, 2012 10:23 AM
62	I think there are more pressing needs in Wayland than a new/enlarged library particularly since there are excellent libraries in surrounding towns that we can easily access and available meeting spaces in new high school.	Jun 2, 2012 8:54 AM
63	Please extend Sunday hours.	Jun 2, 2012 7:48 AM
64	We love the Weston, Concord and Lincoln libraries. Weston's library is very easy to use with great space to work at quietly as self-employed adults, as well as have our children play and explore in. We love the free museum passes and a library schedule that enables the building to be open every day of the week.	Jun 1, 2012 10:40 PM
65	I hope you'll continue to add to the e-book collection, and I hope to learn how to do audio downloads.	Jun 1, 2012 10:18 PM
66	The wayland library is one of my favorite spots in town. Staff is helpful and courteous. I do feel, however, that the weston library has more resources and i sometimes take advantage of that. Their book collection is wonderful - more extensive than ours.	Jun 1, 2012 4:20 PM
67	What are libraries morphing into in other countries and cities? With the internet it is hard to see a way forward that does not pull in all age groups, and don't pretend that it is still all about books	Jun 1, 2012 3:52 PM
68	This survey assumes thelibrary should provide additional service and expand space. I completely disagree. The library should focus on virtual services, and eliminating the need for people to come to teh library to get material.	Jun 1, 2012 12:12 PM
69	Thank you for asking for input. You certainly face a challenge as the younger generation is increasingly plugged in to cell phones, Ipads, etc., and information is at their fingertips.	Jun 1, 2012 11:32 AM
70	Don't even THINK about leaving that building! You ARE the town center. Get rid of the paper and plastic collections and become THE collaboration enabler for Wayland - physical and electronic. Offer good coffee, outdoor seating along the rail trail, get a bike rack from DPW,	Jun 1, 2012 11:12 AM
71	It would be interesting to know how many people read paper books and how many use ereaders. I am one still holding on to "real" books.	Jun 1, 2012 11:05 AM
72	I used the library every night as a high schooler. I absolutely needed and loved the space there to work. I haven't been there for a while, but I would have enjoyed more quite, out of the way spaces to get work done.	Jun 1, 2012 10:48 AM
73	superb library great director	May 31, 2012 9:30 PM
74	Keep up the good work. The library deserves all the support the town can give and more.	May 31, 2012 5:05 PM
75	more helpful and cheery staff available	May 30, 2012 4:58 PM

76	More resources (books, DVDs, ...)	May 30, 2012 4:14 PM
77	The current library building is beautiful and a symbol of Wayland. Don't leave it!	May 30, 2012 3:48 PM
78	I love this place, but even my local library in Tennessee has more childrens' programs, space, etc. Wayland is a rich town that needs to improve its library!	May 30, 2012 10:23 AM
79	There has been some discussion about a new library building at the Town Center development. While this might provide a bigger facility, I love the old building the present library is housed in and would be very disappointed to see the library change to a new facility. Perhaps a branch model with multiple locations could be possible, with some activities/functions/collections being maintained at the current historic building if a new facility was to eventually open elsewhere.	May 30, 2012 10:11 AM
80	I think the Wayland library: - is a beautiful building - staff does a great job providing services and programs - offers the entire universe through the Minuteman network - is a pleasant place to spend time in although far smaller than neighboring town's libraries Thank you for being such a wonderful community resource..	May 30, 2012 8:25 AM
81	Expand into arts (i.e Wayland Library and Arts Center); purchase the yelllow house next door to allow land expansion; additional building for rentals, community meetings, possibly add a small black box theatre for concerts, meetings, functions. Could be income for the library to offset other expenses. Use CPC funds to make purchase (historic building). Library stacks will not be needed 10 years from now with electronic books.	May 30, 2012 7:45 AM
82	I love the library!	May 29, 2012 8:23 PM
83	I am proud of our library and always find tthe staff are doing their best to help. When my kids were younger, I used the library much more often than I do now.	May 29, 2012 4:26 PM
84	Wayland has a great school system and I'd like to see the library keep pace with the schools to help parents keep learning.	May 29, 2012 11:40 AM
85	Thanks for asking.	May 29, 2012 9:53 AM
86	We need more space. Put money into the library	May 28, 2012 1:54 PM
87	I really enjoy and appreciate the Chinese collections in the library, and the collection has grown a lot during the past 5 years, and would like how it will continue grow.	May 27, 2012 4:23 PM
88	I love the library and the staff - couldn't imagine life in SWayland without it. I find the ability to access all the Minuteman libraries a fabulous help.	May 27, 2012 12:32 PM
89	I wish there was an additional copy of The TOWN CRIER. Many times when I come to the Library to read the paper, it is in use. Before the Network sends out a letter saying a book is long overdue and legal action will be taken if not returned, an intermediary letter- not so heavy handed - should be sent. Most people can lose track of a book, etc. once in a while.	May 27, 2012 10:43 AM
90	The library needs to always remain current with the technological changes (it	May 27, 2012 7:32 AM

	does!) that are always abounding but keep the true tradition/sense of what a library should be.	
91	newer	May 26, 2012 4:48 PM
92	I'd love to see the library in a bigger building, with more space for everything!	May 26, 2012 1:54 PM
93	We have a very good library and library staff. I especially enjoy the lectures. I would like for the 1-week loans to be 10-14 days.	May 26, 2012 12:12 AM
94	Survey form would not take my answers to #8: 1. More science/math events for kids of all ages, especially elementary. 2. Handcraft classes (knit, crochet, etc) for kids--pair with Senior Center? How about offering chess hours--meet and play chess? Thanks for offering the survey. We love the library!	May 25, 2012 8:13 PM
95	I really think the present location is adequate. If anything, there will be fewer demands on brick and mortar libraries in the future with most things done electronically.	May 25, 2012 4:01 PM
96	Although this could involve a 'capital campaign' or some financial outlay, I'd like to see expansion of current Library's physical facilities - or - a few branches in other parts of town. (This could possibly alleviate traffic .. and could provide entities for reading or education - for school kids who could walk easily to a branch.)	May 25, 2012 3:45 PM
97	Rosetta stone and other language learning systems. Would love to learn Hebrew.	May 25, 2012 3:42 PM
98	As noted... stay open.... get folks to show up and enjoy live experiences... keep print books...	May 25, 2012 1:35 PM
99	I love the library, and being a college student who takes online classes, it is a nice place to do some work. I like that I can visit other libraries in the minuteman network.	May 24, 2012 4:48 PM
100	More adults classes and learning opoprtunities.	May 24, 2012 3:31 PM
101	Thanks for all you do-would love to see summer reading program not linked to food	May 24, 2012 10:25 AM
102	While I did not check parking or driving as a deterent for me to use the library, it is a concern to me everytime I do, as it is a difficult location for the parking entrance.	May 24, 2012 10:00 AM
103	I got out of using the Wayland library because for 26 years I was teaching at a high school and it was just so easy to walk upstairs to that library. I keep planning to begin using the Wayland library again now that I'm retired, but it never seems to happen. It's so easy to order books from B&N online -- then I donate them to the library for their book sale. It's ironic that the only time I'm in the library is to give them books, rather than to borrow books.............	May 24, 2012 9:48 AM
104	I would really like to get more programs for teens and young teens. There was a reading group a few years ago, but nothing since. As they transition to their own laptops, etc. there is no reason for them to go into a library. Students in 8 - 11th	May 24, 2012 6:38 AM

	grade have very few options to interact other than in a mall. The Weston Library has movie nights, etc. I wish we could do that too.	
105	Just want to mention it's very easy to abuse the self-service checkout feature. I have on two occasionals done the procedure incorrectly. The result was that I ended up with materials in my possession that the library did not realize had been checked out. (Of course I returned them.) So it seems the potential for stolen/missing materials will increase.	May 24, 2012 6:24 AM
106	I love the space where the library is currently located.	May 24, 2012 1:00 AM
107	Please keep all programs going. Wayland staff spirit is GREAT! I moved to Wayland from Newton. I hated library in Newton, librarians were so mean. ALWAYS!!! I thought it was true for all librarians everywhere. Wayland librarians have the best spirit. I used to avoid Newton library, in Wayland I use library regularly and so does my whole family.	May 24, 2012 12:35 AM
108	The Wayland librarians are great. Thank you!	May 23, 2012 8:47 PM
109	Library needs to always grow and never come under tax cuts. As it becomes hi tech may be the physical space and physical presence of persons may change but it is still a very vital organ for development of a civilized culture .	May 23, 2012 5:46 PM
110	You, should not have answers and personal info on the same page. I don't know how this data prints out for you, but I'd like to enter the contest, without thinking that you could connect my name and email with my answers. Also, you should give more time on computer to those who fill out questionnaire. If I take 20 minutes to fill this out, that's 20 less minutes of my computer time.	May 23, 2012 5:43 PM
111	I really hope that the library doesn't change too much with the technology because I like it how it is and wouldn't really want it different. But I know as society is becoming technology-obsessed, libraries will have to change their ways to keep thriving.	May 23, 2012 5:09 PM
112	What a positive place the library is. I appreciate it, as do my children. We would be lost without it. You do so many things right.	May 23, 2012 4:02 PM
113	I always love walking into the library with its old world feel. How lucky we are to have such a structure. Rather than future expansion of a building the town should plan to upgrade to WiFi so it is easily accessible to the library patrons any day at any hour. The wave of the future is still technology.	May 23, 2012 2:43 PM
114	The library was a wonderful place for my children while growing up. They loved story time and the summer reading program. I can't thank you enough! I'm also proud of the ESL program that your have had in the library. It is there for those who can't afford a tutor. Keep up the good work.	May 23, 2012 2:17 PM
115	I find the librarians regularly very helpful.	May 23, 2012 1:44 PM
116	I read a somewhat tongue-in-cheek blog post recently that made the point that, in the future, we'll be able to do everything at a cafe--read, work, attend school--using our electronic devices. The idea isn't so far-fetched, though, so there's some appeal in bringing some cafe-like features into the library. At the same	May 23, 2012 1:40 PM

	time, we don't want librarians to become baristas, because more than ever we will need to rely on them to point us toward high-quality resources, in terms of programming, book lists, etc. And in an age where it's easy to become isolated in our own homes, the library has an important role to play in community building.	
117	This type of survey is very important and, hopefully, will alert the community to the significance of the Library and the need for continuing support.	May 23, 2012 1:33 PM
118	(1) DO NOT EVER MOVE. Beautiful building. Downsize/Smartsize the inside. Less inventory, more knowledge. (2) USE THE FREIGHT SHED. WPL is right at crossroads of RailTrail, Historic Section, Town Center. What a site! Coffee/yogurt/smoothies?!! Tea? (3) USE THE BEAUTY OF THE BUILDING! Great re-do of the oval room. You evacuated bulky VHS tapes, etc. while uncovering beautiful walls and facade. Keep this up. Reduce inventory/full tilt into 21st century with downloads, etc. (4) MINUTEMAN NETWORK ... Fan-tas-tic! eBooks, music downloads, video-on-demand, etc, etc. Keep focus on being a SMART library. Size is not all. Wayland does not need a library-in-a-box-store-mall. Stay CLASSY my friends. Stay SMART.	May 23, 2012 1:29 PM
119	It will be great if Wayland Libary can offer more Chinese books.	May 23, 2012 1:16 PM
120	Adding third language to the question 19: French	May 23, 2012 12:56 PM
121	I love the library & younger children do as well but I'm afraid that the younger generations in the middle such as the teens who have a technological base stay away. We need to draw them back!	May 23, 2012 12:55 PM
122	Coffee would be a plus!	May 23, 2012 11:33 AM
123	Thanks for the survey!	May 23, 2012 10:14 AM
124	I love the Wayland library, its architecture and friendly staff. With requests and interlibrary loan, you have everything.	May 23, 2012 10:01 AM
125	I think the staff are awesome!! Our library is a little jewel of the Wayland Community. I do worry about the potential for additional flooding.	May 23, 2012 9:31 AM
126	Would like to see us remainin the current building	May 23, 2012 9:27 AM
127	I was going to say that the photocopier is terrible, but the librarian just showed me how to use the scanner to scan to the printer so who cares how hard it is to understand the photocopier now.....The new scanner is great. As I am guilty of not owning a computer, this place is my information lifeline.	May 22, 2012 8:36 PM
128	Doing a good job...m ove into the electronic future with planning, budgets, and personnel	May 22, 2012 10:48 AM

Pages 115-155 deleted. (Not applicable)